Andrew Trenaman

GRAPHIC DESIGNER . EVENTS & MARKETING SPECIALIST

0423 373 041 | Andrew@TDE.Services | Wagga Wagga, NSW

----- PROFESSIONAL SUMMARY -----

Results-driven marketing and communications professional with a proven record in crafting compelling digital and traditional content, innovative design, and effective web development and photography. Adept at coordinating both corporate and community engagement initiatives, I have successfully orchestrated large-scale campaigns, managed cross-functional teams, and integrated multi-channel strategies that drive measurable results. With a robust background in graphic design using the full Adobe suite, I bring strong leadership, strategic vision, and creative execution to every project. My capacity to work simultaneously at both a macro and micro level ensures that my creative work delivers a true grass-roots impact, resonating with the full spectrum of a brand's audience. I thrive in dynamic environments and am ready to contribute my versatile skill set to a new, ever-evolving role.

·----- PROFESSIONAL EXPERIENCE -----

CLUB TEAM MEMBER

Wagga RSL (2025 - Present)

Actively involved in bar service, gaming floor operations, and courtesy bus driving, giving me direct insight into our patron behaviour and preferences. This hands-on experience has deepened my understanding of effective engagement strategies and opportunities for operational improvements. I bring ideas to enhance patron interaction, drive repeat visits, and optimise ROI through better service and strategic initiatives.

SELF-EMPLOYED/OWNER + OPERATOR

(2023 - Present)

Operating under TDE Services, specialising in graphic design, brand identity development, and high-end event services.

- Conducted in-depth competitor analysis, resulting in the creation of impactful brand identities.
- Delivered customised event experiences for corporate and individual clients, exceeding expectations.
- Developed ongoing stakeholder engagement strategies to boost customer retention & brand sentiment.

COMMUNITY ENGAGEMENT ADVISOR Bendigo Community Bank Canberra & Regions (April - October 2024)

During my 6-month contract, I led the Community Engagement & Marketing team, reconnecting eight local branches with their communities post-rebrand. Drove demand for in-branch experiences, boosted digital engagement, and fostered business growth through strategic initiatives.

- Built strong grass-roots relationships with customers.
- Developed outreach initiatives, reducing acquisition and retention costs.
- Managed events and stakeholder engagement, driving new-to-brand sales.

YOUTH & COMMUNITY DEVELOPMENT PROJECT OFFICER

REROC (2023 - May 2024)

Leading the Marketing & Events team in planning and executing large conferences, managing digital and print marketing, web development, and attendee and corporate sponsor engagement.

- Successfully negotiated and maintained partnerships with high-end corporate sponsors.
- Implemented targeted digital marketing strategies, significantly increasing attendee engagement.
- Elevated the overall branding and visibility of REROC through effective design and marketing initiatives.

TEAM MANAGER

JM Productions (2017 - 2024)

JM Productions is a Wedding and Corporate Event Entertainment Service. Led small teams in coordinating wedding planning, entertainment, and photography services.

- Successfully managed multiple projects under tight deadlines, ensuring client satisfaction.
- Fostered strong client relationships through effective communication and engagement.
- Achieved positive feedback and testimonials, highlighting exceptional service delivery.

ADMINISTRATIVE TRAINEE

REROC (2022 - 2023)

Day-to-day administrative needs of the office. The role evolved to include supporting RFQs, stakeholder engagement, and youth and community development efforts. Played a key role in assembling and facilitating three annual conferences with over 100 attendees each, while also producing content and graphic design as needed.

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PORTFOLIO OF WORKS: WWW.TDE.SERVICES/THISISME

----- QUALIFICATIONS ------ EDUCATION ------

Responsible Service of Alcohol Advanced Responsible Conduct of Gambling CCH11070141 Exp. 06/10/2026 NSW Class C Driver Licence (No. 23 350 948) **NSW Gen. Construction Induction** (No. CCH11070141) Working with Children Check (No. WWC2380018E)

Bachelor of Laws (Ongoing), University of Canberra 2023 - Present Certificate III in Business (Business Administration), Australian College of Commerce & Management | 2022

----- REFEREES -----

Cr Timothy Koschel GAICD JP

Regional Manager, Bendigo Bank and Former Client of TDE Services M 0468 709 658 E koschel.tim@wagga.nsw.gov.au

I am fortunate enough to have worked closely with Timothy in two capacities. As Regional Manager, he oversaw the eight branches I was responsible for reconnecting with their communities post-rebrand. He has insight into my strategic initiatives, which drove demand for in-branch experiences, boosted digital engagement, and fostered business growth. And from a macro level, has witnessed the impact my efforts made in strengthening customer relationships, developing outreach initiatives, and managing events that contributed to new-to-brand sales not only across the eight branches I looked after from a community engagement perspective, but across his greater Region.

Additionally, Tim was a client of the marketing wing of my business, TDE Services, during his council re-election campaign, where I led his PR, community engagement and digital strategy. Group I's digital campaign saw a 9,000% increase in impressions and a 22,000% growth in engagement, contributing to two successful party member elections, with a third narrowly missing out. Making our campaign one of the most successful Local Government campaigns in NSW recent history.

Our professional relationship spans both corporate and community/charitable spheres, showcasing my ability to drive engagement, build connections, and deliver measurable results across different sectors.

Joshua McKenzie

Former Owner-Operator, JM Productions M 0434 573 777 E joshua.mckenzie10@det.nsw.edu.au

I worked under Josh's leadership at JM Productions for seven years, coordinating wedding and corporate event services. In this role, I led small teams to deliver seamless event experiences, balancing entertainment, photography, and planning under tight deadlines. Through strong client engagement and strategic project management, I contributed to JM Productions' reputation for exceptional service, earning consistent positive feedback and testimonials. Josh can speak to my ability to manage multiple projects, foster client relationships, and ensure highquality event execution.

As Josh looked to retire, I was honoured with the opportunity to purchase JM Productions from him, and it now stands in its evolved form as TDE Services.