

# Terms and Conditions

## 1. Introduction

These Terms and Conditions ("Terms") govern the use of the website operated by Greybay Star Oy ("Company", "we", "us", "our"), a company incorporated under the laws of Finland. By accessing or using this website, you agree to comply with and be bound by these Terms. If you do not agree, you must not use this website.

## 2. Purpose of the Website

This website is provided for informational purposes only. It does not constitute an offer, solicitation, or binding commitment for the sale or purchase of goods or services. Any product descriptions, specifications, or other information are subject to change without notice.

## 3. Intellectual Property Rights

All content on this website, including but not limited to text, images, graphics, logos, trademarks, and layout, is the property of Greybay Star Oy or its licensors and is protected by applicable copyright, trademark, and other intellectual property laws.

You may view and print content for personal, non-commercial use only.

You may not copy, distribute, modify, or otherwise use any content without prior written consent from Greybay Star Oy.

## 4. User Obligations

When using this website, you agree not to:

Use the site in any way that violates applicable laws or regulations.

Interfere with the functionality, security, or integrity of the website.

Attempt to gain unauthorized access to systems or networks connected to the site.

## 5. Disclaimer of Liability

The website and its content are provided "as is" without warranties of any kind, either express or implied. While Greybay Star Oy strives to ensure accuracy and reliability, we make no representations or warranties regarding:

The completeness, accuracy, or reliability of the information.

The availability or uninterrupted operation of the website.

The absence of viruses or harmful components.

## Product Information Limitation:

All product descriptions, specifications, and other technical data displayed on this website are provided for general informational purposes only. Greybay Star Oy does not guarantee that such information is complete, accurate, current, or suitable for any particular purpose. Users should not rely solely on the website's content when making purchasing or business decisions and are advised to request formal quotations or documentation directly from the Company. To the fullest extent permitted by law, Greybay Star Oy disclaims all liability for losses, damages, or claims arising from reliance on product information presented on this site.

## 6. Links to Third-Party Sites

This website may contain links to external websites. Greybay Star Oy is not responsible for the content, accuracy, or practices of third-party sites, and inclusion of such links does not imply endorsement.

## 7. Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of Finland and applicable EU regulations. Any disputes arising under these Terms shall be subject to the exclusive jurisdiction of the courts of Finland.

## 8. Amendments

Greybay Star Oy reserves the right to update or modify these Terms at any time without prior notice. Changes will be effective upon publication on the website. Users are encouraged to review the Terms regularly.

## 9. Contact Information

Greybay Star Oy

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+358 45 2169977

info@greybaystar.fi

## Privacy Policy

### 1. Introduction

Greybay Star Oy ("Company", "we", "us", "our") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, store, and protect information in accordance with the General Data Protection Regulation (EU) 2016/679 ("GDPR"), the Finnish Data Protection Act, and other applicable laws.

By using this website, you acknowledge and agree to the practices described in this Privacy Policy.

## 2. Data Controller

Greybay Star Oy acts as the data controller for personal data collected through this website.

## 3. Data We Collect

We may collect and process the following categories of personal data:

Contact Information: such as your name, email address, and phone number, when you contact us through forms, email, or other communication channels.

Technical Information: including IP address, browser type, operating system, and access times, collected automatically through server logs and cookies.

Website Usage Information: details on how you use our website, such as visited pages and navigation patterns.

We do not intentionally collect sensitive personal data through this website.

## 4. Purpose of Processing

We process personal data only for the following purposes:

Responding to inquiries and communications.

Maintaining and improving the functionality and security of the website.

Complying with legal obligations.

We will not use your data for marketing purposes without your explicit consent.

## 5. Legal Basis for Processing

Processing of your personal data is based on one or more of the following legal grounds under GDPR:

Your consent (Article 6(1)(a)).

Performance of a contract or pre-contractual steps (Article 6(1)(b)).

Compliance with legal obligations (Article 6(1)(c)).

Legitimate interests pursued by the Company (Article 6(1)(f)), such as improving website security.

## 6. Data Retention

We retain personal data only for as long as necessary for the purposes stated above, or as required by law. After this period, data will be securely deleted or anonymised.

## 7. Disclosure of Data

We do not sell or rent your personal data. Data may be disclosed only to:

Service providers and IT partners assisting in website hosting or maintenance.

Public authorities when required by law.

All such recipients are bound by confidentiality and data protection obligations.

## 8. International Transfers

As a rule, we process and store personal data within the European Economic Area (EEA). If data is transferred outside the EEA, appropriate safeguards will be applied in accordance with GDPR.

## 9. Data Subject Rights

Under GDPR, you have the following rights:

Right of access to your personal data.

Right to rectification of inaccurate or incomplete data.

Right to erasure ("right to be forgotten").

Right to restrict or object to processing.

Right to data portability.

Right to withdraw consent at any time.

Right to lodge a complaint with the Finnish Data Protection Ombudsman (Tietosuojavaltuutetun toimisto).

To exercise your rights, please contact us at [Insert contact email].

## 10. Data Security

We implement appropriate technical and organizational measures to protect personal data from unauthorized access, alteration, disclosure, or destruction. However, no internet-based system is fully secure, and we cannot guarantee absolute security.

## 11. Cookies and Tracking Technologies

This website uses cookies and similar technologies. For more details, please refer to our Cookie Policy.

## 12. Amendments

We may update this Privacy Policy from time to time to reflect changes in practices, legal requirements, or technical developments. The revised version will be published on this website with a new effective date.

## 13. Contact

If you have questions regarding this Privacy Policy or the processing of your data, please contact:

Greybay Star Oy

office@greybaystar.fi

## Cookie Policy

### 1. Introduction

This Cookie Policy explains how Greybay Star Oy (“Company”, “we”, “us”, “our”) uses cookies and similar technologies on its website. It should be read together with our Privacy Policy, which provides further details on how we process personal data.

By continuing to browse our website, you consent to the use of cookies as described in this policy, unless you have disabled them in your browser settings.

### 2. What Are Cookies?

Cookies are small text files stored on your device (computer, tablet, smartphone) when you visit a website. They are widely used to enable websites to function efficiently, improve user experience, and provide information to website owners.

### 3. Types of Cookies We Use

We may use the following categories of cookies:

**Strictly Necessary Cookies:** Essential for the operation of the website, such as enabling navigation and access to secure areas. These cookies do not require your consent.

**Performance and Analytics Cookies:** Collect information about how visitors use the site (e.g., pages visited, time spent). These cookies help us improve functionality and user experience.

**Functional Cookies:** Allow the website to remember your preferences, such as language settings.

**Third-Party Cookies:** Some cookies may be set by third-party service providers (e.g., analytics or embedded content) to support website performance and functionality.

### 4. Legal Basis for Use

The use of strictly necessary cookies is based on our legitimate interest in ensuring the website functions properly. The use of analytics or functional cookies is based on your consent, which is collected through the cookie banner displayed when you first visit our site.

### 5. Managing Cookies

You can control and manage cookies through your browser settings. Most browsers allow you to:

View which cookies are stored on your device.

Delete all or selected cookies.

Block cookies from specific websites.

Disable all cookies.

Please note that disabling cookies may affect the functionality and user experience of this website.

For more information on managing cookies, you may consult your browser's help section.

## 6. Third-Party Services

If our website integrates services from third parties (e.g., Google Analytics), such providers may use cookies in accordance with their own policies. We are not responsible for third-party cookie practices.

## 7. Data Retention

Cookies are stored for different periods depending on their type:

Session cookies are temporary and expire when you close your browser.

Persistent cookies remain on your device until deleted or expired.

## 8. Changes to This Cookie Policy

We may update this Cookie Policy from time to time in response to legal, technical, or business developments. Updates will be published on this page with a new effective date.

## 9. Contact

For questions about our use of cookies, please contact:

Greybay Star Oy