

Refund Policy — MBAS Academy

Effective Date: October 2025

1■■■ Introduction

MBAS Academy values your trust and satisfaction. This Refund Policy explains the conditions under which refunds may be issued for our courses and services.

2■■■ Eligibility for Refund

- Refunds are only applicable for course purchases made directly through MBAS Academy official website or payment gateways.
- Refund requests must be submitted within 7 days of course enrollment, unless otherwise specified.
- Refunds do not apply for:
 - * Completed or partially completed courses after 7 days.
 - * Any free trial sessions, discount coupons, or promotional offers.
 - * Physical products (if any) like course material delivery.

3■■■ Refund Process

- To request a refund, email us at: ashfaq@mbasacademy.com with your payment details and reason for the refund.
- Our team will review the request within 5 business days.
- Approved refunds will be processed via the original payment method within 7–10 business days.
- MBAS Academy reserves the right to reject refund requests that do not comply with this policy.

4■■■ Course Cancellation

- MBAS Academy may occasionally cancel courses due to operational reasons.
- In such cases, enrolled students will receive a full refund or can choose to transfer to another course of equal value.

5■■■ Limitation

- MBAS Academy is not responsible for bank processing delays or third-party payment gateway errors.
- Refunds are strictly subject to the above conditions.

6■■■ Contact Us

For any questions regarding refunds, please contact:

Email: ashfaq@mbasacademy.com

Phone: +91 7982436101

Address: Office No. 108, 1st Floor, AL Malik Center, Zakir Nagar, Old Puruliya Road, Mango, Jamshedpur – 832110, Jharkhand, India

7■■■ Legal Disclaimer

This Refund Policy is created for educational and informational purposes and is compliant with Indian IT Act, 2000.

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