



HYPER EDUCATION

"DISCOVER, DEVELOP, SUCCEED"

## **Payment and Booking Process**

At **Hyper Education**, we aim to make your booking and payment process simple, secure, and hassle-free. Below is a detailed breakdown of how to book our services and make your payment using our **payment gateway**.

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### **1. Choosing Your Service**

To begin:

- **Explore Our Services:** Browse through the various services listed on our website and select the one that fits your needs. Whether it's career guidance, DMIT testing, profile building, or practical exposure, each service is explained in detail to help you choose.
- **Contact Us for Guidance:** If you're unsure about which service is right for you, simply call us at **+91 9455509435**. Our friendly team will assist you in selecting the right service based on your requirements.

Once you've made your decision:

- We will send you a **confirmation email** outlining the services you've chosen and the total amount due for the selected services.
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### **2. Payment Process**

To proceed with the payment:

- **Go to Our Payment Page:** Once you've received your confirmation email, visit the **Payment page** through an **unique payment link** provided to you in the service's booking confirmation E-mail.
- **Fill Out the Payment Form:** On the payment page, you will be prompted to fill out a short form with the following details:
  - Name
  - Email Address
  - Service Chosen
  - Payment Amount

- **Make the Payment:** After filling out the form, proceed to make the payment using the integrated **payment gateway**. You can pay using various methods such as credit/debit cards, net banking, or UPI, ensuring a secure and seamless transaction.

Once your payment is successfully processed:

- You will receive an **automated payment confirmation** via email, along with an official receipt of your transaction.

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### 3. Session Preparation & Service Start

Once your payment is confirmed:

- **Counselor Assignment:** Our backend team will analyze your information from the checklist and form you submitted and assign you the **best-suited counselor** for your specific needs.
- **Service Execution:** Your selected service will begin as scheduled. A dedicated executive or assistant will stay in touch to guide you through the process and ensure you are fully supported throughout the session.

Please note:

- **All sessions are recorded** for quality assurance and review purposes.

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### 4. Post-Session Feedback & Satisfaction

After completing your session:

- **Feedback:** We value your feedback! You will receive an email requesting your thoughts and feedback about your session. Your satisfaction is our top priority, and we want to make sure your needs were met.
- **Follow-up:** If required, we will arrange follow-up sessions or additional services based on your feedback.

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### 5. Report Delivery

At the end of your service:

- **Courier Delivery:** If applicable, reports (such as the **DMIT Testing Report**) will be couriered to your provided address at no extra cost. The report will also be sent via email for immediate access.
- **Secure Delivery:** We ensure that all documents are safely delivered, and no extra charges are added for this service.

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### Key Points to Note

- **Payment Gateway:** Our secure payment gateway ensures that all transactions are processed securely. Payment methods include credit/debit cards, net banking, and UPI.

- **One-Time Charges:** Brick 1 and Brick 2 are one-time charges. If you require additional sessions or services, they will be booked and charged separately.
- **Custom Pricing:** Brick 3 and Brick 4 pricing may vary based on the services chosen. For custom packages, contact us for specific pricing.
- **All Sessions Recorded:** All sessions, whether virtual or in-person, are recorded for quality assurance purposes. These recordings are used internally and stored securely.
- **Refund & Rescheduling:** Fees are non-refundable once a service has been initiated. However, if necessary, we allow for rescheduling of sessions within a specified timeframe.