

# 2.2 Examples of the EHR



## Examples of the EHR

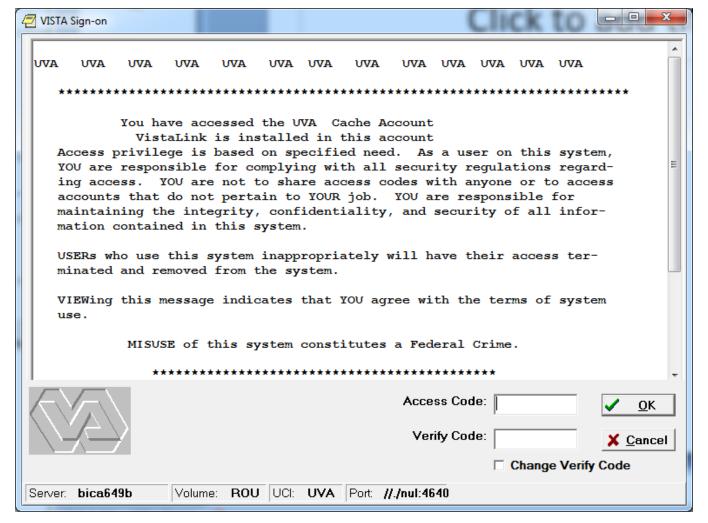
- Using Veterans Health Information Systems and Technology Architecture (VistA)
- Why VistA?
  - State-of-the-art EHR that has transformed healthcare in the Veteran's Health Administration (VHA) (Perlin, 2006; Byrne, 2010)
  - Not that pretty, but has all of the modern features of the EHR, e.g., clinical decision support (CDS), computerized provider order entry (CPOE), etc.
  - Distributed under open-source model, unlike most other vendors who do not even allow screen shots to be shown outside their customers' institutions
- Fascinating story (Allen, 2017), but VistA <u>now being phased out</u> in favor of Cerner EHR adopted by Department of Defense

#### Some details about VistA

- Server written in M (formerly called MUMPS), accessed via command-line interface
  - Runs in commercial Intersystems Cache (on many platforms) or open-source GT.M (Linux only)
- Client (called CPRS) written in Delphi and providers graphical user interface
  - Only runs on Windows (just about all versions)



## Logging on to CPRS, the front end to VistA



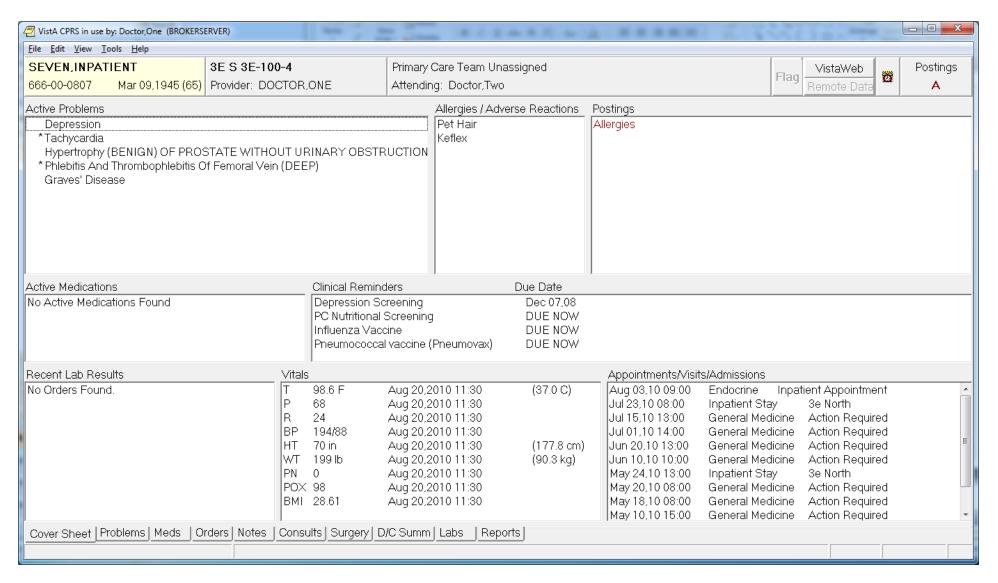


# Choosing a patient

Patient Selection				
Patient List  No Default	Patients (All Patie	ents)		OK Cancel
© Providers © Clinics © Team/Personal © Wards © Specialties © All	Seven,Inpatient		_	
	Eight,Inpatient Eight,Outpatient Eighteen,Inpatie Eighteen,Outpati Eighteen,Patient Eighty,Inpatient Eighty,Outpatien	nt ient	Save P	atient List Settings
Notifications				
Info Patient	Location Urg	jency A	lert Date/Time	Message
ONE,PATIE (O0001) EIGHTY,OU (E0680) EIGHTY,OU (E0680)	Мо	derate 0	9/07/2010@08:13 8/30/2010@10:07 8/30/2010@10:07	New order(s) placed. Discontinued Consult WHC New consult PSYCH (Today)
SEVEN,INP (S0807)			8/30/2010@07:44	Abnormal labs - [TSH, T-3 RU]
Process Info Process All	Process	Forward	Show Comment	Remove



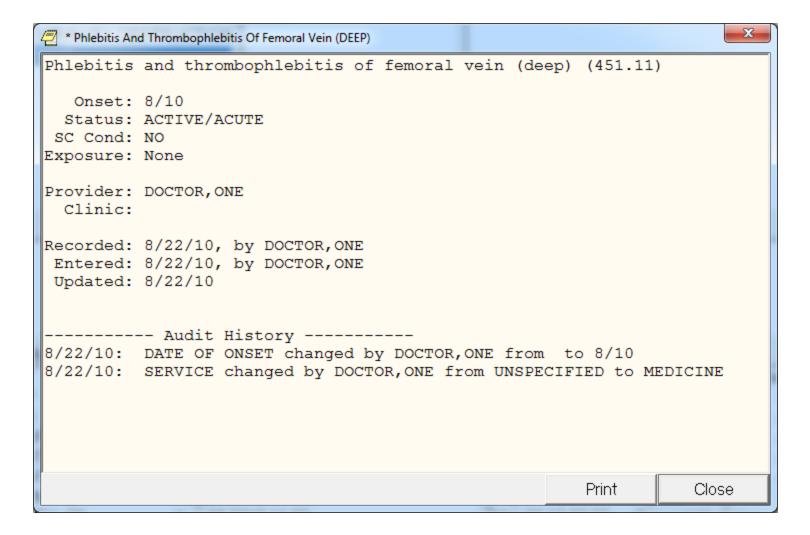
#### Cover sheet - overview



6

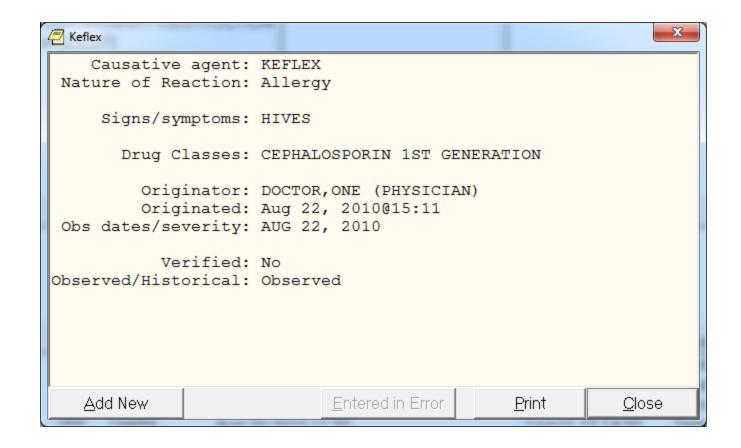


# Drilling down to details of a problem



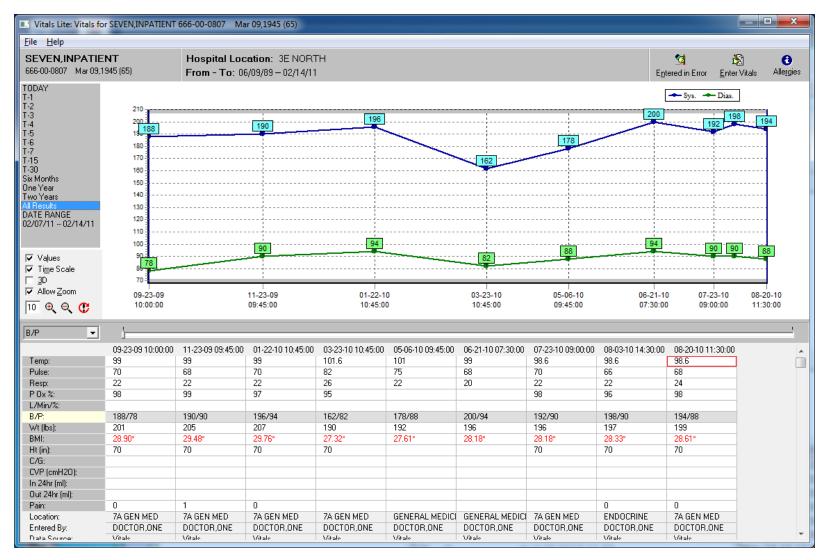


# Details of an allergy



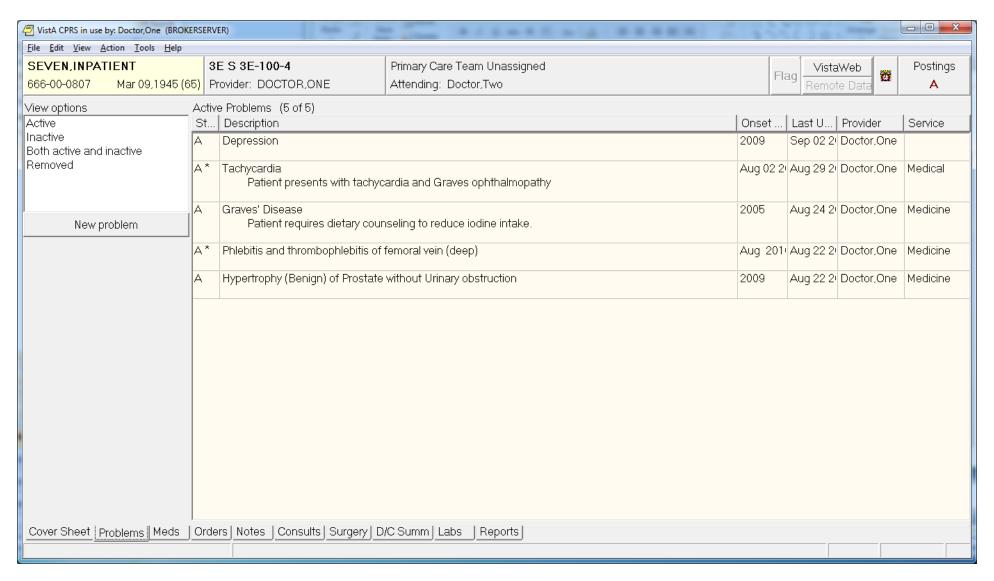


### Viewing vital signs over time





#### More details on problems



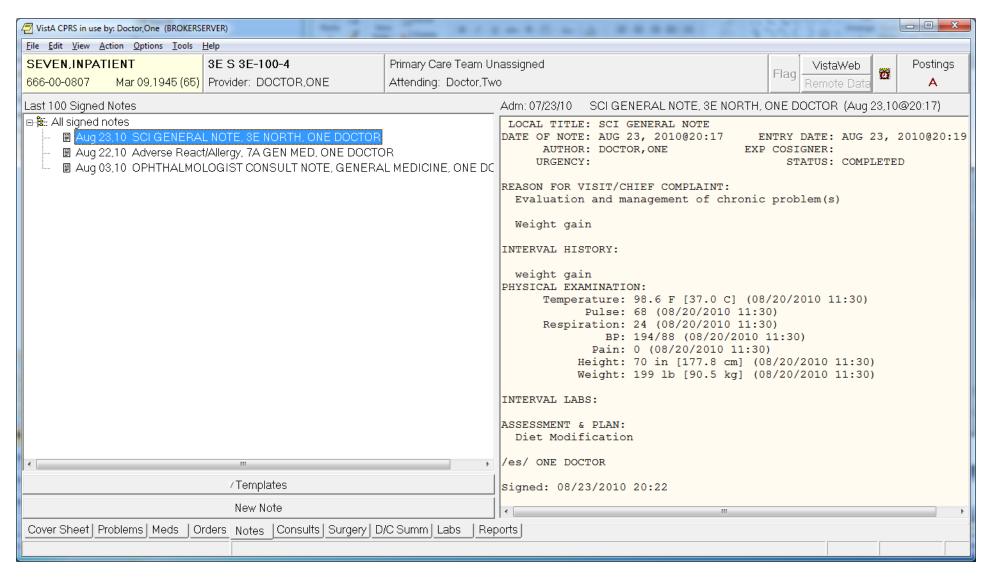


#### List of active orders

ile <u>E</u> dit <u>V</u> iew <u>A</u> ction <u>O</u> ptions <u>T</u> o						1			
SEVEN,INPATIENT		3E-100-4	Primary Care Team Unassigned		Fla	Vista'	Web 👸	Posting	js
666-00-0807 Mar 09,1945 (	65) Provide	er: DOCTOR,ONE	Attending: Doctor,Two		110	Remot	e Data	Α	
/iew Orders		ders (includes Pending & Rece	ent Activity) - ALL SERVICES				,		
Active Orders (includes Pending	Service	Order		Start / Stop	Provider	Nurse	Clerk	Chart	9
	Diet	REGULAR Diet		Start: 08/23/10	Clinical Coordinator,C	1			ſ
Write Delayed Orders	Lab	TSH BLOOD SERUM SPI	_B #17674	Start: 06/10/10 11:00	Doctor,O				
Vrite Orders Diet Order		T-3 RU BLOOD SERUMS	P LB #17674	Start: 06/10/10 11:00	Doctor,O				
/ital Signs npatient Medications		T-4 BLOOD SERUM SPLE	3 #17674	Start: 06/10/10 11:00	Doctor,O				
Outpatient Medications Infusion Ion VA Meds		FREET-4 BLOOD SERUM	1 SP LB #17674	Start: 06/10/10 11:00	Doctor,O				
Metoprolol Tartrate 50MG Aspirin 81 MG Non VA		TSH BLOOD SERUM SPI	_B #17672	Start: 05/24/10 11:00	Doctor,O				
aboratory npt Labs Routine Menu		T-3 RU BLOOD SERUMS	PLB#17672	Start: 05/24/10 11:00	Doctor,O				
maging consult Diabetic Nutrition Consult		T-4 BLOOD SERUM SPLE	3 #17672	Start: 05/24/10 11:00	Doctor,O				
Ninician Add Order Menu IPO/Dressing Change		FREET-4 BLOOD SERUN	1 SP LB #17672	Start: 05/24/10 11:00	Doctor,O				
		TSH BLOOD SERUM SP I	_B #17670	Start: 08/03/10 11:00	Doctor,O				
		T-3 RU BLOOD SERUM S	PLB#17670	Start: 08/03/10 11:00	Doctor,O				
		T4, FREE & TOTAL BLOOD	SERUM SPLB#17670	Start: 08/03/10 11:00	Doctor,O				
Cover Sheet Problems Meds	Orders	Notes   Consults   Surgery   D.	/C Summ Labs Reports						

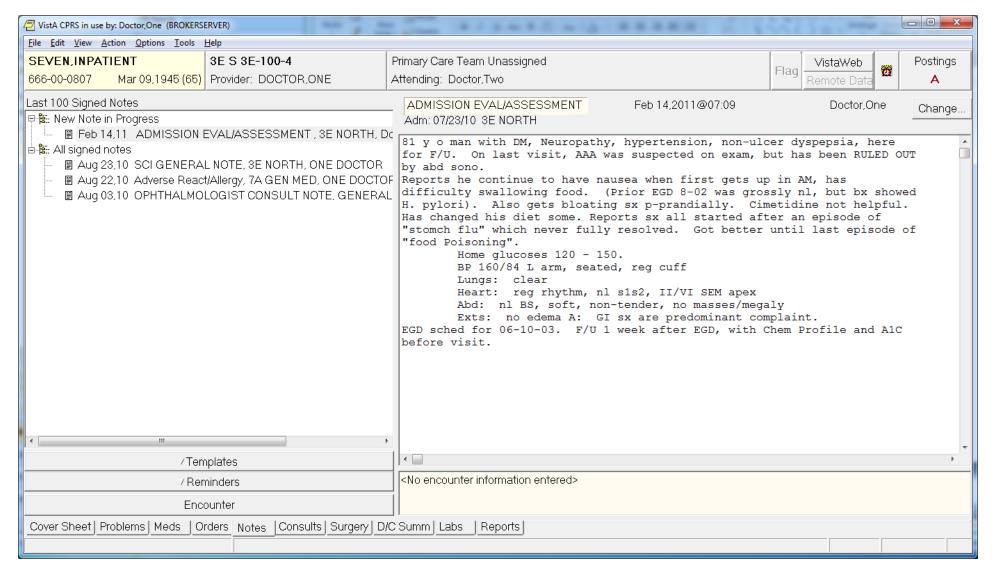


#### Viewing the patient's notes



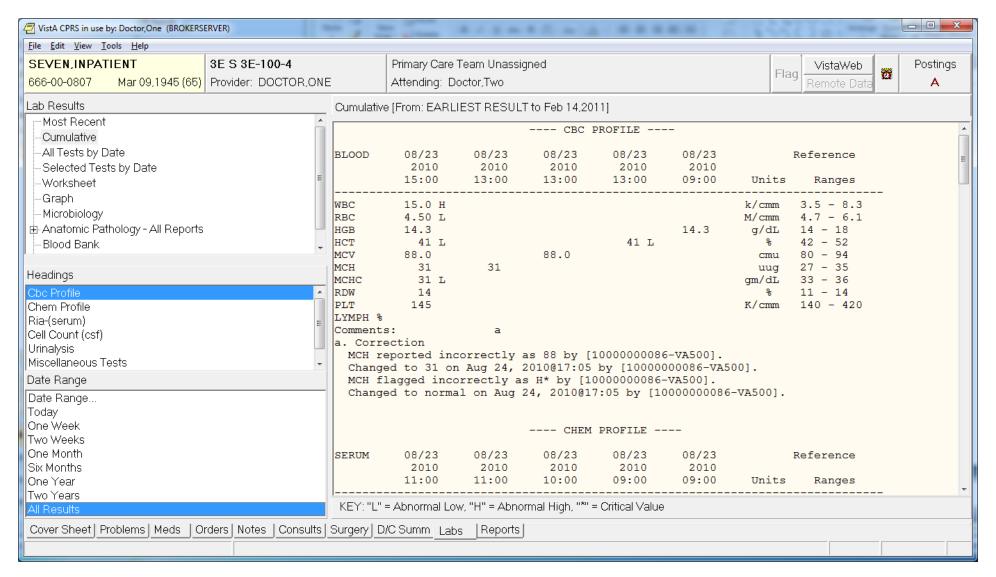


#### Writing a new note



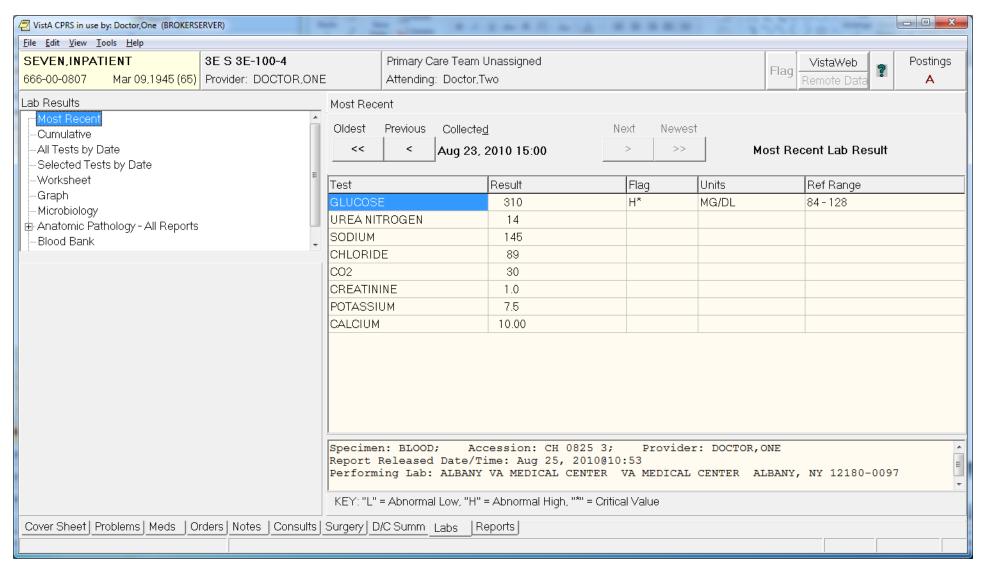


#### Viewing labs



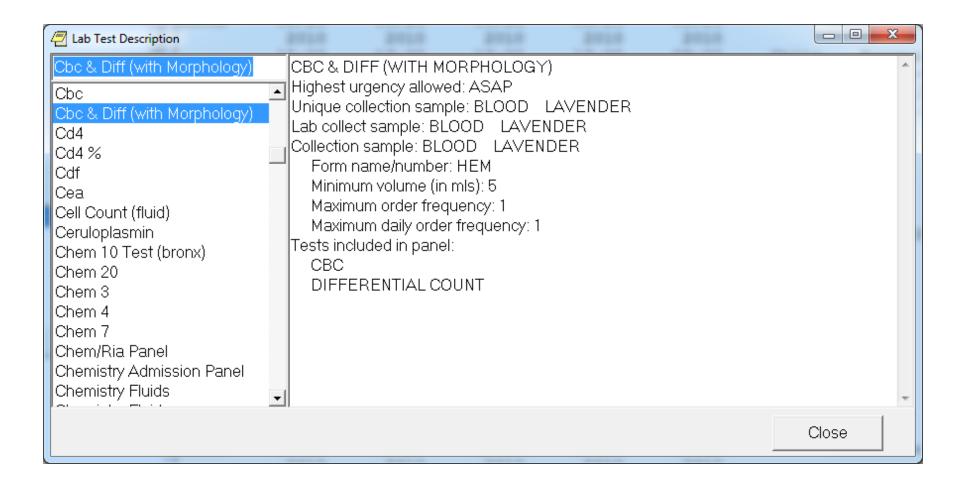


### Including critical values



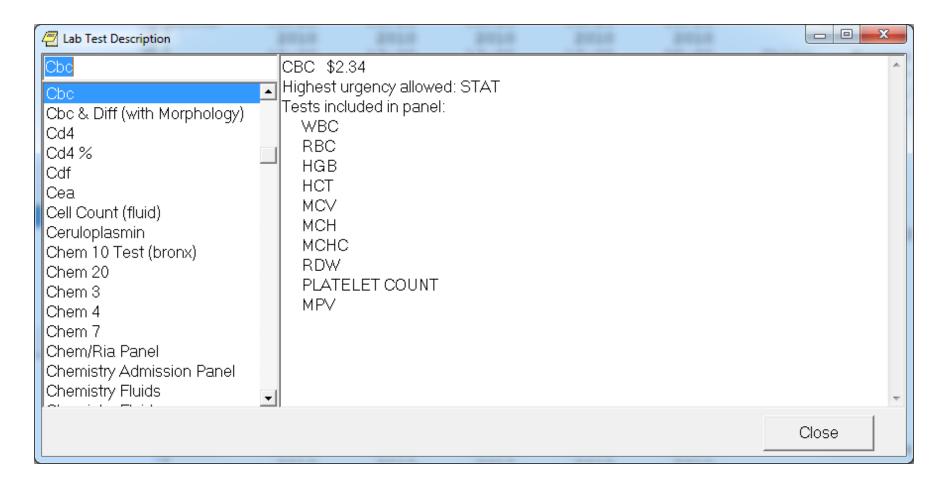


#### More information on lab tests



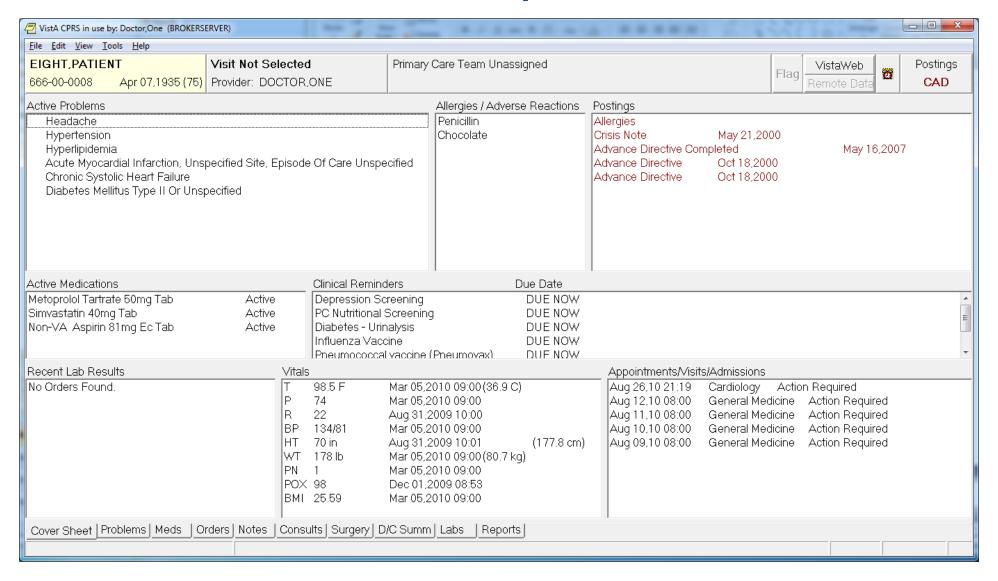


# Including (for some) cost



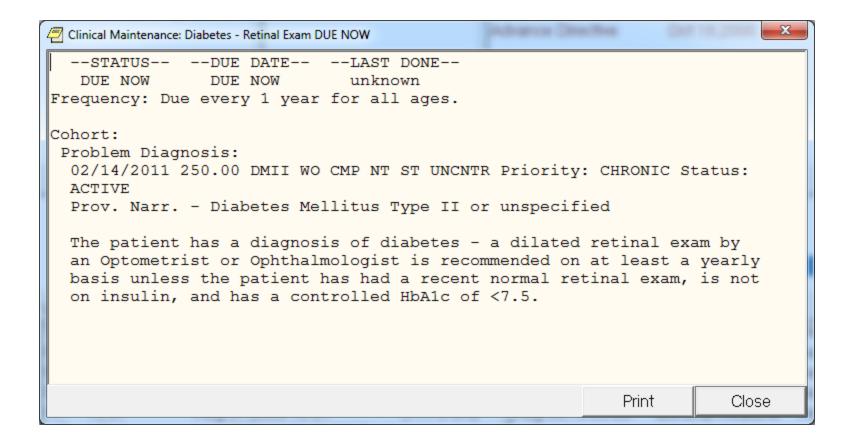


#### Another patient



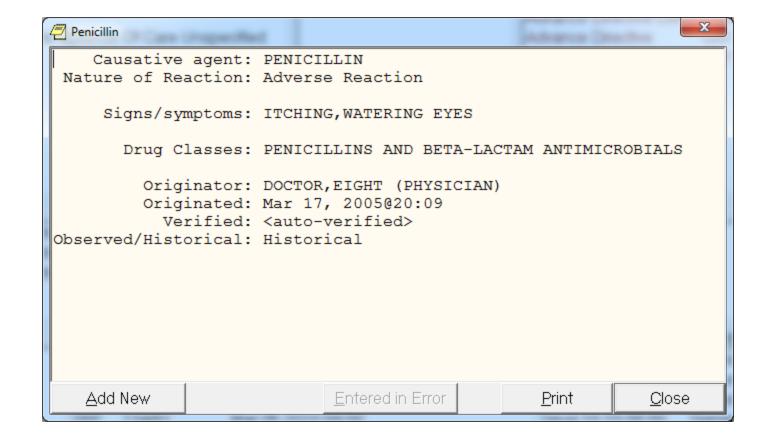


# Clinical decision support: reminders



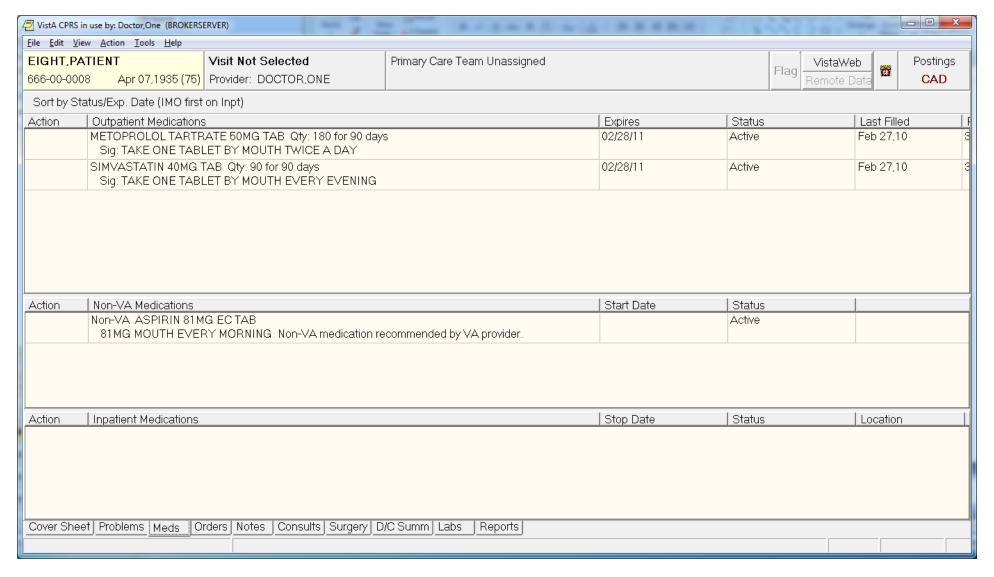


# Clinical decision support uses allergy information





### Let's try to prescribe a medication





## How about some amoxicllin?

Medication Order							
AMOXICILLIN CAP,ORAL		Change					
Dosage Complex  500MG ORAL (BY MOUTH)  250MG ORAL (BY MOUTH)  500MG 1000MG 1500MG 2000MG	ichedule  Q8H  Q8H  Q8H*  QAM  QAMINSULIN  QDAY	PRN					
Comments:		_					
Days Suppli-Pick Up-30 © Clinic © Mail	<u>W</u> indow	Priority ROUTINE					
AMOXICILLIN CAP,ORAL 500M TAKE 1 CAPSULE BY MOUTH E Quantity: 90 Refills: 0		Accept Order Quit					



# Oops, patient is allergic

Order Checking						
Remote Order Checking not available - checks done on local data only						
Previous adverse reaction to: (INACTIVE) PENICILLINS: (LOCAL)						
Accept Order Cancel Order						



# Maybe erythromycin?

4	Medication Order		X	
	ERYTHROCIN <erythromyc< td=""><td colspan="3">Change</td></erythromyc<>	Change		
	Dosage Complex 250MG ORAL (BY MOUTH) 250MG ORAL (BY MOUTH) 500MG 500MG	ichedule BID  5XD AT ONSET BID BID AC	□ PRN	
	Comments:	CONTINUOUS DRIP	<u> </u>	
	Days Suppli-Pick Up  30 © Clinic © Mail	The state of the s	Priority ROUTINE	
	ERYTHROMYCIN TAB 250MG TAKE ONE TABLET BY MOUTH T Quantity: 60 Refills: 0	WICE A DAY	Accept Order  Quit	



# No, interacts with statin drugs

Order Checking							
CRITICAL drug-drug interaction: ERYTHROMYCIN & SIMVASTATIN (SIMVASTATIN TAB 40MG TAKE ONE TABLET BY MOUTH EVERY EVENING [ACTIVE])							
Accept Order Cancel Order							

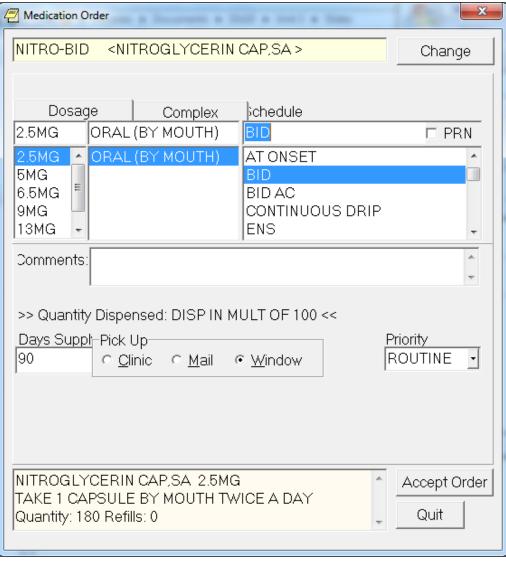


# Another patient - drug interactions

☑ VistA CPRS in use by: Doctor,One (BROKERSERVER)										
Eile Edit View Action Iools Help										
ZZZTW0,I	MAGEPATIENT	Visit Not Selected	Primary Care Team Unassigned		Flag	No Postings				
666-06-100	2 Apr 15,1953 (57)	Provider: DOCTOR,ONE			Remote D	Jata 127				
Sort by Sta	Sort by Status/Exp. Date (IMO first on Inpt)									
Action	Outpatient Medications			Expires	Status	Last Filled F				
	SILDENAFIL CITRATE Sig: TAKE ONE TABL	: 50MG TAB Qty: 10 LET BY MOUTH AS NEEDED			Pending					
ATORVASTATIN CALCIUM 40MG TAB Qty: 90 Sig: TAKE ONE TABLET BY MOUTH EVERY DAY					Pending					
Action	Action   Non-VA Medications   Start Date   Status									
A - 15										
Action	Inpatient Medications			Stop Date	Status	Location				
Cover Shee	Problems Meds O	rders Notes Consults Surgery D	/CSumm Labs Reports							

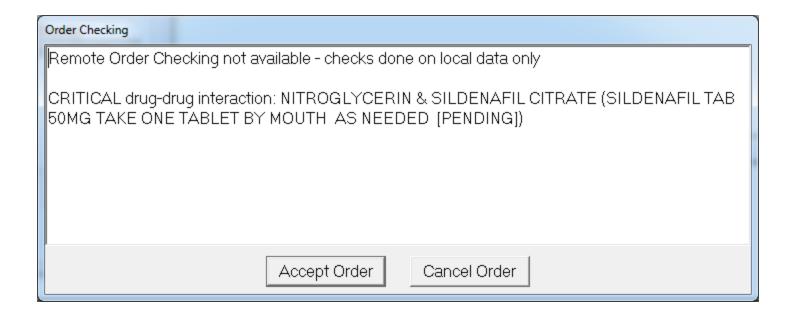


### Prescribing nitrates for angina





# Oops!





#### More about VistA

- Pure open-source version is also known as FOIA VistA
- There are two other streams of VistA activity
  - WorldVistA follows more traditional open-source pathway
  - OpenVista more commercially oriented, and some vendors have proprietary extensions from the base code (e.g., <u>MedSphere</u>)
- Transitioning to commercial Cerner EHR
  - Based on success of transition by <u>US Department of Defense</u>
  - But VA transition has been much more problematic (GAO, 2023)

## Other open-source EHRs

- Analysis of free and open-source EHR systems (Purkayastha, 2019)
  - Many downloads but tiny operational usage
- Only two currently have ASTP/ONC certification
  - OpenEMR
  - WorldVista
- More use of other noteworthy systems
  - Indian Health Service <u>Resource and Patient Management System</u>
     (RPMS) derived from VistA; future unclear (HIS, 2019; Cullen, 2020)
  - OpenMRS
  - OpenEHR
  - LibreHealth



# Who are the EHR vendors leading the \$30B market (Smith, 2025)?

#### Hospital

- Epic: 37.7%
- Oracle Health (Cerner): 21.7%
- Meditech: 13.2%
- Evident (CPSI): 9.0%
- Altera Digital Health: 3.4%
- Medhost: 3.3%
- WellSky: 2.6%
- Vista: 2.3%
- Netsmart Technologies: 2.1%
- Other: 1.3%

#### **Ambulatory**

- Epic: 43.9%
- Oracle Health (Cerner): 25.1%
- Meditech: 13.0%
- TruBridge: 6.3%
- Veradigm Inc (Allscripts): 3.6%
- Athenahealth: 2.0%
- Medhost: 1.4%
- Netsmart Technologies: 1.3%
- Vista: 0.77%
- WellSky: 0.74%



# EHR market leader is Epic

- Dominance by the numbers (Bruce, 2024)
  - 305M patients have an Epic record
  - Controls 52% of acute multispecialty hospital beds
  - Only EHR growing in market share
  - Used by all 18 health systems on U.S. News & World Report's Best Hospitals 2024-25 Honor Roll
- Not monopoly by classic definitions but dominates high end of market, i.e., large academic and other centers (Joseph, 2024)
- Privately held company founded over 40 years ago by current CEO Judy Faulkner (Jennings, 2021; Keeler, 2024; Bruce, 2024)
  - Lynchpin of Madison, WI economy (Eisen, 2020)
- Early research-oriented "home grown" EHR systems have given way to commercial systems (Hersh, 2017)

## Successes and concerns for Epic

#### **Successes**

- Focuses on integration hospital and ambulatory, revenue cycle and billing, etc., especially in large medical centers (Bruce, 2023)
- Touts itself as "healthcare company," different from technology companies (Perna, 2023)
- Expanding to consumer health (Joseph, 2024)

#### **Concerns**

- Should Epic control "levers of innovation" in healthcare (Joseph, 2024)
- Questionable business practices lock out allow control and stifle competition in EHR marketplace (Joseph, 2024)
- Succession planning for CEO and company (Bruce, 2024)

