

Nabin Baniya

1674 Hollenbeck Ave, Sunnyvale, CA, 94087 | (316) 5199081 | nabinbaniya8@gmail.com | <https://www.linkedin.com/in/nabin-b-4bb6a8227/>

Profile

Dedicated professional with a strong educational background in business administration, operations, and financial management. Skilled in data analysis, account reconciliation, customer service, and team leadership. Adept at problem-solving, learning new technologies, process improvement, and delivering results in fast-paced, high-pressure environments.

Experience

STORE MANAGER | WESTCOAST SOURDOUGH & CO. | JULY 2024 – AUGUST 2025

- Managed P&L, labor and food cost, payroll, inventory, and vendor account reconciliation
- Maintained store in compliance with all regulatory requirements and completed facility inspections.
- Strengthened customer satisfaction through efficient order tracking, providing timely and quality service.

STORE SUPERVISOR | U-HAUL (SUPER EXPRESS-MDN LLC) | JUNE 2016– OCTOBER 2020

- Directed daily operations, staff scheduling, and customer service for renting and various issues.
- Oversaw billing, account information, data entry, and generated inventory records.
- Improved operational efficiency by enforcing policies and optimizing workflows.
- Maintained organizational policies and procedures for the company.

Education

MASTER'S IN INFORMATION TECHNOLOGY MANAGEMENT | 2025 - CURRENT | CUMBERLAND UNIVERSITY, LEBANON, TN

MASTER'S IN BUSINESS ADMINISTRATION(MBA) | 2014 - 2016 | FRIEND'S UNIVERSITY, WICHITA, KS

BACHELOR'S IN BUSINESS ADMINISTRATION |2010 - 2012 | WICHITA STATE UNIVERSITY, WICHITA, KS

Skills & Abilities

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| • Operations and staff supervision | • Leadership and team development |
| • Data entry and reporting | • Microsoft Office Suite (Excel, Word, PowerPoint, Access) |
| • Customer service and relationship management | • Programming languages, Basic (SQL, Python) |
| • Financial analysis & reconciliation | • Tableau (Basic) |
| • Strong analytical and problem-solving skills | |

Activities and Interests

Hiking, Travelling, Camping, Playing Soccer, Trail Running