

1 Year Limited Warranty on Parts

Limited Warranty on Parts for Repairs

Nova One Step Home Solutions provides a limited warranty on parts installed during repairs for a period of one (1) year from the date of installation. This warranty covers defects in the parts themselves and ensures that they will function as intended under normal use.

What This Warranty Covers

- The replacement of any parts that prove to be defective due to material or workmanship issues, as determined by Nova One Step Home Solutions.
- Labor costs associated with the replacement of a defective part within the warranty period.

What This Warranty Does Not Cover

- Damage or issues arising from misuse, improper handling, or tampering with the appliance, HVAC, or plumbing system after the repair. This includes attempts by the customer or third parties to troubleshoot or alter the system, which will void the warranty.
- Underlying issues or pre-existing conditions within the appliance or system that were not visible or evident at the time of the repair. Any subsequent repairs needed due to these conditions will not be covered under this warranty.
- Damage caused by external factors, including but not limited to power surges, flooding, or improper installation unrelated to our repair.

Important Notes

- Warranty claims must be made within one (1) year of the original part installation date.
- To maintain the validity of this warranty, the customer should not attempt any repairs or troubleshooting of the affected appliance, HVAC, or plumbing system. Any tampering will result in the immediate voiding of the warranty.

If you experience any issues with a part covered under this warranty, please contact Nova One Step Home Solutions promptly. Our team will be happy to assist you in determining the best course of action.