

Privacy Policy for Mamas To-Do LLC
Effective Date: March 31, 2025

At Mamas To-Do LLC, we are committed to protecting your privacy and the personal information you provide us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our laundry pickup and delivery services ("Services"). By using our Services, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

We collect various types of information in order to provide you with our Services:

- Personal Information: When you create an account, place an order, or communicate with us, we may collect personally identifiable information such as your name, email address, phone number, pickup and delivery addresses, and payment information.
- Usage Data: We may collect information on how our Services are accessed and used, including IP addresses, browser types, pages visited, and the time and date of visits. This information helps us improve our Services.

2. How We Use Your Information

We use the information we collect for various purposes, including:

- To provide, maintain, and improve our Services.
- To process your orders and manage payments.
- To communicate with you regarding your account or orders, including confirming pickups and deliveries.
- To respond to your inquiries and customer support requests.
- To send you promotional materials and offers, if you have opted to receive them.
- To monitor the usage of our Services and improve user experience.
- To comply with legal obligations and protect our rights.

3. Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your information with:

- Service Providers: We may employ third-party companies and individuals to facilitate our Services, provide customer support, or analyze how our Services are used. These third parties have access to your information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.
- Legal Requirements: We may disclose your information if required to do so by law or in response to valid requests by public authorities (government or regulatory agencies).

4. Data Security

We care about the security of your personal information and strive to use commercially acceptable means to protect it. However, no method of transmission over the internet or method of electronic storage is 100% secure. While we seek to protect your personal information, we cannot guarantee its absolute security.

5. Your Rights

You have the right to access, correct, or delete your personal information at any time. To do so, please contact us at the information provided below. You may also unsubscribe from our promotional communications by following the instructions in those communications.

6. Cookies

Cookies are small files that are stored on your device. We use cookies to improve your experience with our Services. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

7. Third-Party Links

Our Services may contain links to third-party websites that are not operated by us. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites. We recommend reviewing the privacy policy of every site you visit.

8. Children's Privacy

Our Services are not intended for children under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have collected personal data from a child under 13, we will take steps to remove that data from our servers.

9. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the effective date. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

10. Contact Us

If you have any questions about this Privacy Policy, please contact us:

Mamas To-Do LLC

Email: MamasToDoList13@gmail.com

Phone: 815-703-0492

Address: 8255 Hidden Pine Drive Colorado Springs, CO 80925

By using our Services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.

Mamas To-Do LLC

Helping Hands, Warming Hearts