



PBX STAR CODES & DIAL CODES REFERENCE SHEET

DTMF Codes – New Calls

611	Support
911	Emergency
21xxx	Manage Voicemail for Ext xxx
31xxx	Leave Voicemail for Ext xxx
4xxx	Call pickup from any ringing Ext
5xxx	Intercom for Ext xxx
6xxxx	Page Ext xxxx (for 4 digit exts.)
60xxx	Page Ext xxx (for 3 digit exts.)
77007	Page all phones
77008	Page all phones & overhead
77009	Page overhead
88001	Conference Bridge
88008	Agent log in/out

DTMF Codes – In Call

*5	Park Call
*6xxx	Attended Transfer
*7xxx	Blind Transfer
*8	Call Pick up the first ringing physical extension
*731xxx	Send call directly to voicemail
*3	Pause call recording (for extensions set to record calls only)
*4	Resume call recording (for extensions set to record calls only)
*1	record on demand (for extensions set to "on demand" recording only)



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