

NitrAd Media

Terms and Conditions

Welcome to NitrAd Media!

Before you proceed, please read the following terms and conditions carefully. By accessing or using our website and the services we offer, you agree to abide by these terms and conditions.

1. Acceptance of Terms

By accessing our website and utilizing our services, you agree to comply with and be bound by these terms and conditions. If you do not agree with any part of these terms, please do not use our services.

2. Services Offered

We provide a range of services, including but not limited to:

- Website Development + Management
- UI/UX Design
- Logo Creation
- Data Analytics
- Graphic Design
- Video Animation
- Customized AI Chat Bots
- Copywriting Services
- Digital Branding
- Content Marketing

2.1 Modification of Services

We reserve the right to modify, discontinue, or remove any of the services listed above at our sole discretion, with or without prior notice. While we strive to maintain a comprehensive offering, we may adjust our services based on business needs, market conditions, or other factors. Clients acknowledge that the availability of any specific service is not guaranteed and may change at any time.

3. Global Operations & Compliance

NitrAd Media operates globally, including in Quebec, Canada. By using our services, you acknowledge that we comply with applicable international, federal, and provincial laws where required. If any term conflicts with local regulations, that provision shall be interpreted to comply with the law without affecting the enforceability of the rest of the terms.

4. Intellectual Property

All content provided on our website, including but not limited to text, graphics, logos, images, and software, are the property of NitrAd Media or its content suppliers and are protected by applicable copyright and intellectual property laws.

5. Use of Services

When using our services, you agree not to:

- Use our services for any unlawful purpose or in any way that may damage our reputation.
 - Reproduce, duplicate, copy, sell, resell, or exploit any portion of our services without explicit written permission.
 - Interfere with or disrupt the functionality of our website or services.
 - Use automated means to access our website or services.
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6. Privacy Policy

We are committed to protecting your privacy. Our Privacy Policy outlines how we collect, use, and safeguard your personal information. By using our services, you agree to our Privacy Policy.

7. Payment and Pricing

Pricing for our services is case-by-case and depends on the complexity, duration, and specifics of the project. Payment terms and methods will be communicated during the checkout process. We reserve the right to change our prices and payment terms at any time.

8. Cancellation and Refund Policy

8.1 Cancellation of Services

Customers may request to cancel any service purchased from NitrAd Media. However, all sales are considered final, and cancellation does not guarantee a refund. Cancellation requests must be submitted in writing via email to info@nitrads.ca. Please include your full name, order number, and the service you wish to cancel. NitrAd Media reserves the right to deny cancellation requests for services that have already commenced or been completed.

8.2 Refund Eligibility

Refunds for services will be considered at the sole discretion of NitrAd Media, based on the specific circumstances, including the nature and progress of the work.

- **No Refunds** will be issued once significant work has commenced or deliverables have been provided to the customer.
- **Partial Refunds** may be issued if work has not commenced or if the customer cancels the service before substantial work has been done. The amount refunded will be determined on a case-by-case basis, taking into account the work completed up to the point of cancellation.

8.3 Refund Process

Once a refund request is received and approved, refunds will be processed within 7 business days. Refunds will be issued using the same payment method used for the original purchase. In cases where a deposit was collected, the non-refundable deposit amount will be deducted from the total refund.

8.4 Service Modification or Termination by NitrAd Media

NitrAd Media reserves the right to modify or terminate services at any time for any reason. In the event that NitrAd Media terminates a service, customers will be entitled to a refund for any unused portion of the service, subject to NitrAd Media's sole discretion.

9. Limitation of Liability

We strive to provide accurate and reliable services, but we cannot guarantee the absolute accuracy, reliability, or completeness of the content or services we offer. We shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of your use of our services.

10. Force Majeure

NitrAd Media shall not be held liable for any delay or failure in the performance of its contractual obligations resulting from an event of force majeure, including but not limited to: natural disasters, fires, floods, wars, acts of terrorism, strikes, power or infrastructure failures, major cyberattacks, or any other situation beyond our control that makes the performance of services impossible. In the event of force majeure, NitrAd Media agrees to inform the client as soon as possible and take all reasonable measures to minimize the impacts.

11. Availability

We strive to provide uninterrupted access to our services. However, we may need to perform maintenance or updates that could temporarily disrupt access. We are not liable for any such disruptions.

12. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of Quebec, Canada, and other applicable international jurisdictions without regard to conflict of law principles.

13. Changes to Terms and Conditions

We reserve the right to modify these terms and conditions at any time. Changes will be effective immediately upon posting on our website. Your continued use of our services after changes are posted constitutes your acceptance of the revised terms.

14. Contact Information

If you have any questions or concerns about these terms and conditions, please contact us at **info@nitrad.ca**.

By using our website and services, you acknowledge that you have read, understood, and agreed to these terms and conditions. Thank you for choosing NitrAd Media for your service needs.