

Access to IT experts anytime, anywhere, whatever the problem

DON'T LET TECHNOLOGY ISSUES SLOW YOU DOWN

- Slow computer or internet
- Malware & viruses
- Managing and setting up new software, hardware, and more
- Printer, conferencing, A/V issues

YOUR IT TEAM IS ONLY A CALL AWAY

Our **24/7/365** technical support team is always online and ready to help. Never travel, ship devices, or wait for help again.

Over 5
million

Customers served

96%

Issues solved
on the first call

<1 min

Time for us to
answer



What's covered?

OPERATING SYSTEMS

- Install/Reinstall
- User management
- Updates and drivers
- File and printer sharing
- Security settings
- Data backup and transfer
- Error troubleshooting

SOCIAL MEDIA

- Account creation and configuration
- Connect with contacts
- Privacy settings and best practices
- Sharing settings

PERIPHERAL MANAGEMENT

- Printers/Scanner/Fax setup
- Wi-Fi Printer sharing
- External hard drive setup and management
- Bluetooth device setup
- Connect monitors
- Setup docking stations

MALWARE/VIRUS REMOVAL

- Viruses, malware, spyware, ransomware removal
- Pop-up blockers
- Malware/Anti-virus software
- Firewalls
- Security patches

TABLETS/ MOBILE DEVICES

- iPhone and iPad
- Android Tablets and Smartphones
- Windows Tablets and Smartphones
- Apple Watch
- Kindle
- Nook

NETWORKING DEVICES

- Wireless Routers and Modems
- Hotspots
- Wired Routers

BROWSERS

- Installation and navigation
- Configuration and customization
- Performance optimization
- Add-ons and extensions

PC HARDWARE DEVICE SUPPORT

- Laptops
- Desktops
- Chromebooks

BUSINESS AV TECHNOLOGY

- Interactive Whiteboards (Smartboards)
- Chromebox for Meetings
- Smart TVs
- Projectors
- Webcams

