SACHIN RAMCHANDRA NARAYANKAR

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Looking for Senior RPA Role in Solutioning/Project Management
Worked as RPA Solution Architect at Kagool
~Experience in Team Management & Solution Design ~
~Process Automation using Automation Anywhere & VBA ~
~Certified Automation Anywhere Master RPA Professional ~
~Certified UiPath RPA Developer ~
**~Certified WinAutomation RPA Developer ~**
Location Preference: 1st: Pune, 2nd: Remote, 3rd:Bangalore .
Industry Preference: IT Process Automation

PROFILE SUMMARY

- Working as RPA Solution Architect at Kagool Data Private Limited from May 2024 to July 2024.
- Worked as Solution Architect - RPA at Novatio Solutions from Jan 2024 to Mar 2024.
- Worked as Technical Analyst – Intelligent Automation at Coforge Limited from Jan 2022 to Jan 2024.
- Worked as Senior System Analyst at Hexaware Technologies BPS, Pune from August 2020 to Jan 2022.
- Awarded Star Performer of the Month (Feb 2021) for work done in AA A2019 & bringing more business from Client.
- Worked as Assistant Manager – RPA IT at WNS Global Services, Pune from August 2019 to February 2020.
- Worked as RPA Lead at HighIQ Robotics India, Hyderabad from April 2019 till August 2019.
- Worked as RPA Consultant at Symantec, Pune from Oct'18 to Mar'19 on Payroll of Isteer Technologies, Bangalore.
- Associate Analyst-Knowledge Services at Infosys BPM Private Limited, Pune from 8th Aug 2016 to 1st Oct 2018.
- Trainee Software Engineer at Phoenix Knowledge Management Private Ltd, Pune from 18th May 2015 to 7th Jul 2016.
- Certified Automation Anywhere Advance Robotic Process Automation (RPA) Professional.
- Certified Automation Anywhere Master Robotic Process Automation (RPA) Professional.
- BE (Electronics) from Sardar Patel Institute of Technology, Mumbai University, in 2014.
- Holds the merit of completed PG-DAC from ACTS, CDAC Pune, sponsored by BARTI, Pune.
- Successfully completed Onsite project in limited span receiving 50+ appreciations.
- Well versed in software technologies like VBA, RPA (AA & UiPath), MS SQL SERVER, SSIS C, HTML.
- Resourceful in handling project management involving assessing & implementing effective solutions as per the customer needs with an aim to improve client contentment & their loyalty.
- A go-getter with strong communication, coordination, analytical & networking abilities.
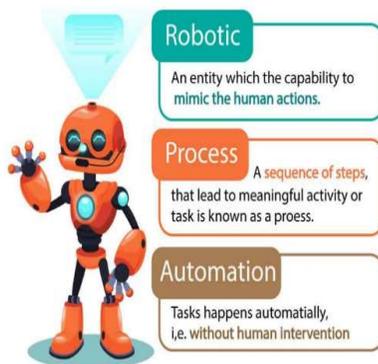
AREAS OF EXPERTISE

~Software Development
~Software Testing
~Cognitive & Intelligent Automation
~Mentoring
~Project Management
~Agile Methodology

~Database Technologies
~Process Automation
~Team Management
~Technical Interviews
~RPA Solution Design
~Customer Interactions

~Document Automation
~GenAI Prompt
~Automation using OpenAI.
~SAP Automation.
~Excel Automations.
~Web Automations.

EDUCATION

- Post Graduate Diploma in Advance Computing (PGDAC) from CDAC ACTS HQ, Pune.
- BE (Electronics) from Sardar Patel Institute of Technology, Mumbai University.
- 12th from ESA College of Science, Vasai West, Maharashtra Board.
- 10th from St. Francis High School, Vasai West, Maharashtra Board.

CERTIFICATION

- Certified Automation Anywhere Advance Robotic Process Automation (RPA) Professional A360.
- Certified Automation Anywhere Advance Robotic Process Automation (RPA) Professional v11.
- Certified Automation Anywhere Master Robotic Process Automation (RPA) Professional v11.
- Certified UiPath Developer 2024.
- Certified WinAutomation v8 Developer
- Certified JCHNP from Jetking Info train Ltd., Vasai, and secured Grade A in 2010
- Certified SQL Developer.

ACCOLADES

- Completed Courses on Artificial Intelligence, GenAI and their capabilities which can be leveraged in RPA.
- Received Star Performer in Client Townhall Meeting for the Quarter in Coforge Limited, for pulling through the project from Red Stage to Green Stage.
- Awarded Star Performer of the Month in Hexaware Technologies for the work in A2019.
- Completed the UiPath Foundation Certificate Course 2018.3
- Certified Automation Anywhere Master Robotic Process Automation (RPA) Professional.
- Received Appreciation from Onshore Business Owners for Completing the project with some additional improvements.
- Successfully saved about 4.5 FTE for Retail Process Automation for one of the Client at Infosys BPM, Pune.
- Worked on an Onsite project in Budapest, Hungary for an Oil & Gas company for about a month.
- Received 50+ appreciations from Client, Infosys Consulting London team & internal Analytics Infosys BPM teams.
- Got R&R (Gladiator Award) for working on POC for RPA Demo Devp. which helped in bringing the Onsite Project.
- Scored 94 percentile in National IT Aptitude Test-2015 conducted by NIIT.Among Top 6% of All India Candidates.
- Secured 22nd Rank in CCAT Examination for CDAC ACTS (sponsored seat in PGDAC Course) Pune in 2014

IT SKILLS

Automation Tools:	Automation Anywhere, UiPath, Power Automate
Programming Languages:	VBA, Python, C, C++, Core Java
Database:	MICROSOFT SQL SERVER, SSIS, Oracle SQL, PL/SQL
Operating System:	Windows XP, 7, 8.1,10, Linux
Learning in Process:	Advance UiPath, Advance Python
Other Tools:	AI, Chat-GPT, Generative AI, Document Automation using AI.

WORK PROJECTS

1. **Kagool Data Private Limited: - (May 2024 to July 2024)**
   Role: Solution Architect, Individual Contributor, Managing Project
   Client: AlTayer

   a. **Solution Design for RPA Power Automate Flows**
      - **Design created for cloud and desktop flows**
   b. **Solution Design & Requirement Gathering for Power Platform Project**
      - **Design created for integrated solution for Power apps, SQL, and Power Automate.**

2. **Novatio Solutions: - (Jan 2024 to Mar 2024)**

   Role: Solution Architect, Individual Contributor, Managing Project
   Client: Sarpeta, CoBank, GetInsured

a. **Sarpeta POC Demo (Excel Based Automation using AA and UiPath)**
   - Worked on POC Demo for Sarpeta Client on demand for Sales Team by Developing the Bot in Both UiPath and AA A360.

b. **CoBank A360 Bot Solution Design:**
   - Working as a Solution Architect for CoBank Client in designing the Bot Architecture and helping the Team of developers on technical aspects.

c. **GetInsured A360 Document Automation involving Classification and Document Extraction: (A360)**
   - Working as an Individual Contributor on GetInsured Client in a project involving Document Automation using classification of various US Forms and then extracting the data post classification to be entered into the Web Application using some Business Validation Rules defined.

3. **Coforge Limited: - (Jan 2022 to Jan 2024)**

   Role: Solution Architect, Individual Contributor, Managing Teams
   Client: R1RCM, FKH, Tesco

a. **AARI Demo for Coforge Team and training to create AARI process:**
   - Created the AARI process using a simple use case for Call Center executive using forms developed and fetching information from simple database here we used excel as database for simplicity.
   - The AARI process was showcased to the members of COE Intelligent Automation Team to help them understand the new features in A360.

b. **Solution Design for Retail process and HR process:**
   - Designed the Solution design for HR process involving calculation of annual Bonuses for employees for various categories.
   - Designed the solution for Retail process for calculating and then importing the data into their web portals.

c. **Custom IQBot Document Automation:**
   - Here the Documents where non-standard documents like Deeds, Contracts etc.
   - The task was to extract some fields from the documents which didn't have any fixed labels or no labels at all.

d. **Hybrid Automation using VBA for Excel Calculations and AA for Audit:**
   - Two types of processes, one with pure Excel based calculation and creating pivots using VBA and triggering the VBA Macros using AA v11.
   - Other processes involved creating the tables, pivots and charts and then creating a slide deck ppt using VBA and triggering the VBA Macros using AA v11.

e. **Claim Status: - (A360)**
   - Here we had around 150+ payor URLs from which we would fetch member information & Claim status.
   - We would fetch information from DB source, API's & Payor UI web portals.
   - There was various custom package build for the project like credential automation which helped changing the password of the payor we portal if its expiring.
   - We even had a Custom package to fetch the credential values from Credential Vault using Automation Anywhere Control Room API.
   - All 150+ payors had a common Main Bot.

f. **Authorization Enhancement: - (A360)**
   - Here we had majorly UI based Automation where we would fetch some details from DB and XML. We would search patient id and search for valid Auth and fetch the required details from the Auth.
   - These details were added to generate an API response body and posted using AA Rest Service.

g. **Authorization Creation: - (A360)**
   - Here we had majorly UI based Automation where we would fetch some details from GET API and XML. We would search patient id and search for valid Auth and fetch the required details from the Auth.
   - These details were added to generate an API response body and posted using AA Rest Service.

4. Hexaware Technologies BPS, Pune: - (August 2020 to January 2022)

Role: Solution Architect, Individual Contributor, Managing Teams
Client: Patelco Credit Union

a. Risk Management: - (AA A2019)
- The Bot process was divided into Two parts –
    - I. Downloading report, download a pdf document for each record and process using IQBOT.
    - II. Fetch the values from IQBOT for each PDF, Fetch values from Salesforce and other web applications. Create a Service Request in Salesforce and send an email notification for fraud alert to the customer.
- The Bot runs daily even on holidays to alert possible fraud alert to customers.
- Bot is developed in A2019 and is also monitored after execution for any known issues.
- Bot runs in unattended mode. There are around 50-60 records per day. Manual time for performing activity is around 15-30 mins per record. Bot takes around 3-4 mins per record.
- This was very critical Bot process as it involved fraud management.

b. Loan Payoff: -(AA A2019)
- The process is to provide with amount and interest for foreclosure of vehicle loan account.
- The process involved 2-3 web applications to download a report and others to fetch customer vehicle loan info.
- A PDF is generated with all foreclosure details and sent to the Customer using Salesforce.
- The Bot was developed in A2019 and is also monitored after execution for any known issues.
- Bot runs in unattended mode. Bot runs multiple times a day around 3 times.
- There are around 5-10 records per day. Manual time for performing activity is around 15-30 mins per record. Bot takes around 3-4 mins per record.

c. Consumer Lending Loans Email Communications: -(AA A2019)
- The process involved one windows application to fetch the customer report and one web application to send the emails.
- The process involved downloading a report from window application, running through valid records, sending the emails through web application and then again updating the window application for the said record.
- The Bot runs multiple times a day around 4-5 runs per day with 40-50 records per run.
- Each record takes up to 10 mins to process manually but bot processes them in 2 mins per record saving around 7-8 mins per record.
- We had two separate bots for 1st Email Communication and 2nd 3rd Email Communication for the Approved Loan to Customers.

d. Consumer Lending Loans Text Communications: -(AA A2019)
- The process involved one windows application to fetch the customer report and one web application to send the Text SMS as a follow up for above Email Communication.
- The manual process involved downloading a report from window application, running through valid records, sending the Text SMS through web application and then again update the window application for the said record.
- The Bot is similar for first to download the report but for sending out Text SMS we used the API for sending out Bulk Text SMS. We created the JSON for multiple attributes using the data from the report.
- The Bot runs multiple times a day around 4-5 runs per day with 40-50 records per run.
- Each record takes up to 5 mins to process manually but bot processes less than a min per record saving around 4 mins per record.

5. Self-Learning Hobby Projects in Advance AA11/A2019/UiPath: - (March 2020 to August 2020)

Job Application Bot: -(Developed in AA A2019, AA v11 & UiPath Studio Pro 20.6)
- This BOT was developed in AA A2019 Community Edition.
- This BOT would send out the Job Application Emails to various Recruiters which were listed in an Excel File Locally.
- This would use the Excel Advance Command & Send Email using SMTP Command available in A2019.
- Used GMAIL SMTP email Configuration for the BOT.

- This BOT would automatically start from the new appended list of recruiters.
- This BOT is developed in three RPA tools such AA A2019, AA v11 & UiPath studio Pro 20.6.

SQL Database BOT: -(AA A2019)
- This BOT would simply use Excel as a Database using Connection string.
- Used to extract & read the records from the Excel DB.
- Also tested the same BOT using the SQL Server Connection String.

IQ BOT Automation: -(AA A2019)
- Here we used IQ BOT sample invoices to create learning instance.
- We trained the Group IQ BOT BOTS to get the required Accuracy.
- Then we developed simple Task BOT to execute the IQ BOT instance by passing the Sample Invoices.
- We got 100% STP with Sample Invoices from Automation anywhere.

Web Scraping using Capture & Record Functionality: - (AA A2019)
- Here we used the NSE website to extract the Top Gainers Table.
- Here we used Record & Capture Functionality to complete the extraction of Web Table into Excel.

WhatsApp Chat BOT: - (AA v11.3.3)
- The BOT was developed to answer the queries of users.
- We used the Database for storing the queries & responses the BOT would reply inside of WhatsApp Web.
- We wrote custom DOMXPath for finding the UI element & to determine the Last Message from the user.
- BOT would reply to Last Message Query by looking it up in Database. If Query is invalid Bot would ask user to enter a valid query.
- BOT would work in unattended mode till the user does not respond with keywords like Stop or Thank you.
- This Keywords would end the execution of BOT.

6. **WNS Global Services, Pune: -(August 2019 to February 2020)**
   Role: Requirement Gathering, Solution Architect, Individual Contributor, Managing Team
   Client: UK Based Insurance client

a. **Citrix Automation Options: -**
   - As Client was hesitant in AA Environment within Client Citrix Environment, it was decided to have AA Environment outside Citrix which gave us extremely limited Automation options.
   - Surface Automation – Here we had only options of Image, OCR & Keystroke based automation, which was not possible due to low FTE saving & Low robustness.
   - Automation using AA Remote Agent – AA recently released Remote Agent for performing Citrix Automation. This helps in getting the UI elements using the Object Cloning Command for both Web applications & Window Application within Citrix.
   - Hybrid Automation Model – Using Excel Macros & HTML to build Static Web Pages to fill in the Application within Citrix.

b. **Invoice Processing POC: -**
   - Here the whole process was understood right from Purchase Order Creation to Invoice Creation & Approval.
   - Here we used IQ BOT to retrieve the fields from Invoices.
   - After Extracting the fields, they were processed using the TaskBots according to the Business Logics defined.

c. **Journal Entry Preparation POC: -**
   - Here the whole process involved preparing various Journal Entry for every Financial Transactions done.
   - We needed to prepare the JE depending on various Templates prepared by the Ops Team.
   - We had to Change the Unstructured Format such as Email into Structured before processing the JE Entry.
   - After preparation of JE the Final JE had to be uploaded onto the Oracle Web Portal for further processing.

d. **Release Hold Type after processing the Purchase Order from OCR: -**
   - The PO was put on Hold by the Oracle System Linked with OCR.
   - We had defined rules for releasing this Holds.
   - Bots were developed using these Standard Defined Rules by the Ops Team.

7. **HighIQ Robotics Ltd / Softway Systems, Hyderabad (April 2019 to August 2019): -**
   Role: Requirement Gathering, Lead Developer, Individual Contributor, Managing Team

Client: UK Based Healthcare Client

a. Generic Bot Development: -
- Several Generic Bots were designed on case studies of current projects which will be generic in nature.
- This Generic Bots thus will reduce the Time for development in rewriting some of basic modules.

b. VBA Macros Standardization: -
- The Team was inexperienced in writing VBA Codes, helped them create some standards like Error Handling using Labels for each known Errors, Capturing the VBA errors into AA etc.
- The Team was taught some VBA Coding Skills so that they cater the projects on their own.

c. Invoice Processing for Client (IQ Bot 6.0.1 & IQ Bot 6.5): -
- The Client sent us a sample of around 600 different vendor invoices which we needed to sample them.
- The sampling should be done some mandatory & optional fields required from the Invoice which then extracted using IQ Bot in AA.
- This extracted CSV or Excel Data then needs to be cleansed for any validation check or data manipulation.
- This data needs to be uploaded into Clients ERP or Database depending on Client requirement.

8. Symantec Software India Private Limited, Pune (October 2018 to Mar 2019): -

a. Payroll - Ledger Process Automation: -(3 BOTS)
- The Process involved automation for business processes like calculation of General Ledger for various Employees such as Regular, Interns & FNF.
- The Process also includes Full & Final Settlement Calculation for Leaving Employees.
- It was Automated using a mixed solution by developing BOT using Automation anywhere & developing macros in VBA for faster calculations in Excel.
- **~48-72 Hours of saving Monthly.**
- **Tools Used: Automation anywhere, MS Excel, VBA, Tibco SFTP.**

b. Payroll - Equity Edge Report Automation: - (1 BOT)
- The Process involved automation for business processes like downloading input files from Secure FTP & then process the Raw Input file by pivoting data & calculating columns using certain formulas.
- Then format the output as required and move the data into Template which then is uploaded to Oracle R12.
- **~ 32 hours of saving quarterly**.
- **Tools used: Automation anywhere, MS Excel, VBA, Tibco SFTP.**

c. Bookings Report Automation: -(1 BOT)
- The Process involved extraction, formatting, and scoping of the Bookings Report as a daily exercise for weeks 1 through 12 and twice daily in week 13 of any quarter.
- Scoping needed to be performed on certain pre-defined Criteria's.
- Data was extracted from SAP Business Objects & then processed. The Processed files were then stored onto a Secure FTP which only Business Owner had access.
- **~ 29 hours of saving quarterly**.
- **Tools Used: Automation anywhere, MS Excel, VBA, SAP Business Objects, Tibco SFTP.**

9. Infosys BPM Private Limited, Pune (August 2016 to October 2018): -

a. Retail Process Automation: -
- The Process involved various Automations like Excel to Word Automation, Outlook, SharePoint, SQL Automation using SSIS Packages.
- Worked as a Single Member Team for the development of Project.
- The Automation Created reduced their report generation time so that it can be delivered within the SLA's.
- The Project done had nearly 55K hours of savings annually which resulted in 4.5 FTE Saving.
- Tools Used: Automation Anywhere, MS Excel, SQL Server with SSIS, SharePoint, VBA.

b. Robotic Process Automation (RPA): - (Automating manual process – Onsite Project-Hungary)
- The project included a series of Automation which needed to be completed in a short span.
- The project was an onsite project in Budapest, Hungary for about a month.
- Total no of processes which were automated is 37 which were done by 11 users manually previously.

- Documentation for every process including the flowchart showing the code development was shared with the client.
- Automation done here had nearly saving of one FTE.
- The type of Automations completed during the project included a various mix of IE, Outlook, SharePoint, Excel, Access and SQL Server Automations.
- Received about 50+ Appreciations for completing this project in limited time and bringing more business from the client (Visualization project).
- Tools Used: MS Excel, MS Access, MS Outlook, MS PowerPoint, SharePoint, Internet Explorer, VBA, RPA, SQL Server.

c. **Broadband Resource Planning: -**
- In this Project we used data from various sources to plan the Shifts required on the Onshore & Offshore to handle the calls & chats for various Queues in the Business.
- Completed Successful Transition from Onshore Team before the stipulated time & also automated them thus reducing the FTEs from 2 to 0.53.
- These reports were used by the Company Directors to forecast the resource required in both Onshore & Offshore.
- Created Web Automations which would run on OBIEE Web Dashboard to export data into Excel.
- Created Excel & Access Automations which would run at specific time which was done using Windows Scheduler and VB Script.
- Tools Used: OBIEE 11g, Excel VBA, Access VBA, Windows Scheduler, SQL

10. Phoenix Knowledge Management Private Limited, Pune (May 2015 to June 2016): -

a. **Hub Mapping:**
- This Project was developed for client who was facing problems in getting the best route available between the Source & Destination Hubs.
- Tools Used: Excel VBA, SQL Server.

b. **Demand Planning:**
- This project was developed for a client who was facing problems in matching the material requirements at various warehouses.
- Tools Used: Excel VBA, SQL Server.

PERSONAL DETAILS

Date of Birth:	14th September 1987
Marital Status:	Married
Language known:	English, Marathi, and Hindi
Address:	Flat No A12/203, Megapolis Splendour,
	Hinjawadi Phase -3, Hinjawadi, Pune - 411057