

Sonata Piano School

CANCELLATION POLICY

If cancellation is made **by a student** due to school activities such as trip, sport games, dance show, rehearsals etc. and is given **at least 2 days in advance**, a lesson will be charged and a rescheduled lesson will be offered. In case of **less than 2 days notice**, a lesson will be charged and a rescheduled lesson will NOT be offered.

If **a student** has been ill for a few days and cancelled a lesson **at least 2 days in advance**, a lesson will be charged and a rescheduled lesson will be offered. In case of **less than 2 days notice**, a lesson will be charged and a rescheduled lesson will NOT be offered.

If cancellation is made **by a student** on the day of the lesson or at late night before the day of the lesson due to sudden illness or unforeseen circumstances, a lesson will not be charged and a rescheduled lesson will be offered.

If cancellation is made by a student due to weather/road conditions on the day of the lesson, a lesson will be charged and a rescheduled lesson will be offered. In this circumstance, once the students gets home, it is much preferred to have a lessons via internet as close to your usual lesson time as possible. The lessons via Skype or What's App video call have been a success in the past few years.

A student can be offered one rescheduled lesson per school term.

**A rescheduled lesson will be offered according to the availability of a teacher.*

If cancellation is made **by a teacher** due to any reasons, a lesson will not be charged and a rescheduled lesson will be offered.