

SBR EXCHANGE AND REFUND POLICY

At SBR, we prioritize the health and safety of our customers and employees. To maintain the highest standards of hygiene and safety, we have established the following policy regarding exchanges and refunds:

No Exchanges:

Due to the nature of our products, all sales are final, and we do not accept exchanges. This policy is in place to ensure the health and safety of our customers, as exchanging products could potentially compromise their well-being. We understand that this may be an inconvenience, but we must prioritize the safety and hygiene of our products.

No Refunds:

We do not offer refunds on our products. However, if an issue arises with your purchase, we may issue a store credit as a gesture of goodwill. The credit can be used towards a future purchase, but it is non-transferable and cannot be redeemed for cash.

Store Credit:

If an issue arises with your purchase, please contact our customer service team within [timeframe, e.g., 7 days] of receiving your order. We will investigate the issue and, at our discretion, provide a store credit of equal value to the original purchase price. The store credit will be issued via email and can be used on our website or in-store.

Exceptions:

The following exceptions may apply:

- * If an item is defective or damaged, we may issue a store credit or replace the item at our discretion.
- * If an item is missing from your order, we will provide a replacement or a store credit for the missing item.

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Important Notes:

- * All products are inspected for quality and accuracy before shipping.
- * We cannot accept returns or exchanges due to personal preferences or sizing issues.
- * We reserve the right to refuse a store credit if we suspect abuse of our return policy.

By Making a Purchase:

You acknowledge that you have read and understood our health and safety policy, including our no exchanges and no refunds policy. You agree that you will not attempt to return or exchange a product, and you will not dispute a charge with your bank or credit card company if you are not satisfied with your purchase.

Contact Us:

If you have any questions or concerns about our health and safety policy, please do not hesitate to contact our customer service team. We are committed to providing excellent customer service and ensuring that our products meet the highest standards of quality and safety.