



Patient Feedback Form for Dental Clinics

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Introduction for Clinic Owners and Managers

Welcome to the Patient Feedback Form!

As part of your ongoing commitment to service excellence, this form is designed to help you capture valuable insights from your patients. Distribute this form to patients after their appointments or via an online link.

Encourage honest and constructive feedback, and make a copy to distribute to your clients.

Regularly review the responses to identify trends and areas for improvement, which can significantly enhance your clinic's operations and patient satisfaction.

The Patient Feedback Form

Welcome to our Patient Feedback Form!

We value your input and strive to provide exceptional care. Your feedback is crucial for us to understand your experience and identify areas where we can improve. Please take a few moments to share your thoughts with us.

Feedback Questions:

Details

Date of Visit: _____

Patient Name (optional): _____

Questions

(Going forward, rate 1-5 with 1 being the least and 5 being the most.)

- › Overall Satisfaction: How satisfied were you with your visit?
____ (1-5)
- › Quality of Care: How would you rate the quality of dental care you received? ____ (1-5)
- › Communication by Staff: How well did our staff communicate with you during your visit? ____ (1-5)
- › Wait Time: How satisfied were you with the wait time? ____ (1-5)
- › Cleanliness and Comfort: How would you rate the cleanliness and comfort of our clinic? ____ (1-5)
- › Likelihood to Recommend: How likely are you to recommend our clinic to others? ____ (1-5)
- › Open Feedback: What did you like most about your visit?
- › Suggestions for Improvement: What can we do to improve your next visit? (Text field)

Conclusion

Thank you for taking the time to provide your feedback. Your input is invaluable to us as we continue to strive to provide the best possible care and service.

Next Steps

We will review all patient feedback and incorporate it into our ongoing quality improvement processes. Our goal is to continually enhance your experience and exceed your expectations at every visit.

Conclusion for Clinic Owners and Managers

Congratulations on successfully collecting feedback from your patients! Reviewing and understanding this feedback is critical in driving improvements in your clinic.

Next Steps for Clinic Owners and Managers:

- › **Analyze the Data:** Look at the scores and comments to identify common themes or areas of concern. High scores indicate strengths, while lower scores highlight areas for potential improvement.
- › **Create an Action Plan:** Based on the feedback, develop an action plan addressing the most critical areas first. This might include staff training, process changes, or physical enhancements to your clinic.
- › **Monitor Changes:** Implement the changes and continue to use the feedback form to gauge how these improvements affect patient satisfaction over time.

Need Further Assistance?

If analyzing the feedback or implementing changes seems daunting, Denttall is here to help. We offer expert consultation and strategic planning services to help you enhance your clinic's performance and patient satisfaction.

Visit our website for more information on how we can assist you in taking your dental clinic to the next level.

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