



Feature Sheet

V1.0

Powered by
Fibernetics

NEWT Mobile or Desktop
SMS TEXTING

newt.ca



NEWT extends your business presence to your mobile and desktop devices, allowing you to take your office communications with you wherever you go.

SMS Texting functionality supports inbound and outbound text messaging with external numbers across North America. This functionality is supported across Android, Apple iOS mobile devices, Windows, and macOS desktops.

With the purchase of the NEWT Mobile or Desktop app, this premium feature is priced at an additional \$5/month per extension. Please contact your account manager for purchase or newtmac@fibernetics.ca to configure this functionality for you.

How does it work

Your NEWT Mobile or Desktop app will be assigned an additional phone number for texting purposes only. If you already have a phone number you would prefer to use, you can request the number be transferred (“ported”) to your companies NEWT Business Phone system for this purpose.

Once NEWT has completed the configuration, you can now text to any SMS enabled phone device, using the apps Messages feature. Your Outbound Caller ID for Texting will reflect the assigned phone number.

Note that SMS Text Messaging is supported to Canada & US external numbers, and Excludes:

- Numbers in high-cost regions of NU, YT, NT, HI, AK & VI = Restricted
- International Numbers = Restricted

In your NEWT Mobile App (iOS instructions):

1. Tap the **Messages** Icon  at the bottom of the app:
2. Tap the New Message Icon 
3. Enter the phone number in the To: field or tap the + button to select a contact from your synced mobile address book.
4. Type your message in the bottom line and tap the paper airplane icon beside it, to send.



NEWT is the business division of Fibernetics Corporation



NEWT4Business



@newt4business



[linkedin.com/showcase/newt](https://www.linkedin.com/showcase/newt)

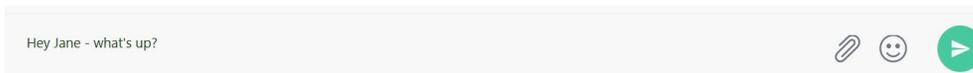


newt.ca

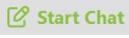


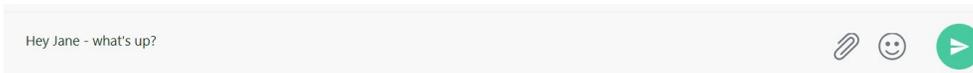
In your NEWT Desktop App (windows instructions):

1. Click on the Keypad Icon 
2. Use the Dial pad to enter the phone number
3. Click on the **message** icon button
4. Type your message in the bottom bar and then click on the airplane icon to send



Or

1. Click on the messages Icon 
2. Click on the Start a Chat Icon 
3. Select the contact (the contact number will be displayed, click to confirm)
4. Type your message in the bottom bar and then click on the airplane icon to send



If you receive an error – please check the phone number you are sending to first, to ensure it is an SMS enabled cell phone number before contacting newtsupport@fibernetics.ca.

For more information, please check the NEWT MOBILE or NEWT DESKTOP Guide in the Customer Portal here: <https://fbs.fibernetics.ca/>.

NEWT is the business division of Fibernetics Corporation



NEWT4Business



@newt4business



linkedin.com/showcase/newt



newt.ca