

Terms and Conditions

Last updated: 03.03.2024

Please read our **Nous Parlons Francais General Terms and Conditions** ("Terms and Conditions") carefully. These Terms and Conditions govern your access, use, and purchase of courses, products, and services offered at <https://nousparlonsfrancais.com> (the "Site").

By enrolling in any course or purchasing any product/service, you **agree to be unconditionally bound** by these Terms and Conditions.

These Terms and Conditions apply to all purchases and agreements made through the Site or engagements on our social media platform such as WhatsApp +1825-888-2806, Instagram, https://www.instagram.com/nousparlonsfrancais_naija/?hl=en, unless explicitly stated otherwise. **By purchasing or accessing any course, you acknowledge and accept these Terms.**

1. Applicability

1.1. By using this Site and its services, you agree to comply with our Terms and Conditions, as well as any additional terms, policies, or guidelines that may apply.

1.2. If you are using this Site on behalf of a business or organization, you confirm that you have the **authority to accept these Terms on its behalf.**

1.3. **All offers, transactions, and agreements** through our Site are subject to these Terms and Conditions.

1.4. **Third-party products or services** sold through our Site are governed by the terms of the respective third party, not Nous Parlons Francais.

1.5. We reserve the right to **modify these Terms and Conditions at any time.** You are encouraged to review them periodically.

2. **Course content may not be resold, distributed, or shared.**

3. Payment & Refund Policy

3.1. **Accepted Payment Methods:** All major payment methods, including Visa, MasterCard, American Express, Interac and other regionally available options.

3.2. **Payment Model: Payments can be made monthly or bulk payment.**

3.3. **Refund Policy:**

- Refunds are available **within 24 hours of purchase.**
- After 24 hours, all sales are final and **non-refundable.**
- If a refund is granted, access to the course will be immediately revoked.
- Once a user accesses the course materials, the purchase becomes **non-refundable.**

4. Intellectual Property & Content Usage

4.1. **Ownership:** All course content, including PDFs, eBooks, videos, and graphics, is **the intellectual property of Nous Parlons Francais.**

4.2. **Prohibited Use:**

- Selling, licensing, sharing, or distributing any course materials.
- Modifying or using course content for commercial purposes.

4.3. We reserve the right to **update or modify course materials** at any time. Enrolled students will continue to receive access **to updated content.**

5. Code of Conduct & User Responsibilities

5.1. Users must adhere to respectful and appropriate behavior. Any of the following actions may result in immediate termination of access **without a refund**:

- Inappropriate behavior in any associated community or discussion forums.
- Unauthorized sharing or distribution of course materials.
- Any form of **abuse, harassment, or hate speech**.

6. Liability & Disclaimers

6.1. No Guarantee of Results: While we aim to provide high-quality language instruction, we do not guarantee fluency or specific learning outcomes.

6.2. No Liability for Learning Progress: Your progress depends on your effort and engagement with the course.

6.3. Technical Issues: We are not liable for any technical problems preventing access to the course, including but not limited to internet outages or device compatibility.

7. Privacy & Data Protection

7.1. Data We Collect: We collect and store the following user data:

- **Email addresses** (for communication).
- **Payment information** (securely processed via third-party payment processors).
- **Progress tracking** (to help improve course experience).

7.2. Data Sharing:

- **We do NOT sell, share, or distribute user data to third parties.**

- Your information is used **solely for providing and improving our services**.

8. Support & Contact Information

8.1. For support and inquiries, please contact us at: info@nousparlonsfrancais.com

8.2. Technical Support: We provide **assistance for platform-related issues** but are not responsible for individual device compatibility.

9. Governing Law & Dispute Resolution

9.1. Jurisdiction: These Terms and Conditions are governed by the laws of **Alberta, Canada**.

9.2. Dispute Resolution: Any disputes arising from these Terms shall be settled through arbitration or legal proceedings in Alberta, Canada.

9.3. Exclusions: Some jurisdictions may provide additional consumer protections that cannot be waived.

By engaging with Nous Parlons Francais, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

If you have any questions, please reach out to info@nousparlonsfrancais.com.