



Job Description

Job	Cleaner
Job type	Full time/Part time
Location	Cambridge and Newmarket
Salary	£13.50 per hour
Reference	DTC-CL01

About Us

Douglas Turner Clinical Group (DTC Group) is a growing organisation committed to doing things better. Operating across the healthcare and support services sector, we prioritise quality and positive impact over profit. Our aim is simple: everyone who interacts with us — customers, partners, and team members — should walk away feeling valued. We continuously strive to raise standards, innovate, and improve the difference we make. We don't just want to be the best. We want to be better.

Job Summary

We are seeking motivated, reliable Cleaners to support our expanding cleaning service for domestic and commercial customers. This role involves visiting customer properties to deliver high-quality, professional cleaning in line with DTC standards. You will represent the organisation directly in customer environments, so professionalism, trustworthiness, and attention to detail are essential.

Responsibilities

- Clean and sanitise customer properties, including domestic homes, offices, commercial premises, and specialist environments
- Follow appropriate hygiene and infection-control procedures, especially in healthcare or high-risk settings
- Empty waste and recycling bins, replacing liners as required
- Replenish cleaning supplies and report low stock levels
- Maintain cleaning equipment and promptly report any faults or maintenance needs
- Ensure safe use of cleaning chemicals in accordance with COSHH guidance
- Work independently and professionally in customer environments, maintaining DTC's high standards at all times
- Carry out additional tasks as required to support customer needs and operational requirements
- Comply with security and confidentiality expectations while working inside customer homes or workplaces

Requirements

- No previous experience required — full training provided
- Able to commit to 3–30 hours per week

- Reliable, punctual, and committed to good attendance
- Physically able to lift and move cleaning equipment and supplies
- Basic English skills and ability to follow written and verbal instructions
- Trustworthy, respectful, and comfortable working independently in customer premises
- Willingness to undergo a DBS check (Basic level as standard; Enhanced for staff working in schools or healthcare settings)

Desired Qualifications

- Previous professional cleaning experience (domestic or commercial)
- NVQ Level 2 in Cleaning or related discipline
- Basic Life Support training (or willingness to undertake)
- Experience working in regulated, sensitive, or clinical environments

What We Offer

- Competitive hourly rate
- Opportunities for training, development, and progression within DTC Group
- A positive, supportive working culture
- Access to employee discount schemes
- Access to wellbeing and mental-health support
- Full uniform and PPE provided
- Training and induction

Safeguarding Statement

DTC Group is committed to safeguarding and promoting the welfare of children, young people, and vulnerable adults. All applicants will undergo appropriate background checks in line with their work setting.

Equality, Diversity & Inclusion

We value diversity and are committed to creating an inclusive environment for all employees. We welcome applications from individuals of all backgrounds and experience levels.

Driving / Travel Expectations

A driving licence is desirable, as some roles may require travel between customer locations. Mileage or travel costs will be covered in accordance with company policy.

Work Patterns

Shifts may include daytime, evening, or weekend work depending on customer needs. Flexibility is welcomed and supported.

How to Apply

If you take pride in delivering high-quality cleaning and want to work with a team focused on doing things better, we encourage you to apply via the link on the website.