

# Our year in review

2025 impact report: our final year as part  
of Tech-Takeback Ltd

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Tech-Takeback  
Foundation  
Reusing tech, rebuilding lives.



Tech-Takeback  
**FOUNDATION**  
Reusing Tech. Rebuilding Lives.

# 2025

# Tech-Takeback Foundation

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## Reusing Tech. Rebuilding lives.

Tech-Takeback Foundation is an independent registered charity that gets refurbished laptops into the hands of people facing digital exclusion — along with the internet access, skills training, and human support that turn a device into a genuine opportunity.

We work with individuals who have been locked out of the digital world through poverty, disability, age, homelessness, domestic abuse, or isolation. We don't just give people a laptop. We help them use it to find work, access healthcare, stay connected, and build independence.



## Our Story

Tech-Takeback Foundation was established in early 2026, growing out of the digital inclusion work previously delivered by Tech-Takeback Ltd since 2016.

As demand for our support grew — we now receive over 100 applications for laptops every week — it became clear that the charity needed its own identity, governance, and funding to fulfil its potential.

Today, the Foundation operates independently, working in partnership with TTB CircularIT, which supplies a proportion of the refurbished devices we distribute.

# Thank you

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## 2025 was a year that reminded us why this work matters.

Behind every refurbished laptop we distributed was a person who needed it: a care leaver trying to finish her college course, a man rebuilding his life after homelessness, a family without reliable internet access doing their best in an increasingly online world. In 2025, we reached 244 of those people. We could have reached far more.

Digital exclusion isn't going away. By the end of 2025, demand for our support was growing faster than we could keep up with; a reality that shaped the decision to establish Tech-Takeback Foundation as an independent registered charity, with its own governance, its own funding, and the freedom to grow.

This report covers that final, formative year: the last under the original Tech-Takeback structure, and the one that made clear what the Foundation needed to become.

I want to thank every member of staff, every volunteer, and every partner organisation who helped us reach the people we reached in 2025. And I want to thank the people and organisations whose end-of-use tech made it possible. You may never meet the people your old laptops went to, but they know someone cared enough to make sure their devices found a second home.



Jodi Harford  
Tech-Takeback Foundation

A handwritten signature in black ink that reads "J Harford". The signature is stylized and cursive.

# 2025 at a glance

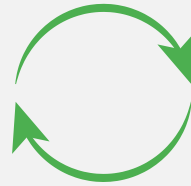
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**12,800**

Items collected

Weighing 17 tonnes



**4,800**

Items reused

Weighing 6 tonnes



**8,000**

Items recycled

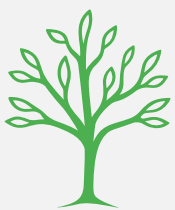
Weighing 11 tonnes



**4,700**

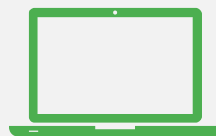
Items data-erased

to NCSC standards



**366 t**

CO<sup>2</sup>e (Scope 3)  
saved



**244**

People digitally  
included



**£12,581,820**

Social value generated

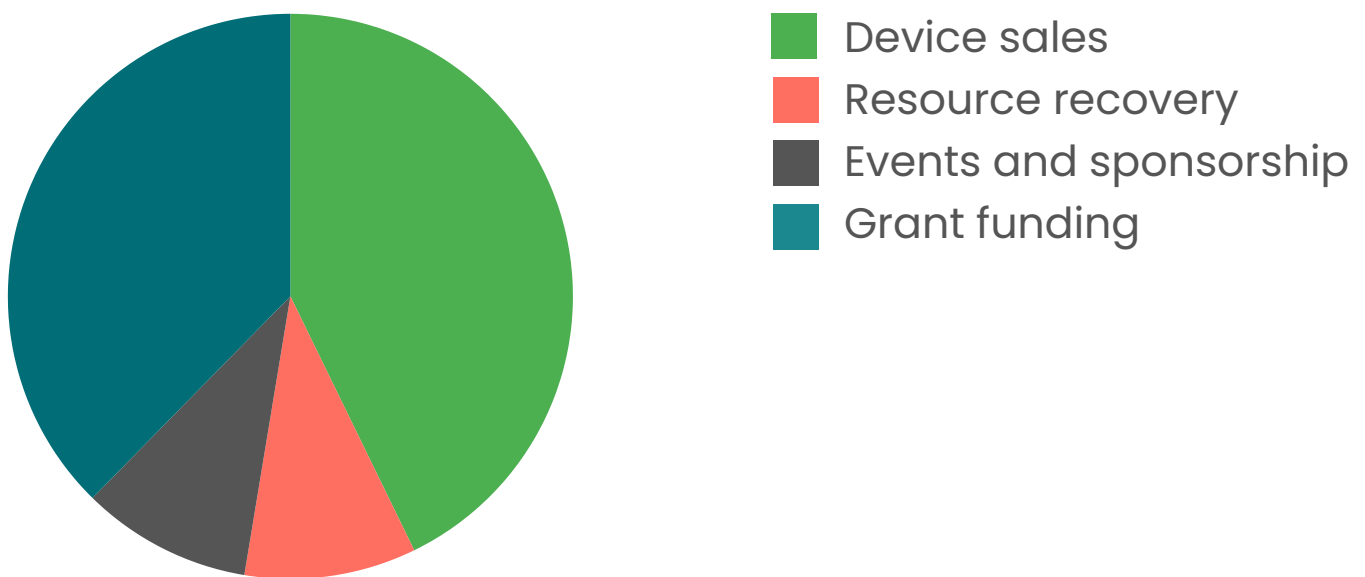
# 2025 financials

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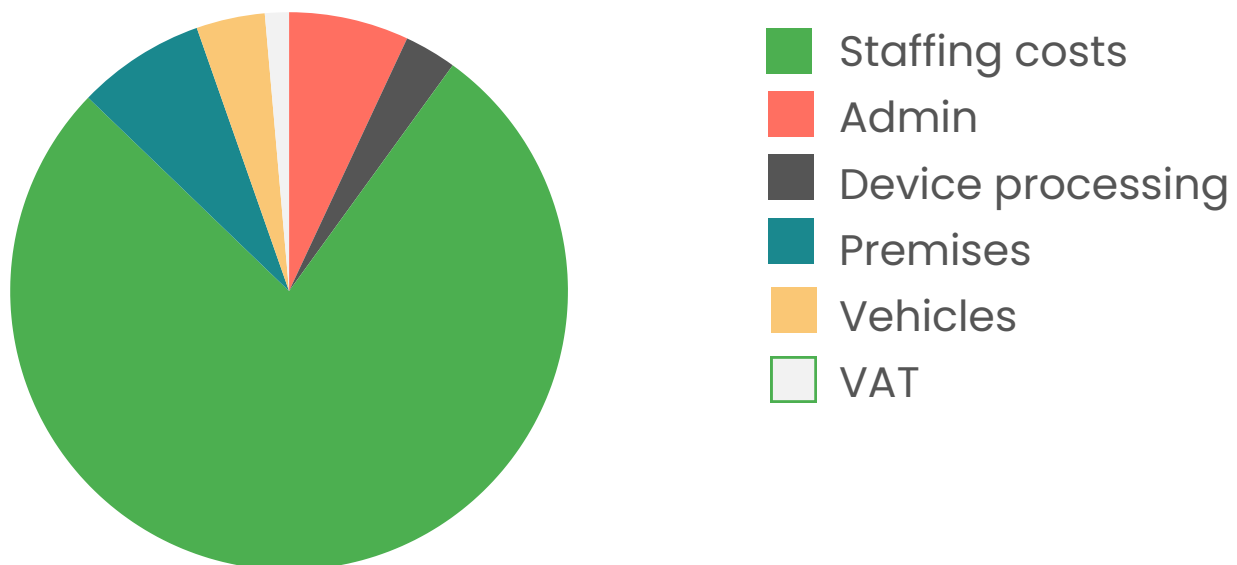
## Financials

Our income and expenditure reflect a year of growth in both tech reuse and digital inclusion provision

### Where our money came from



### Where we spent it



These figures reflect the combined Tech-Takeback operation, prior to the formal separation of TTB CircularIT and Tech-Takeback Foundation.

# Social value: digital inclusion

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244

People digitally included across the South East



232

People accessed training or education



83

People found employment (23 full-time)



131

Feel able to make better lifestyle choices



190

Said they can more easily access support



197

Report improved mental health and self-esteem

# Digital inclusion

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In 2025, 244 people were supported with laptops and digital skills training via Tech-Takeback's digital inclusion scheme, helping them access education, employment, support, healthcare and more.

## Chloe's story

Chloe (19), a transient and isolated young care leaver, was struggling to complete her online college course without a laptop. She felt useless and was becoming depressed and anxious.

Six months after receiving a free laptop from Tech-Takeback, Chloe is able to study, carry out a part-time job and keep in touch with her friends. She's in more secure housing and reports improved mood and increased confidence.

"My laptop has everything I need to complete my assignments. It's great talking to mates online too. Providing a laptop for a total stranger - that's just an amazing thing to do. Thank you so much."



This story reflects the impact of Tech-Takeback's digital inclusion support in 2025. Moving forward, all digital inclusion laptops and support will be delivered by Tech-Takeback Foundation as an independent charity.

## Social value

# £9,620,620

Using HACT Social Value Insights, the estimated social value generated through Tech-Takeback's digital inclusion work in 2025 was £9.6million, reflecting improvements in wellbeing and benefits to the exchequer.

# Environmental impact: reuse

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Reusing devices that our business partners no longer had use for resulted in measurable resource savings:



**314 t**  
CO<sup>2</sup>e (Scope 3)

Equivalent to the CO<sup>2</sup> absorbed by **14,869** trees in a year



**37,300**  
M<sup>3</sup> of Water

Enough to fill **15** Olympic swimming pools



**69 t**  
Chemicals

Equivalent to the weight of **69** VW Beetles



**5m**  
mj/year fossil  
resources

Depletion of resources prevented



**840 t**  
mining materials

Saved through the avoidance of mining rare earths



# Environmental impact: recycling

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Where reuse wasn't possible, devices were recycled responsibly, recovering key materials:



**52 t**

CO<sup>2</sup>e (Scope 3)

Equivalent to the CO<sup>2</sup> absorbed by another **2,383** trees in a year



**600 kg**

Steel and ferrous

Enough to make **40,000** empty food cans



**2.8 t**

aluminium

Equivalent to **198,000** fizzy drink cans



**1 t**

plastics

Equivalent to **50,000** water bottles



**820 kg**

PCBs

Equivalent to **51,000** mobile phone circuit boards



**870 kg**

copper

Enough to make 21km of lighting cable

# Environmental impact: recycling

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Where reuse wasn't possible, devices were recycled responsibly, recovering key materials:



**43 kg**  
magnesium

Enough to make **190**  
lightweight laptop shells



**2 t**  
batteries

Enough to power up to 6  
electric cars



**2 t**  
display glass

Equivalent to **4,000** wine  
bottles



**82 kg**  
rare earths

Enough to manufacture up  
to **10,000** smart phones

## Methodology

We calculate our impact using the actual weights of every item we've reused or recycled.

Our model uses manufacturer life-cycle data and sector studies to estimate per-kg savings in CO<sub>2</sub>e, water, mined materials, fossil resources and chemicals, as well as materials recovered through recycling.

# Looking forward...

## A new era for digital inclusion

From March 2026, Tech-Takeback will operate as two distinct organisations, allowing each to focus on what it does best.

- **Tech-Takeback Foundation** will operate as an independent charity, leading the digital inclusion mission previously delivered by Tech-Takeback.
- Tech-Takeback, under the trading name **TTB CircularIT**, will continue to deliver secure data erasure, reuse-first processing and circular IT services.

## Tech-Takeback Foundation will:

Continue and expand Tech-Takeback's support for people who are digitally excluded, helping them to:

- Access education and training
- Find and sustain employment
- Manage health and benefits online
- Reconnect with family and community
- Build confidence and digital skills

Our mission: To make digital inclusion real – not just possible.



2016



2022



**Tech-Takeback  
FOUNDATION**  
Reusing Tech. Rebuilding Lives.



**TTB  
CircularIT**  
Secure. Circular. Simple.

2026

# Methodology

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Social value estimated using HACT Social Value Insights. Outcomes based on survey responses and charity feedback.

Environmental impacts calculated using life-cycle assessment comparisons between reuse and new manufacturing, and between recycling and disposal streams.

# Contact

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For questions about this report or to explore Tech-Takeback Foundation:

## Tech-Takeback Foundation

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[techtakebackfoundation.org.uk](https://techtakebackfoundation.org.uk)

**From 2026, tech reuse and data erasure services will be delivered via TTB CircularIT.**

[ttbcircularIT.co.uk](mailto:ttbcircularIT.co.uk)

