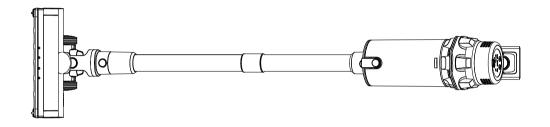
### Cordless Vacuum Cleaner

Model: P12



- Quiet Operation
- Long-Lasting Li-ion Battery
- Easy to Use
- High Efficiency & Energy Saving

Thank you for choosing Xlife. For optimal performance and safety, please read this manual thoroughly before first use and retain for future reference. Contact our support team at support@getxlife.com for any inquiries.

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### **Important Safety Warnings**



Before using this vacuum cleaner read all instructions in this manual and cautionary markings on the appliance.

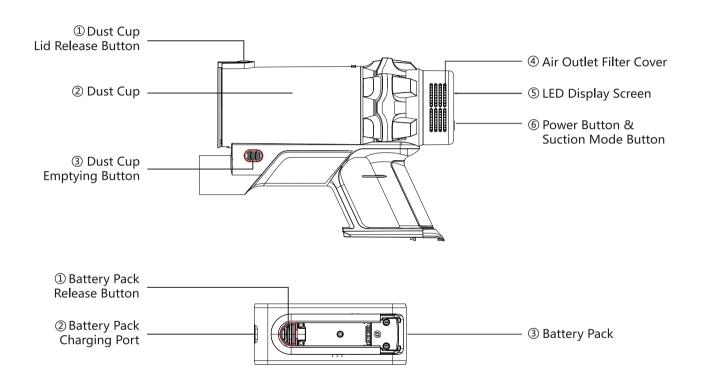
- ① This cordless vacuum cleaner is not for use by people (including children) with reduced physical, sensory, or reasoning capabilities, or lack of experience and knowledge, unless a person responsible for their safety supervises or instructs them on its use.
- ② Only use as described in this manual. If the vacuum cleaner malfunctions, or if it has been dropped, damaged, left outdoors, or submerged in water, do not use it. Contact us [Support@getxlife.com].
- ③ For dry locations only. Do not install, charge, or use this vacuum cleaner outdoors, in a bathroom, or within 10 feet (3 meters) of a pool. Do not use on wet surfaces. Do not expose to moisture, rain, or snow.
- When using this vacuum cleaner, keep hair, loose clothing, fingers, and all body parts away from openings and moving parts. Do not point the hose, telescopic tube, or other accessories at your eyes or ears, or put them in your mouth.
- ⑤ Do not use to pick up hard objects, such as glass slag, needles, nails, etc.
- 6 Do not touch the charger with wet hands to avoid electric shock.
- $\ensuremath{{\ensuremath{\mathbb{T}}}}$  Use only officially recommended accessories and replacement parts.
- ® Do not water or spill liquid onto the vacuum cleaner. If that happens, it will increase the risk of electric shock.
- Do not use the vacuum cleaner to pick up detergent, kerosene, soot, wet dust, water, sewage, matches, or other similar items.
- 10 Unplug the charger when not in use for extended periods.

- ① Do not throw the battery pack away, and it should be safely disposed in accordance with local regulations. When disposing of the battery pack, do so in accordance with local environmental regulations. Do not dispose of it with household waste.
- ② Do not use a battery pack or machine that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- ③ The charger has been designed for a specific voltage. Always check that the mains voltage is the same as that stated on the rating plate.
- <sup>(A)</sup> Fully recharge the battery before first use. For long-term storage, charge the battery to approximately 50% and check it every 3 months, recharging to 50% if necessary.
- (§) Follow all charging instructions. Do not charge the battery pack or the vacuum cleaner outside the specified temperature range. Charging improperly or outside the specified range may damage the battery and increase fire risk. To ensure maximum battery life, we recommend the following:
- When not in use the machine should be stored at room temperature. Recommended range:  $64^{\circ}F$  ( $18^{\circ}C$ ) to  $82^{\circ}F$  ( $28^{\circ}C$ ).
- The ambient temperature range for operation and charging is 50°F (8°C) to 86°F (35°C).
- Avoid prolonged exposure of the battery pack to direct sunlight or high-temperature environments (e.g., near radiators).
- (6) Please store the product under cool and dry environment. Please avoid long-time sunshine on the product.

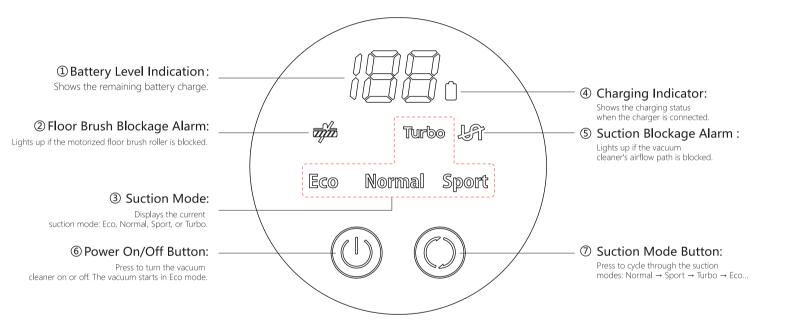
# **Included Components**

| Main Body         | Battery Pack | Wa <b>ll</b> Mount | Motorized Floor Brush |  |
|-------------------|--------------|--------------------|-----------------------|--|
|                   |              |                    |                       |  |
| Telescopic Tube   |              | Crevice Tool       | 2-in-1 Crevice Tool   |  |
|                   |              |                    |                       |  |
| Charger (Adapter) |              |                    |                       |  |

## **Product Parts**



# **Display Screen Introduction**



### **Before First Use**

**1.Check Components:** Carefully unpack your vacuum cleaner. Compare the contents with the "Included Components" list on page [ 02 ] to ensure all parts have been received.

**2.Charge the Battery:** Before your first use, fully charge the battery pack. Refer to "Charging Methods" on page [ 08 ].

### **Using Your Vacuum Cleaner (Suction Modes)**

Your vacuum cleaner has 4 suction modes to suit different cleaning tasks. Press the Suction Mode Button to cycle through them. The vacuum cleaner will start in Eco mode by default.

#### Eco Mode (Low Suction):

Ideal for everyday cleaning on hard floors (wood, tile, etc.).

Provides the longest runtime.

Suitable for light dust and debris.

#### Normal Mode (Medium Suction):

Suitable for cleaning low-pile

carpets or areas with more dust.

Offers a balance between cleaning power and runtime.

#### Sport Mode (High Suction):

Designed for deep cleaning carpets or tackling stubborn dirt and larger particles.

Runtime will be shorter in this mode.

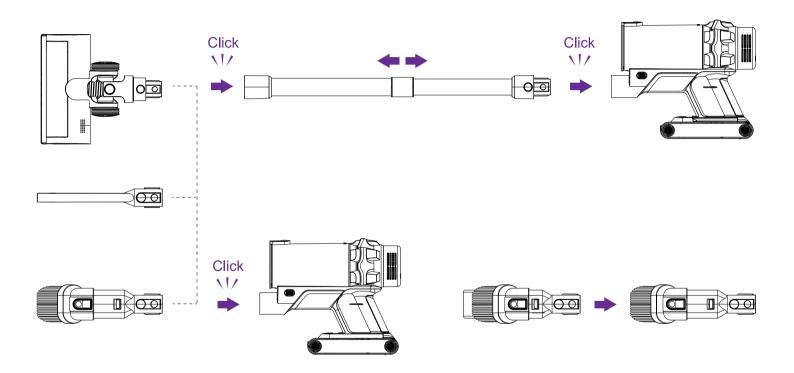
#### Turbo Mode (Max Suction):

Provides maximum suction power for an intensive clean.

Use for deeply embedded dirt, pet hair in carpets, or cleaning crevices.

This mode consumes the most power and is recommended for short bursts of cleaning.

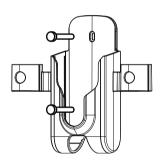
# **Assembly Methods**

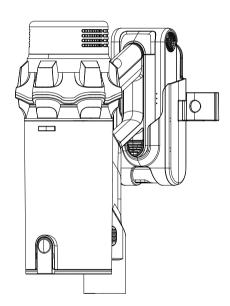


# **Wall Mounting**



Please make sure there is no gas, water or electrical cables and wires behind the mounting area.



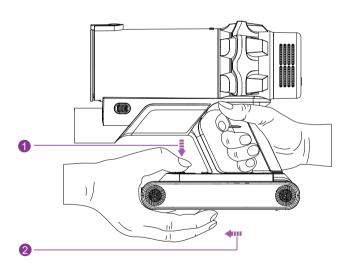


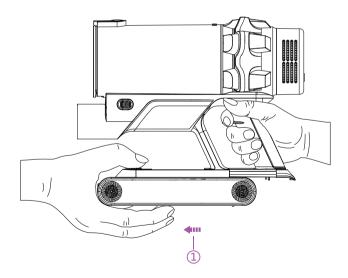
## **Charging Methods**



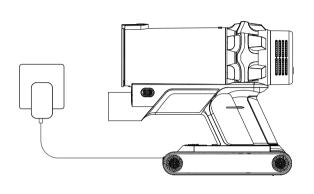
- 1. Use the P12 designated charger (adapter) to charge the product.
- 2.For first-time use, we recommend fully charging the product.
- 3. Charge it promptly after each use. We do not recommend completely draining the battery before charging.

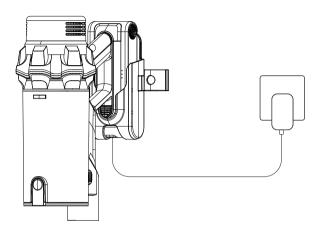
#### **Battery Pack Installation and Removal**





# **Charging Methods**





**1** Connect the Charger to the Main Body to Charge

2 Hang on the Wall Mount to Charge



3 Remove the Battery Pack and Charge It Separately

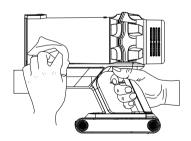
## **Cleaning and Maintenance**



Regular cleaning and maintenance will keep your vacuum cleaner performing at its best.

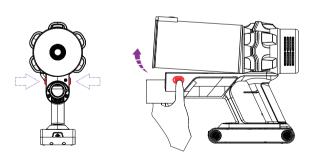
#### Recommended Cleaning Schedule:

| Component                    | Recommended Cleaning<br>Frequency | Recommended Replacement<br>Frequency (if applicable) |
|------------------------------|-----------------------------------|------------------------------------------------------|
| Dust Cup                     | Empty after each use              | -                                                    |
| HEPA Filter                  | Tap to clean every 2 weeks        | Every 2 months (if frequently used)                  |
| Metal Filter                 | Wash monthly                      | -                                                    |
| Motorized Floor Brush Roller | Inspect and clean weekly          | -                                                    |



#### Main Body Cleaning

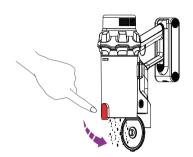
Use a soft, dry cloth to wipe the main unit. Do not wash it with water.



Dust cup removal

### **Cleaning and Maintenance**





One-Click Empty Button:

### **HEPA Filter Cleaning**

We do not recommend cleaning the HEPA filter with water.

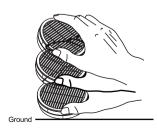
If used frequently, we recommend cleaning the HEPA filter every 2 weeks by tapping off dust, and replacing it every 2 months to maintain good suction (if frequently used).

#### Remove the HEPA Filter from the Metal Filter Housing:



#### Clean by Tapping:

Hold the HEPA filter and gently tap it against a hard surface (e.g., inside a trash bin) to shake off the dust.



## **Cleaning and Maintenance**

### Metal Filter Cleaning

If used for a long time, it is recommended to clean and maintain once a month.







Metal Filter Cleaning: Wash the metal filter under running water.



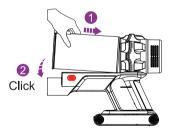
2 Disassembly Complete



4 Air Dry Completely in Natural Light: Ensure the metal filter is completely dry before reinstalling (at least 24 hours).

### **Dust Cup Component Assembly**

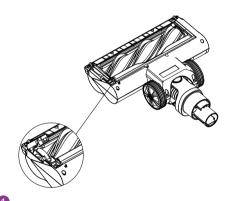




## **Floor Brush Cleaning**



Before cleaning the motorized floor brush, ensure it is detached from the main body and the vacuum cleaner is switched off.

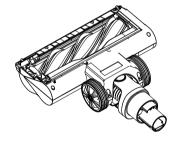


Detach Roller Brush from Motorized Floor Brush: Press the Release Button and Lift the Roller Brush Out.



Clean Hair and Debris from Roller Brush: Remove tangled hair and debris by hand. For stubborn entanglements, you may carefully use scissors to cut them away.

Caution: Be extremely careful not to damage the roller brush or cut yourself.



Reinstall the Roller Brush:

Reinstall the Roller Brush into the Motorized Floor Brush until It Clicks into Place.

# **Troubleshooting**

If your vacuum cleaner is not working correctly, check the following or contact the Support Team.

| Error Display<br>(on LED Screen) | Trouble Shooting                                           | Cause                                              | Solution                                                    |
|----------------------------------|------------------------------------------------------------|----------------------------------------------------|-------------------------------------------------------------|
| FI                               | Display F1 blinks 5 times and goes out.                    | Incorrect charger used for battery.                | Use the original charger provided with this vacuum cleaner. |
| F2<br>@ ©                        | Display F2 blinks 5 times and goes out.                    | Incorrect charger used for battery.                | Use the original charger provided with this vacuum cleaner. |
| E !                              | After power on, Display E1 blinks 5 times and goes out.    | Main motor wiring issue;<br>motor not working.     | Contact us for a replacement main body.                     |
| E2                               | After power on, Display E2<br>blinks 5 times and goes out. | Main motor current too high for normal operation.  | Contact us for a replacement main body.                     |
| E3 (0) (0)                       | After power on, Display E3 blinks 5 times and goes out.    | Main motor short circuit.                          | Contact us for a replacement main body.                     |
| E4                               | After power on, Display E4<br>blinks 5 times and goes out. | Motorized floor brush short vcircuit; not working. | Contact us for a replacement motorized floor brush.         |

# **Troubleshooting**

| Error Display<br>(on LED Screen) | Trouble Shooting                                                                                                   | Cause                                                                      | Solution                                                                                                    |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| 0 0                              | The suction clogging alarm symbol 🤲 flashes 5 times and goes out when in use.                                      | Airflow path clogged with dust.                                            | Clean the dust cup, HEPA filter, telescopic tube, and attachments before reuse.                             |
| 50                               | When in use, the brush does<br>not rotate and the screen brush<br>blockage symbol  blinks 5<br>times and goes out. | Motorized floor brush roller is clogged with tangled hair and cannot turn. | Clean debris, hair, etc., from the motorized floor brush roller.                                            |
| HH                               | When in use, the screen displays<br>HH and blinks off 5 times.                                                     | Battery pack temperature is too high, preventing proper power supply.      | Turn off the vacuum cleaner. Allow the battery pack to cool down before turning the vacuum cleaner back on. |
| H I                              | Power on screen H1 blinks 5 times off.                                                                             | Battery pack thermistor malfunction; power supply issue.                   | Contact us for a new original battery pack.                                                                 |
| H3                               | Power on screen H3 blinks 5 times off.                                                                             | Battery pack is damaged and cannot supply power.                           | Contact us for a new original battery pack.                                                                 |
| H5                               | Power on screen H5 blinks 5 times off.                                                                             | Battery pack voltage is too high for normal operation.                     | Contact us for a new original battery pack.                                                                 |

### Warranty

This product is covered by a 1-year limited warranty from the date of purchase. The warranty does not cover damage from misuse, unauthorized modifications, or failure to follow instructions. Do not attempt self-repair. Contact our support team for assistance.

### **Contact US**

For any inquiries concerning our product, or if you want to apply for a replacement or refund, please feel free to contact us via support@getxlife.com

