

Property Damage Acknowledgment

1. JOAT Hauling takes reasonable care to prevent damage to customer property during moving, hauling, and junk removal services.

2. If our team identifies a condition that creates a significant risk of avoidable damage (including but not limited to narrow doorways, tight stairwells, oversized items, weak flooring, landscaping obstacles, or other site conditions), we will notify the customer before proceeding. If the customer instructs us to continue after being advised of the risk, the customer accepts responsibility for any damage resulting solely from the identified condition or risk.

3. JOAT Hauling remains responsible for damage caused by our negligence, improper handling, or failure to exercise reasonable care while performing services.

4. In the event JOAT Hauling causes damage to customer property due to the reasons stated in line 3, we will, at our discretion:
 1. Repair the damage;
 2. Arrange for the damage to be repaired by a qualified third party; or
 3. Provide a reasonable credit or refund reflecting the cost of the damage.

5. Any claim for damage must be reported within 48 hours of service completion and supported by photographs or other reasonable evidence.

6. By accepting service from JOAT Hauling, the customer acknowledges and agrees to these terms.

Customer Name: _____

Service Address: _____

Date: _____

I have read and agree to the Property Damage Acknowledgment and Service Terms provided by JOAT Hauling.

Customer Signature: _____

Printed Name: _____

Date Signed: _____

JOAT Tech Name: _____

JOAT Tech Signature: _____

Date signed: _____