



## **Press Release**

### **Tarrant County Sheriff's Office Chooses Smart Communications as Inmate Communications Provider**

FOR IMMEDIATE RELEASE

TARRANT COUNTY, TX — October 14, 2024 — The Tarrant County Sheriff's Office is excited to announce its selection of Smart Communications as the official inmate communications provider. This strategic partnership represents a pivotal advancement in enhancing the safety, efficiency, and overall well-being of both inmates and staff within the county's correctional facilities.

Smart Communications, recognized for its pioneering technology and top-tier services, will deliver a comprehensive suite of solutions designed to facilitate secure communication between inmates and their families. By emphasizing the reduction of contraband and the assurance of privacy, Smart Communications will provide a variety of services, including phone calls, video visitation, and digital messaging through their state-of-the-art SmartEco™ System platform.

“We are delighted to collaborate with Smart Communications,” stated Sheriff Bill Waybourn. “Their dedication to safety and innovation aligns seamlessly with our mission to maintain a secure environment for all individuals in our facilities. This partnership is set to enhance communication for our inmates, as well as optimize operations for our staff.”

Smart Communications, honored as the Texas Jail Associations Vendor of the Year, has a solid track record of success, having successfully implemented its solutions in numerous correctional facilities nationwide. Their cutting-edge technology provides reliable, high-quality communication services while effectively minimizing the risks associated with contraband and unauthorized items.

“We are truly privileged to be selected by the Tarrant County Sheriff's Office,” remarked Jon Logan, CEO & President. “Our mission is to revolutionize inmate communications by delivering secure and effective solutions that prioritize safety and rehabilitation. We eagerly anticipate collaborating closely with Tarrant County’s leadership to enhance the overall experience for both inmates and their families.”

This collaboration promises to establish a new benchmark for inmate communications in Tarrant County, significantly uplifting the quality of life for inmates while ensuring the safety and security of the correctional environment.

**MEDIA CONTACT**

Captain Eddie Herriage

Support Services

Tarrant County Sheriff's Office

Phone (817) 884-2374

Email: [ECHerriage@tarrantcountytexas.gov](mailto:ECHerriage@tarrantcountytexas.gov)