



Refund & Cancellation Policy

At Scholars Collective, we strive to provide high-quality academic support and plan our programs carefully based on student enrollment.

- **All registrations must be paid in full to secure a student's spot in the program.**
- **Refund requests may be submitted before August 7th of the applicable program year.**
- **No refunds will be issued after August 7th, as staffing, materials, and scheduling are finalized based on confirmed enrollments.**
- **If a student withdraws before August 7th, refunds may be issued at the discretion of Scholars Collective and may be subject to a small administrative fee.**
- **Missed classes are not eligible for refunds, credits, or make-up sessions unless otherwise stated by Scholars Collective.**
- **In the rare event that Scholars Collective must cancel a program, a full refund or credit will be provided.**

By registering for our programs, families acknowledge and agree to this refund policy.

Student Code of Conduct & Classroom Policy

Scholars Collective is committed to creating a respectful, supportive, and productive learning environment for all students.

Students are expected to:

- **Treat instructors and fellow students with respect**
- **Follow instructions and participate in lessons**
- **Arrive on time and prepared for class**
- **Use materials and equipment responsibly**



- **Maintain appropriate behavior during all sessions**

Disruptive behavior that interferes with the learning environment may result in:

- 1. A verbal warning**
- 2. Communication with parents/guardians**
- 3. Temporary removal from the session if behavior continues**

Repeated or serious behavioral issues may result in removal from the program at the discretion of Scholars Collective. In such cases, no refunds will be issued.

Parents and guardians are expected to support Scholars Collective in maintaining a respectful learning environment and to communicate with staff if any concerns arise.

Our goal is to ensure that every student has the opportunity to learn, grow, and build confidence in a positive academic setting.