

# Bryan J. Ralphs

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Salt Lake City, UT | 801.666.0456 | contact@bryanralphs.com | linkedin.com/in/bryan-j-ralphs

## OBJECTIVE

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Award-winning professional with experience spanning from fintech to healthtech. 4+ years of academic and professional experience in the development of software solutions. Ambitiously pursuing software engineering positions to leverage software as a means to magnify human potential.

## PROFESSIONAL EXPERIENCE

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### Software Developer

Jan 2023 - Present

Wixcorp – Riverton, UT

- Develop full-stack applications for hospital systems and healthcare providers in payment solutions
- Maintain, test, and debug software modules across the Wixcorp suite
- Leverage knowledge in C#, .NET Framework, SQL, Azure Data Studio, and Agile Methodologies

### RECENT PROJECTS

- Engineered a hybrid customer outreach system that integrated voice calls and notifications with existing SMS services, boosting customer response rates by 35%.
- Developed a dynamic systems reporting dashboard for hospital administration, incorporating real-time visualizations for billing, accounts receivable, and user demographics, improving administrative decision-making speed.
- Overhauled error logging detection and reporting mechanisms, reducing incident resolution times by 40% and enhancing developer efficiency.

### Credit Specialist

Jun 2021 - Aug 2023

Lending Club – Lehi, UT

- Analyzed over 500 consumer loan applications monthly to determine eligibility, resulting in a 20% increase in department's approval and loan disbursement rates.
- Ensured compliance of assigned applications with federal and lender criteria, improving loan error rates and overall efficiency.

## SKILLS

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- Python (*proficient*)
- HTML/CSS (*proficient*)
- JavaScript (*proficient*)
- Linux OS (*familiar*)
- AWS (*familiar*)
- C#/.NET (*proficient*)
- SQL (*proficient*)
- Git/Github (*proficient*)
- Java (*proficient*)
- Conflict Resolution
- Presenting & Public Speaking
- Spanish Language (*proficient*)

## EDUCATION

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Bachelor's in Software Development - Utah Valley University

Aug 2023

Associate's in University Studies - Utah Valley University

May 2021