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Postmaster Kevin J. Crocilla
380 W. 33rd St.
NY, NY 10199-9998

Dear Mr. Crocilla:

I write to ask for help in getting my mail properly delivered, or even delivered at all, with ongoing problems reported to the local P.O. for over a year now.

The P.O. Federal investigators have a number of incidents from me, but they say that only the local P.O. (Vermilyea) has responsibility for some of the problems, including the following.

- 1) Many Certified Return Receipts have not arrived back at my mailbox, and letters have gone missing from: Columbia University (payroll information), my lawyer (involved in a civil suit against my criminal and harassing landlord), and from my banks (notably, credit cards for my wife and myself went missing in the mail and forced us to cancel all of our accounts and restart them with a new card #). For 17 years I never had a problem until the landlord's son moved into the apartment right next to the mailboxes January 2015 and threatened to kill me if I started a Tenants Association (which I did with other tenants anyway, because of problems with the building including some mailboxes that would not even lock).
- 2) The P.O. can claim (correctly) the landlord is stealing the mail, given that the landlord has a master key to the individual boxes. Yet this still does not explain:
 - 1) A Certified Letter from me that never got delivered to another neighbor (who has been employed by the landlord to cause trouble for members of the Tenants Association) and that recently went completely missing: Tracking #: 7015 0640 0002 8361 0296
 - 2) A whole panel of mailboxes, including my own, that was completely left open by the carrier, because only he or she has a key to the panel. This is different from the three times my individual mailbox has been left open with mail in it over the last 8 months (and I understand the mail carrier has no individual keys, so it must be the landlord who is opening the mailbox unless one hypothesizes wildly that someone is picking the new locks).
- 3) **A Registered packet going to the Division of Housing in Queens was very recently held at the Vermilyea station FOR ONE WEEK, after I paid \$21 to have it delivered (standard to Queens is the next day or the second day). There are deadlines for this type of legal material, and it appears someone at the P.O. was trying to delay the delivery to impact my legal action. Tracking # (Registered #): RB982177718US**
- 4) Many investigations of the above issues have been closed by Sylvester Sandoval, the supervisor at the Vermilyea P.O., or he has not gotten back to me for weeks, or ever, when I, e.g., asked for a refund per the Federal investigators instructions for the Certified letter that never got delivered, as noted above (and that disappeared from the website

tracking, after Sandoval promised to look into it), after a substitute, a Mr. Umar, gave me a form and said he would contact Mr. Sandoval and I'd have to wait until the latter contacted me.

Mr. Sandoval is always extremely polite, but then nothing gets done on many of the matters. I have no idea whether he is too busy or too understaffed to handle my case, or what any other reason might be. I therefore ask that you to provide the necessary help to him to resolve these matters and to insure that I get my future mail. (In calling today to get your mailing address, which I found impossible to find on the website, he indicated if I filled out a form I could get the refund.)

I can give you the investigation #'s, both local and Federal, along with days when my mailbox and the panel was left open, including photos and video. The landlord has no camera in the lobby, and would control it anyway, so there is no use asking about that option (and Inspector Hope Cerda of the Federal Investigation Unit has said she would contact him to warn him about the consequences of tampering with my mail if he gets caught, which I doubt would scare him because his son, Shpend aka Joey Nezaj, the managing agent, has his own mailbox three over from mine, which is to say 2 feet away, and lives anyway in the apartment a mere six feet from the mailboxes).

One option is in the future having the delivery person ring my doorbell when he or she enters, and since I work from home almost every day, I can go down and get my mail immediately from the mailbox.

Yours,