

Privacy Policy

Effective Date

Effective Date: June 24, 2025

1. Information We Collect

When you interact with our website or services, we may collect the following types of information:

a. Personal Information

- Name
- Email address
- Phone number
- Service address
- Billing information
- Any other information you provide when creating an account or requesting service

b. Payment Information

Payments are processed securely through Stripe. We do not store your credit card or bank account numbers on our servers. Stripe may collect and store your payment information as outlined in their Privacy Policy (<https://stripe.com/privacy>).

2. How We Use Your Information

We may use the information we collect to:

- Provide and manage the services you request
- Process your payments and recurring subscriptions
- Send service confirmations and reminders
- Communicate with you about service updates or offers
- Improve our website and services
- Comply with legal or regulatory obligations

3. How Your Information Is Shared

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We do not sell, rent, or trade your personal information. We may share information with:

- Stripe: For secure payment processing
- Service providers: Who help us operate the business (e.g., email, scheduling, customer service)
- Legal authorities: If required by law, subpoena, or government request

4. Data Security

We implement reasonable security measures to protect your personal information. However, no method of transmission over the internet or method of electronic storage is 100% secure.

5. Stripe Financial Connections

If you choose to link your bank account using Stripe's Financial Connections, you are consenting to share financial data (e.g., account numbers, balances) with Stripe. This information is securely encrypted and managed by Stripe according to their Financial Connections Terms (<https://stripe.com/docs/financial-connections>).

6. Your Rights and Choices

You may:

- Access or update your account information
- Cancel or change your subscription preferences
- Contact us to request deletion of your personal data (subject to legal obligations)

7. Third-Party Services

Our website may contain links to third-party sites (e.g., Stripe). We are not responsible for their privacy practices. We encourage you to review their privacy policies.

8. Changes to This Privacy Policy

We may update this policy from time to time. The revised version will be posted on our website with the updated effective date.

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9. Contact Us

If you have questions or concerns about this Privacy Policy, please contact:

The Bin Concierge

Email: thebinconcierge@gmail.com

Phone: (239) 572-4543

Website: <https://thebinconcierge.com>