

Archived: 19 December 2024 10:28:58
From: [REDACTED]
Sent: Wed, 28 Aug 2024 09:05:59 +0000ARC
To: [REDACTED]
Cc: [REDACTED]
Subject: A000740850 RE: Complaint raised by a former member of NAPIT regarding their CPS status
Sensitivity: Normal
Attachments:
[A000740850 Complaint regarding NAPIT .msg](#); [A000740850 UKAS Letter 09.04.24 outcome of independent review.pdf](#)

Hi [REDACTED],

Thank you for your email below.

We are fully aware of this individual and his complaints.

By way of background Mr Chapple is an electrician and was certificated under his company name Spark Electrical by Napit under the CPS. The company had their certification suspended because they failed to issue a minor works certificate when the relationship between them and their client broke down and he would not co-operate with the Napit complaint investigation process. Mr Chapple chose not to address the issue that resulted in his suspension, instead choosing to resign his membership of Napit.

In terms of UKAS, we received a formal complaint in April 2024. This complaint was investigated in line with our complaint process. We concluded that Napit had acted in accordance with the requirements of their ISO/IEC 17065 accreditation. Our conclusions were communicated as of 22.07.24 a copy of which is attached.

Mr Chapple subsequently made allegations that the UKAS investigation was biased and had considered matters outside of scope. Given the seriousness of these allegations we arranged for an internal independent review of the complaint to be conducted by a UKAS senior manager not involved in the complaint. The outcome of the review was that UKAS had followed process and there was no evidence to support the allegations. Our response was sent on 09.08.24 and is attached.

Since UKAS has closed his complaint Mr Chapple has been making numerous and unfounded allegations of negligence and bias via social media about both UKAS and NAPIT . He has subsequently begun escalating and repeating these allegations to other agencies including : DBT, EA (European co-operation for Accreditation) and now HSE.

I hope the above provides the background you need and confirms the actions taken. However, if you need more information, I am happy to have a call to discuss the details further.

Kind regards

[REDACTED]
[REDACTED]
Process Improvement & Feedback Manager
United Kingdom Accreditation Service



Vitar3
Vitar4 Customer service: [give feedback here](#).

From: [REDACTED]<[REDACTED]@hse.gov.uk>
Sent: Friday, August 23, 2024 5:26 PM
To: [REDACTED]<[REDACTED]@ukas.com>
Cc: [REDACTED]<[REDACTED]@hse.gov.uk>; [REDACTED]<[REDACTED]@hse.gov.uk>; [REDACTED]<[REDACTED]@hse.gov.uk>; [REDACTED]<[REDACTED]@ukas.com>
Subject: Complaint raised by a former member of NAPIT regarding their CPS status
Importance: High

Hi [REDACTED],

Further to discussions at our meeting on 21 August, we have received a complaint from a former member of NAPIT. They have raised several concerns regarding NAPIT's status as a government authorised self-certification competent person scheme. To note, these have been shared via LinkedIn [UKAS | NAPIT QCM | Case Study 5096-23 | linkedin.com](#)

I am unaware as to the context of their complaint, other than it appears to be related to the NAPIT's organisation competence and financial probity. We have not received any evidence as to work that has been undertaken that may be in contravention with the regulations. I would appreciate any information that you could share in this regard. Please can you confirm if you have been approached by Spark Electrical Services? If so, please can you share any relevant information with us by close of play Friday 6 September.

Kind regards

[REDACTED] | Senior Policy Advisor
Health and Safety Executive | Building Safety Division
[@hse.gov.uk](#)

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If I am sending this email outside of regular working hours it may be because I am working flexibly. There is no obligation to respond outside of your usual working hours or non-working days.

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