

Privacy Policy

Privacy Policy

Effective Date: [Insert Date]

At Suraj Mani Engineers Pvt Ltd (SME), we are committed to protecting the privacy and security of the information you share with us. This Privacy Policy outlines how we collect, use, store, and safeguard your personal and business information. By accessing or using our website, services, or communicating with us, you agree to the terms of this policy.

1. Information We Collect We may collect the following types of information: - Personal Information: Name, email address, phone number, and other contact details you voluntarily provide. - Business Information: Company name, project details, and related business data shared during inquiries or contracts. - Technical Information: IP address, browser type, device information, and website usage data collected automatically.

2. How We Use Your Information The information we collect may be used for: - Responding to inquiries and providing requested services. - Processing contracts, projects, and after-sales support. - Improving our website, services, and customer experience. - Communicating company updates, offers, or service information. - Ensuring compliance with legal and regulatory requirements.

3. Information Sharing & Disclosure We do not sell, rent, or trade your information. Your data may only be shared: - With trusted service providers and business partners who support our operations. - When required by law, regulation, or legal process. - To protect the rights, property, and safety of SME, our clients, or the public.

4. Data Security We implement appropriate technical, administrative, and organizational measures to safeguard your information against unauthorized access, alteration, disclosure, or destruction.

5. Data Retention We retain your information only as long as it is necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required by law.

6. Your Rights You have the right to: - Access and request a copy of the personal data we hold about you. - Request correction of inaccurate or incomplete information. - Request deletion of your data, subject to applicable legal and contractual obligations. - Opt out of receiving promotional communications.

7. Third-Party Links Our website may contain links to third-party websites. SME is not responsible for the privacy practices or content of those sites. We encourage you to review their privacy policies before sharing any information.

8. Updates to This Policy We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. The updated version will be posted on our website with the revised effective date.

9. Contact Us If you have questions or concerns about this Privacy Policy or our data practices, please contact us:

Suraj Mani Engineers Pvt Ltd (SME) Red Bro Arcade, Sy No. 509/2, Opp : Essay Petroleum, Horamavu Kalkere Main Road, Bangalore - 560043 Email: sme@smeworks.com Phone: +91-80-41687631 / 080-4168763

Terms & Conditions

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Welcome to the website of Suraj Mani Engineers Pvt Ltd (SME). By accessing or using our website, products, and services, you agree to comply with and be bound by the following Terms & Conditions. Please read them carefully.

1. Acceptance of Terms By using this website or engaging with SME's services, you acknowledge that you have read, understood, and agreed to these Terms & Conditions. If you do not agree, please do not use our website or services.
2. Services SME provides services in Heating, Ventilation, and Air-Conditioning (HVAC), Fitouts, Central Plants, VRF Systems, Ventilation Systems, and Annual Maintenance Contracts (AMC). Service details may vary based on contractual agreements made with clients.
3. Use of Website - The content on this website is for general informational purposes only. - You agree not to misuse the website by attempting unauthorized access, uploading harmful material, or engaging in unlawful activity. - SME reserves the right to suspend or restrict access to the website at its discretion.
4. Intellectual Property All content, designs, logos, graphics, and text displayed on this website are the intellectual property of SME, unless otherwise stated. You may not reproduce, distribute, or use any material without prior written consent.
5. Limitation of Liability - SME makes every effort to ensure the accuracy of information on this website but does not guarantee that it is free from errors. - SME shall not be held liable for any direct, indirect, or consequential damages arising from the use of our website, services, or third-party links.
6. Confidentiality Any information shared by clients in the course of business is treated as strictly confidential and will only be used for the purpose of fulfilling contractual obligations.
7. Payment & Contracts - All projects and services are subject to mutually agreed contracts and payment terms. - Delays in payment may result in service suspension or additional charges, as outlined in specific contracts.
8. Termination of Services SME reserves the right to suspend or terminate services in cases of non-compliance with contractual obligations, misuse of services, or violation of these Terms & Conditions.
9. Governing Law These Terms & Conditions shall be governed by and construed in accordance with the laws of India, and disputes will be subject to the jurisdiction of courts in Bangalore, Karnataka.
10. Amendments SME may update these Terms & Conditions from time to time. The revised version will be posted on our website with the updated effective date.
11. Contact Us For any questions about these Terms & Conditions, please contact us:

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