

Sonata Piano School – Terms and Conditions

Location: 204 Holburn Street, Aberdeen

Contact: sonatapianoschool@gmail.com

By enrolling at Sonata Piano School, students and parents/guardians agree to the following terms and conditions.

1. Lesson Structure & Booking

- Lessons are taught on a **one-to-one weekly basis**.
 - All lessons are **booked in advance via email**.
 - Once a weekly lesson slot is agreed upon and booked, it is **secured for a continuous period of time**.
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2. Fees & Payment

- Lesson fees are: (as for 2024-2025 academic year)
 - £23 for a 30-minute lesson
 - £32 for a 45-minute lesson
 - £40 for a 60-minute lesson

Please note that lesson fees are subject to review at the beginning of each academic year.

- Lessons must be **paid termly in advance**.
- The **first lesson** can be paid separately to allow the student to decide whether to continue.
- Payment details will be provided upon booking confirmation.

Please note: lessons will not go ahead unless payment has been received on time.

3. School Calendar & Lesson Days

Sonata Piano School follows the **Aberdeen City Council school calendar** throughout the year.

Please note, lessons **will run as normal** on:

- In-service days
- Bank holidays
- Mid-term holidays
- The September holiday
- May Day holiday

Students are expected to attend unless alternative arrangements are made in advance.

4. Cancellation & Rescheduling Policy

a) Cancellations by Students

- **With at least 2 days' notice** for school activities (trips, sports events, rehearsals) or illness:
 - A **rescheduled lesson will be offered**, subject to teacher availability
- **With less than 2 days' notice** (excluding sudden illness):
 - **No rescheduled lesson will be offered**
- **Same-day cancellation due to sudden illness or unforeseen emergency:**
 - A **rescheduled lesson will be offered**, where possible
 - Students are encouraged to switch to an **online lesson** (via Skype or WhatsApp) at their usual time
- Only **ONE RESCHEDULED LESSON PER SCHOOL TERM** will be offered per student

b) Cancellations by Teachers

- If a teacher cancels for any reason:
 - A **rescheduled lesson will be offered**

All cancellations must be communicated directly with the school.

5. Discontinuation of Lessons

- If a student decides to withdraw from lessons, **two weeks' notice** must be given.
- Fees for the notice period must still be paid even if lessons are not attended.
- The school can withdraw from lessons if a student does not follow the School's terms and conditions (including Cancellation policy) or payments for lessons are delayed.

6. Lesson Content & Expectations

- Lessons are tailored to individual students, with focus on progress, creativity, and enjoyment.
 - All ages and levels are welcome.
 - Teachers prepare students for exams, performances, and personal goals.
 - Students are expected to attend lessons with the necessary materials and to practise regularly following teacher's instructions.
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7. Safeguarding & Privacy

- The safety and wellbeing of students is a top priority.
All teachers working with children are PVG-checked.
- A parent or family member of young students is encouraged to be present at the lesson.
- Student information is treated with strict confidentiality and used solely for communication and educational purposes.