

PNCK Satisfaction Survey & Feedback Summary

Pakistani Nurses Community Kuwait (PNCK) Feedback Summary

****Survey Respondents:** 114**

****Healping in MOH Correspondence****

- Agree: 106

- Disagree: 8

****Timely helping in resolving issues****

- Agree: 100

- Disagree: 14

****Timely helping in Hospital Admission / Discharge****

- Agree: 106

- Disagree: 8

****I have confidence in the PNCK senior leadership team.****

- Agree: 111

- Disagree: 3

****The senior leadership team has communicated a vision for the future that motivates me.****

- Agree: 106

- Disagree: 8

****PNCK Team always help in need****

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- Agree: 107

- Disagree: 7

****I have been facilitated by PNCK Team****

- Agree: 103

- Disagree: 11

****I appreciate the efforts of PNCK Team****

- Agree: 109

- Disagree: 5

****Over All Performance of PNCK Team****

- 5: 68

- 4: 30

- 3: 8

- 1: 6

- 2: 2

****Suggestions & Comments:****

- Keep it up

- Plz do over documents process

- Please arrange picnic 2025 for Failaka Island in October or November, Thanks.

- You are doing well..keep it up

- Accurate Timeline for each step of upgradation should follow.every process should be on time to prevent from haphazards.

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- Very cooperative
 - Sometimes sisters are raising their issues in group but some pnck team members are just arguing instead of listening to their point. We expect humbleness from pnck team
 - PNCK should guide new comers and facilitate them about documentation process and follow-up till bateen
 - Very cooperative and helping in all matters
 - We all are blessed to have a mentor like you. Keep it up. Allah bless u with healthy life and protect you from evil eyes. Amenn
 - Family visa
 - Doing great job without any cost..
 - Keep more efforts to make fast the barateen process for new comers
 - PNCK team really good and kind team and their efforts and services every time very appreciated. I was admitted in hospital, my stay was long almost 18 days, it was very difficult for me to pay hospital expenses, I contacted PNCK team they immediately responded and helped me a lot in this moment of pain and grief, always thanking to PNCK team for their efforts. May Allah bless them more.
 - Keep it up...
 - Our seniors specially Jalal brother really very helping, positive and made much effort to facilitate us. Whenever I requested for any inquiry or help, he always provided.
- PNCK team Always getting latest information and giving us in time, despite very busy schedule of them.
- I really appreciate to all our seniors.
- Our seniors our pride
- PNCK team huge respect.
- They are doing great job may Allah give them more strength to work like this in future also
 - Alhumdulillah greatest feedback jalal bhi live longest

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- If anyone have problem if they contact then please responed because everyone waiting for ur respond. Please pnck team do something for family visa we are too much worry about this
- PNCK Team is doing great job ,that is truly commendable ,I hope to see this PNCK Team stepping forward for the welfare and betterment of our nurses community over here
- PNCK work is really appreciated, jalal brother and team is always remained helpful for me.. Thanks alot
- Kindly do efforts regarding Family visa for female nurses.
- Sometimes irrelevant discussions need to stop only team

legible to sent important information

- Nothing significant
- I want to suggest that pnck should resolve the documents delay process for now.

I wish pnck with more success in future endeavour

- If any have loss need to help and urgent reply

Atleast thy can come of sorrowful condition half kd and one kd is not mattered our so many colleges have lost mony by hacker at least we can contribute and help her am not saying this one is with me anyone can phase this problems

- Fast documentation if anyone needs to attend a funeral or visit a loved one she can attend easily, resolve transport issues, release our salaries ASAP...we face financial problems..No money but hectic duties with mental stress and frustration...

- Making a portal with heading " how can we help you": open for all Pakistani community nurses, taking into account any issue,if posted an issue, further guidelines to pursue.needs improvement in communication lapses,timely catering documentation process of novice staff,and timely facilitation with clarity

- Request for open family visa for female nurses humble request

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- Great effort

- I appreciate the efforts of senior leadership team for helping at every step.

- 1. Medical check up should be a free

2. Civil ID should be a given after 3 months

3. Medical process should be completed during 3 months

4. Baratein should be a given within 5 months

5. In 6 months salary should be a start .

6. These above statements create so much problems for employees. So kindly request that these problems solve on time . because if any sudden situation. staff will be immediately check up from hospital to save the health .

- 00000

- Bundle of thanks all PNCK TEAM

- 1- Need to build a strong team work in any event management.

2- Response to any colleague politely even He/She have negative behaviour regarding PNCK..

3- Committee member of PNCK should attend every meeting of PNCK.

4- Agenda of every Meeting should share before so that every member prepare accordingly.

5- Meeting minutes of every meeting should share with Committee member/PNCK group..

6- Achievements of PNCK should be share in the PNCK group time by time, so that every individual aware about efforts of PNCK team.

- About

About Family visa

- I deeply appreciate every member of this team for showing relentless effort for PNCK. Keep up the good work, and achieve tremendous success always. Thank you, everyone.

- Keep it up

PNCK Satisfaction Survey & Feedback Summary

- I strongly agree with my team
- Plz provide volunteer guidance to regulate documentation process
- PNCK is helpful for all Pakistani Nurses
- Need ur efforts for family visa
- All good but our paper work still pending that,s why we have no salary we have family in Pakistan we have to feed our family so till 7 month finished no salary
- Your efforts are highly appreciated keep it up
- Keep it up
- Need effort for visas plz
- Overall it's very helpful
- Providing some zoom sessions for new flights regarding work environment,challenges and how to cope with them.
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- Few favorite people are getting chances to participate.
- I appreciate all PNCK team work and cooperation.
- Do something to get experience letter if resigning r if needed for overself during working under moh till date.
- This team effort is really appreciable and very helpful for all Nurses,and expect that it will help our nurse in future also.
- Please put your efforts to fasten our paper work we are still stuck on cometti paper
- PKNC team doing excellent job
- Allah bless All & I hope if I need the team will be helpfull for me as well like helping others
- No suggestion already fullfill all requiremnts
- NEEDED more cooperative ; more strong should be leader in Mubarak al kabeer hospital who solve all issues .

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- no comment
- I appreciate your selfless efforts Stay Blessed
- As a Pakistani nurse currently serving in Kuwait, I would like to express my concern and disappointment regarding the current situation faced by many of us.

It has been over 11 months since we arrived in Kuwait to serve under the Ministry of Health (MoH), yet our documentation, residency visa processing, and salary disbursement remain incomplete. Despite working sincerely and fulfilling our responsibilities, we have not received the support and progress that nurses from other nationalities such as Indian nurses have experienced, as they completed their processes within 3 to 4 months and began receiving their salaries on time.

This prolonged delay is deeply demoralizing and raises concerns about why Pakistani nurses are being neglected or treated differently.

I respectfully request the PNCK team to take this matter seriously and communicate directly with the Ministry of Health Kuwait and other relevant authorities. We need your active support and advocacy to ensure fair treatment and to speed up the pending processes. As a representative body, your voice is essential in highlighting our issues and ensuring justice for Pakistani nurses.

Please do not remain silent. We look forward to your response and action.

- there is too much irrelevant talk and msgs
- I appreciate all the efforts done by PNCK team and management.. I request you kindly work on housing allowance for those female also who left hostel before MOH official orders..
- PNCK team always help to everyone in needs voluntarily.

The founder of PNCK Mr. Jalal Uddin G. Sultan is the backbone of Pakistani Nurses community

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Kuwait who never back step to help others voluntarily without any benefit.

- May Allah bless you All members to make our country Pakistan as a good representers in Kuwait
- PNCK team always ready to help it's community when ever needed. I motivate them for their efforts. Keep it up.Plz do something about equivalency last step rejection from hospital due to absence of specific subject not mentioned on transcript for BSN generic from university of health sciences Lahore.
- Keep it up
- Keep it up
- Please help us for Equilinecy process
- Please solve the issues related to higher equivalency and make the procedure faster , this can affect the contract renewal for us, thank you.

****Overall Performance Ratings:****

- Rating 1: 6 responses
- Rating 2: 2 responses
- Rating 3: 8 responses
- Rating 4: 30 responses
- Rating 5: 68 responses

****General Insight:****

The overall feedback reflects a strong satisfaction among the community, particularly in leadership confidence and responsiveness in various support areas. Some areas like timely resolution of issues show minor room for improvement.