

ZULITA MIGRATION ANTI-FRAUD POLICY

VERSION 1.0

REVIEWED ANNUALLY

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1. Introduction

Zulita Migration is committed to maintaining the highest level of integrity and professionalism in all our dealings. As a trusted immigration consulting agency, we understand the serious threat that fraudulent activity and scams pose to our clients, especially when conducted in the name of our company. This Anti-Fraud Policy outlines our preventive measures, awareness practices, and response mechanisms to protect students, professionals, freelancers, and high-net-worth clients aged 18-55 across India, South Africa, and the UAE from immigration frauds, identity scams, and other unauthorized activities falsely associated with our name.

2. Purpose

This policy aims to enhance trust in Zulita Migration's brand integrity, establish clear

protocols to report and act on fraudulent activities, educate clients about authentic communication channels and safeguard clients and users from being misled by third parties impersonating Zulita Migration.

3. Scope

This policy applies to all services offered under Zulita Migration, including but not limited to Visit Visas, Freelance Visas, Study Visas, Permanent Residency (PR), Work Permits, Citizenship by Investment (CBI), and Golden Visa programs. All countries of service including India, UAE, EU nations, St. Kitts and Nevis, Dominica, St. Antigua and Barbuda, Australia, USA, Canada, UK, and more. All platforms, digital or physical, through which Zulita Migration communicates with clients.

4. Fraud Prevention Guidelines

4.1 OFFICIAL COMMUNICATION CHANNELS

Clients are advised to "only trust the following official contacts."

Phone No:

+91-999-066-2427

Web Page:

<https://www.zulitamigration.com>

Email (For Services):

contact@zulitamigration.com

Email (For Support):

support@zulitamigration.com

Social Media:

Verified or officially linked accounts from our website.

Note : Zulita Migration never uses personal Gmail/Yahoo accounts or WhatsApp-only communication for financial discussions or documentation requests.

4.2 FEE PAYMENT PROTOCOL

All payments should be made via official payment gateways like Payoneer, PayPal, Razorpay, Stripe, etc. or bank transfers; only as mentioned in signed "Service Legal Agreement". We never collect money through personal accounts, UPI IDs, or unverified links, We will opt "UPI ID/Personal Account" option only when, if

there is an issue with 'our' or "client" side in their respective official payment gateways. If "rarely" or in "circumstantial-necessity-compulsion" have to be opted because of non availability of options. Then, the procedure to avail this option is this: The "client" has to write us an email to our support team describing on what is the issue, which services "client" availing, the name of the consultant which "client" is in touch, along "consultant" official email address with the UPI ID provided by the "consultant". After, you get the "clear-confirmation" on the support email that have been proved on 4.1 then only proceed for this "UPI ID or Personal Account" option. As we never allow our employees, consultants or partners to take payments in personal accounts. After the confirmation, then only you will get your "documents" such as "Invoice and SLAs". Also, Each transaction will be accompanied by an official receipt with GST and company seal (if applicable). By availing this option, the documents might take 7 business days to reach the "client" via email. As, we will be authenticating and verifying the payment along

routing it to our official business account. Although, this is very rare; but we still simulate and process every possible scenario and build systems to protect our "clients" or "users" from any financial scams or frauds, Making their immigration journey seamless and transparent. Beware we never accepts cash in any way.

4.3 STAFF IDENTIFICATION

Our team members will always correspond using official email addresses. Clients may request verification or office confirmation before sharing sensitive data. Zulita Migration does not authorize any third-party agents to represent us without written agreement and a company-stamped letter of authority.

5. Common Fraud Scenarios to Avoid

Clients are urged to beware of the following fraudulent schemes such as unsolicited job or visa offers claiming affiliation with Zulita Migration. Guarantees of "fast-track" PR, citizenship, or jobs for an advance fee. Requests to share OTPs, banking credentials, or

government ID over unverified calls or emails. Social media messages claiming to be from "Zulita HR", "Global Consultant", or "Immigration Partner" Without Validation.

6. Reporting Fraud

If you suspect or encounter any fraudulent activity or impersonation of Zulita Migration

Immediately report to

support@zulitamigration.com (24x7 response)

Or call: +91-999-066-2427 (Mon. to Sat. 9 A.M. to 5 P.M. IST).

Provide all relevant evidence (screenshots, email headers, sender details, payment references).

We will initiate an internal investigation and may collaborate with cybercrime units in India, UAE and South Africa to pursue legal action against fraudsters.

7. Our Commitment

Zulita Migration actively monitors digital impersonation, phishing attempts, and client complaints. We frequently conduct fraud awareness campaigns via our website and

social media. Secure client data through encrypted digital platforms. Train employees in ethical client engagement and cybersecurity.

8. Legal Actions

Zulita Migration reserves the right to take strict legal measures against any individuals or entities involved in Identity theft or impersonation of Zulita Migration, Misrepresentation of our services, Harassment or financial fraud toward clients. Legal complaints may be registered in accordance with local laws of India and escalated to Interpol where applicable.

9. Client Responsibility

Clients are encouraged to verify all details before initiating communication or payment, retain email and chat records for reference, avoid third-party involvement unless introduced directly by Zulita Migration in writing.

10. Policy Updates

This policy may be updated periodically to

address new threats or expand service protections. The latest version will always be available on our website.

