

Grace Testerman

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IT specialist with 3+ years of education in cybersecurity. Dedicated technology professional with an interest in learning IT security and vulnerability management. Passionate about figuring out how technology works and driven to help an organization succeed.

Education

GRAND CANYON UNIVERSITY

Aug 2021 - Dec 2024

Bachelor of Science in Cybersecurity – Honors College

- Graduated Summa Cum Laude
- 3.92 GPA | President's List
- Student Leader

THREAT INTELLIGENCE SUPPORT UNIT TRAINING

Sept 2024 - Dec 2024

Arizona Cyber Threat Response Alliance

- Attended weekly TISU training meetings presented by the Arizona Cyber Threat Response Alliance (ACTRA) and Grand Canyon University.
- Learned critical cybersecurity frameworks such as MITRE ATT&CK, CIS18 Controls, and the Cyber Kill Chain.
- Completed the TISU certification exam and became a member of the organization.

Certifications

CompTIA Security+ SY0-701 | Valid until July 2028

CompTIA CySA+ CS0-003 (Expected Fall 2025)

Professional Experience

NORTHERN ARIZONA HEALTHCARE

May 2025 - Present

IT Service Center Help Desk Specialist I

- Provided remote IT support for NAH employees in Flagstaff Medical Center and Verde Valley Medical Center.
- Utilized ServiceNow, Active Directory, and Cerner applications to troubleshoot IT incidents within the company.
- Performed user provisioning and access management tasks for users by utilizing Active Directory and Cerner apps.
- Collaborated with departments such as Field Services, Server and Storage, and IT Security teams to ensure all systems were running smoothly.

LUX PRECISION MANUFACTURING

Oct 2024 - Dec 2024

Cybersecurity Internship (GRC)

- Led a team of cybersecurity students to perform a CMMC Level 1 compliance assessment for Lux Precision Manufacturing in Phoenix, AZ.
- Reported to the business leaders on security issues and provided recommendations for improvement.

PLUS COFFEE – PARK COLLECTIVE

May 2023 - Present

Barista

- Provided excellent customer service by crafting espresso drinks and working with team members to bring personalized products to coffee shop patrons in Prescott Valley.
- Worked with the staff of Park Collective and Heights Church to create a warm environment and help foster community throughout the entire facility.

GRAND CANYON UNIVERSITY

April 2023 – Dec 2024

Student Library Aide

- Checked students into study rooms; managed books and other equipment using an integrated library system.
- Provided technical support for printers and student laptops.

Skills and Technologies

Skills: GRC, Vulnerability Scanning, CMMC, Disaster Recovery, IT Security, Communication, Malware Analysis, C

Technologies: Microsoft Office, Windows, VMware, Tenable.io, PowerShell, VirusTotal, Wireshark, Kali Linux, Splunk