



WELCOME TO HELLO KITCHEN & BATH!

At Hello Kitchens & Baths, we know that the kitchen is more than just a place to cook, and the bathroom is more than just a place to get ready. These are the spaces where your day begins and ends—where memories are made, conversations are shared, and your personal style comes to life. That's why we've dedicated an entire division of Hello Handyman to focus solely on designing and remodeling kitchens and bathrooms that are as functional as they are beautiful.

Born out of our clients' growing needs and our team's passion for design-driven renovations, Hello Kitchens & Baths combines exceptional craftsmanship with a personalized approach to every project. Whether you're looking to modernize a dated layout, add storage and functionality, or completely transform your space into something magazine-worthy, our experienced team is here to guide you every step of the way.

What sets us apart is more than just the quality of our work—it's the way we work. We take the time to listen, understand your goals, and craft a plan that fits your timeline, your budget, and your vision. Every detail matters, and we treat your home with the same care and respect we would our own.

Backed by the reputation of Hello Handyman, and led by our founder Dan's deep background in Construction Management and high-profile commercial projects, Hello Kitchens & Baths brings big-picture expertise with a small-business heart. Our commitment to integrity, clear communication, and doing things the right way means you can trust us to deliver not just a beautiful renovation—but an experience that feels smooth, collaborative, and even exciting.

Whether you're planning a bold kitchen redesign or dreaming of a spa-inspired bathroom, we're here to make it happen—with creativity, craftsmanship, and a genuine desire to help you fall in love with your home all over again.

Thank you for considering Hello Kitchens & Baths. We can't wait to bring your dream space to life.

MISSION STATEMENT At Hello Kitchens & Bath, we are dedicated to fostering personal and professional growth within our team and community. We strive to become better every day by fostering healthy mindsets and creating a positive impact. With the spirit of continuous improvement, we are committed to enhancing homes and lives with skill, integrity, and a shared commitment to excellence.



CONTINUOUS IMPROVEMENT

- Seek opportunities for professional development and skill enhancement.
- Stay updated with industry trends and best practices.
- Practice mindfulness to stay focused and present, and be open to feedback for ongoing improvement.
- Take full responsibility for your actions and their outcomes

TEAM COLLABORATION

- Communication!!!
- Work collaboratively with colleagues to achieve common goals.
- Share knowledge and support team members.
- Foster a positive and inclusive work environment.
- Show compassion towards colleagues and customers, understanding their perspectives and needs.

EXCEED EXPECTATIONS

- Listen to and understand customer needs.
- o Professional, clean & courteous
- Positive/upbeat and results-oriented (don't fixate on why/blame)
- Pay attention to detail and take pride in your work.
- Speed of service throughout the process
 (Bidding, communication, work & invoicing)

WHAT SETS US APART

At Hello Kitchen & Bath, we know you have options when it comes to choosing a contractor—but not all companies provide the same level of service, professionalism, and results. Here's what sets us apart and why our clients trust us with their homes:

A TRUSTWORTHY TEAM YOU CAN FEEL SAFE WITH

- Branded Vehicles & Professional Uniforms Every employee arrives in a clearly marked company vehicle and wears a clean, professional uniform.
- Background-Checked & Drug-Screened Team Every crew member is fully vetted and trusted in the community.
 You'll never have to wonder who is working in your home.

WE MAKE REMODELING FUN & STRESS-FREE!

- Exciting, Not Overwhelming We guide you through the process so you can enjoy the transformation rather than stress over the details.
- Friendly, Positive Crew Our team loves what they do, and it shows in our attitude and energy on the job.

UNMATCHED CLEANLINESS & RESPECT FOR YOUR HOME

- We Treat Your Home Like Our Own No mess, no damage, no careless mistakes.
- Daily Cleanup & Organization We leave your home tidy at the end of each day so you're not living in a construction zone.
- Family-Friendly Team Our crews are respectful, courteous, and mindful of children, pets, and your personal space.

WHAT SETS US APART

HONEST, UPFRONT PRICING—NO SURPRISES

Detailed, Itemized Estimates – No vague numbers or hidden fees.

No "Change Order Games" – Many contractors lowball bids, then hit you with surprise charges later—we don't.

Transparent Communication – You'll always know where your project stands.

INDUSTRY-LEADING QUALITY & WORKMANSHIP

Skilled Professionals, Not Subcontractors – We hire only experienced craftsmen who take pride in their work. Premium Materials – We only use high-quality finishes that last.

Attention to Detail – No shortcuts, no rushed jobs—just precision and care.

100% SATISFACTION GUARANTEE & WARRANTY

We Stand by Our Work – If you're not happy, we'll make it right.

Licensed & Insured – Protecting your home, your investment, and your peace of mind.

UNMATCHED COMMUNICATION & CUSTOMER SERVICE

Dedicated Project Manager – One point of contact from start to finish.

Proactive Updates – You'll never have to wonder, "What's happening with my project?"

Easy-to-Reach Team – No ghosting, no disappearing acts—just real people who care.

THE BOTTOM LINE? WE MAKE REMODELING EASY, CLEAN, AND EXCITING!

When you choose Hello Kitchen & Bath, you're getting more than just a contractor—you're getting a trusted partner who's committed to making your remodel a smooth, fun, and stress-free experience.

PHONE / EMAIL CONSULT & QUESTIONNAIRE

Begin with an initial conversation to understand your needs and answer any questions you may have.

REVIEW THE SHOCK AND WOW PACKAGE

Discover what sets us apart and why you can trust us to handle your project with care!

INITIAL SITE VISIT

Our team visits your home to assess the project space, take measurements, and discuss design ideas.

DESIGN CONCEPT & CONCEPTUAL BUDGET

Receive a customized design concept and budget estimate tailored to your vision. (Deposit required to proceed to the next step.)















COMPLETION (FINAL PAYMENT)

Conduct a final walk-through to ensure your satisfaction before making the last payment.













CONSTRUCTION (PROGRESS PAYMENTS)

Construction begins, with progress payments based on agreed-upon milestones throughout the project.

PROPOSAL

Get a detailed proposal outlining the scope of work and costs associated with your project.

DESIGN, SELECTIONS PROCESS & PRECONSTRUCTION

Choose materials and finalize all details to prepare for a smooth construction phase.

LOVE IT!

Bask in the glory of your stunning new space! Don't forget to do a happy dance and maybe even invite us over for the housewarming party—snacks on you

OUR DESIGN/BID PROCESS

WHY YOU MUST HIRE A LICENSED & INSURED CONTRACTOR

HIRING AN UNLICENSED OR UNINSURED CONTRACTOR MAY SEEM LIKE A WAY TO SAVE MONEY, BUT IT CAN COST YOU BIG TIME. HERE'S WHY:

Why Licensing & Insurance Matter

- / Protects Your Home & Investment Licensed contractors follow state laws, building codes, and safety regulations.
- ✓ Keeps You Covered Most homeowners insurance won't cover damages caused by an unlicensed contractor.
- Prevents Legal & Financial Nightmares If an uninsured worker gets hurt on your property, you could be sued for medical bills.
- Ensures Permits & Inspections Are Handled Unlicensed contractors can't pull permits, leading to code violations or failed inspections.
- Workmanship is Guaranteed Licensed professionals offer warranties, while unlicensed ones can disappear after the job.

Red Flags: Avoid Contractors Who Won't Show Credentials

- X No proof of license? They likely don't have one.
- X No insurance? You pay the price if something goes wrong.
- X Won't pull permits? You take on all the risk.
- X Suspiciously cheap? Expect hidden costs & low-quality work.

THE BOTTOM LINE

Hiring an unlicensed contractor is a huge risk. At Hello Kitchen & Bath, we are fully licensed, insured, and guarantee our work—so you can remodel with confidence.

OUR LICENSE NO. 262300205



At Hello Kitchen & Bath, we take our customer's satisfaction seriously. Our 100% Satisfaction Guarantee is not only defined by our standards of professionalism but also by the standards of our customers' needs and wants.

DID YOU KNOW?

Less than 1% of contractors nationwide offer this level of protection, ensuring peace of mind for homeowners.

If something goes wrong, we will work with you to find a reasonable solution. If we cannot resolve the issue to your satisfaction, we will return your home to its original condition, at no additional cost. This is the confidence we have in our work and the quality of our service.

WE STAND BY OUR QUOTES.

We provide clear, upfront quotes, and stick to them. Should we make an error in our estimate, we'll complete the work at the agreed-upon rate, with no additional charges for any mistakes that we might make. No surprises, just honest work.

WE KEEP OUR PROMISES

NOT HAPPY WITH THE OUTCOME?

We always find a way to remedy any situation for our clients, your happiness is our top priority.

JOB TAKING LONGER THAN EXPECTED?

If the job takes longer than expected, we'll communicate and keep you updated, before you have to ask what's going on, so you never feel left in the dark.

FEELING LIKE YOUR OPINION DOESN'T COUNT?

Not with us. We have an internal ZERO negative review policy to ensure you always feel heard and valued, and to resolve issues promptly if you're ever dissatisfied.

- We listen to your concerns
- We stand by our quotes
- If something isn't perfect, we'll make it right
- 2 Year Craftsmanship Guarantee
- Positive Customer Experience

EXCLUSIONS:

Any unforeseen issues that arise during normal construction are not included in the original quote, as hidden damage cannot be anticipated or accounted for in advance. Material warranties are only covered if the materials are purchased through Hello Handyman. We are unable to provide warranties for materials supplied by the owner.

JOBSITE CLEANUP CHECKLIST

All on-site employees on behalf of Hello Kitchen & Bath must agree to abide by the principles as part of the employee handbook and company policy. Any violation of these principles will be grounds for a written warning; multiple violations will be grounds for termination.

DAILY CLEAN UP

1. The entire job site is to be patrolled and cleaned for trash, including:

- Soda cans, drink bottles, cups, etc.
- Food items, bags, containers, etc.
- Miscellaneous trash
- 2. Any larger tools that will be left on the jobsite will be unplugged and stored in a tidy manner.
- 3. Any materials that will be left on the jobsite will be neatly organized and stored.
- 4. Any hazardous materials will be either removed completely or tightly secured.
- 5. Work area will be patrolled to remove any nails, screws, and other sharp objects, regularly throughout the day.
- 6. Work area will be left with adequate ventilation (as best as possible may vary from home to home and time of year) in the case of staining or other finishing materials that cause fumes and/or odors.
- 7. The jobsite will be left broom-cleaned at the end of every workday
- 8. Drop cloths and/or booties will be used when traveling between entry and workspace
- 9. Dust containment plastic will be utilized after and removed before final walkthrough with the owner.

AT THE CONCLUSION OF THE JOB

- 1. Entire work area will be patrolled for trash, debris, tools, materials, etc.
- 2. Wipedown of all flat surfaces
- 3. Vacuum / Swiffer floors on way out

WHAT OUR CLIENTS ARE SAYING







MARK S. – BATHROOM REMODEL



I cannot recommend the Hello Handyman crew, Dan, Allen and Chase enough! They were all incredible professionals! The results are amazing!

These professionals not only took on our bathroom remodeling project that was challenging to say the least. They delivered exactly what we had hoped for despite multiple changes!

They worked with us to design and reconfigure the smaller bathroom/laundry room into a highly efficient, modern space which is aesthetically pleasing as well as highly utilitarian! (Honestly, I spent a lot of time saying to myself "Cool! I wouldn't have thought of that!") And they did so at a price that was really reasonable.

The floor was not level. They not only leveled the floor, replaced an area of rotten floor, but they did that so carefully as to not damage the radiant in-floor heating system or its components in the wall race! The Hello Handyman team leveled, replaced and installed drywall professionally and methodically... never rushing just to get the job done! The way that Dan talked about his methodology again sounded like he was working on his own home. He's an artist!

They replaced the bath/shower per the agreement. But they also went the extra mile to reroute and replace supply and discharge lines simply out of a sense of ethics and pride of workmanship!

Thanks to Kyle, the custom cabinetry is not only spot on as per the plan and goal, but to be honest, really reasonably priced!

I was concerned about having access to the back of our washer and dryer. The team not only understood my concerns, but they designed a solution that addressed that concern as if it was their own home! It was honestly brilliant!

Living in construction is never an easy thing. Those of you who have ever done it know what I'm talking about. Dan and the team were amazing with regard to dust control, demo clean up, drop cloths all the way to the front door to prevent scratching our wood floors!

I highly recommend Dan and the Hello Handyman Team! We could not be more happy with the results!

WHAT OUR CLIENTS ARE SAYING



EMILY S. – KITCHEN REMODEL



They did a kitchen remodel for half of our kitchen. This company is wonderful to work with! They have fair pricing, very clean and respectful, wonderful service, and superior quality of work. Dan, Alan, Chanc, e and the rest of the team were perfect to work with. We fully trusted them to work at our place when not at home. Would definitely recommend them for any reason!

ERICA BATHROOM/LAUNDRY



Hello Handyman and its owner, Dan, are absolutely fantastic! I just wish I would have found this amazing, friendly small business sooner. Dan is a top notch professional and excellent craftsman! From communication, to the estimate, to the beautiful finished work... I could not be more pleased! He brought my vision for refreshing my tiny bathroom/laundry room to life and completely exceeded my expectations. His attention to detail and commitment to getting the job done right were evident throughout the two days he spent at my home. Such a great guy to work with, and I will recommend him to everyone I know! THANK YOU!!



WHAT OUR CLIENTS ARE SAYING



DAVE S. REPEAT CUSTOMER



The past two weeks, we used Hello Handyman to tackle a number of projects big and small that needed to be addressed on our home. Projects included replacing a sliding glass door, tearing down and rebuilding 3-story chimney with rotten wood framing, repainting doors and replacing outside lights I couldn't reach. Dan and Allen addressed all of them with an expertise and skill that far exceeded my expectations. They arrived on time each day, were careful in not tracking into our home, and were exceptioanlly diligent in successfully taking care of every project. They also are really good guys, kind and thoughtful, and patient with me in explaining each step of their work. This has been the finest experience we've ever had with home projects, and far exceeded the rude and unreliable ones who redid our master bedroom several years ago (who didn't show up when they said they would and acted annoyed when I asked questions). Dan and Allen, and the rest of their crew will be used again, and I highly recommend them to everyone. Feel free to contact me if you have more questions.

SEE MANY MORE REVIEWS AT HELLOHANDYHELP.COM



FAQS

HOW DO I KNOW I CAN TRUST YOU WITH MY REMODEL?

We're not just another contractor—we specialize in making home remodels as seamless and stress-free as possible. You'll receive firm estimates with no surprises, clear communication, fast and friendly service, and a well-defined timeline.

We also have testimonials from satisfied homeowners who loved their remodels and appreciated our professionalism. Plus, we're fully licensed, insured, and committed to delivering a "white glove" experience from start to finish.

HOW LONG WILL THE REMODEL TAKE?

Timelines vary based on the project scope, but we always provide a clear schedule before we start and keep you updated throughout the process. An average bathroom remodel takes 5–8 days.

While unexpected challenges can arise, what truly matters is how they're handled. Our team is committed to problem-solving efficiently and keeping you informed every step of the way. Our goal is to minimize disruption while delivering exceptional results.

HOW MUCH WILL THIS COST? WHAT IF THE PROJECT GOES OVER BUDGET?

One of the biggest benefits of working with our in-house design team is the ability to plan every detail before construction begins—reducing costly surprises and delays.

During your consultation, we'll establish a realistic budget and prioritize what matters most to you. If unexpected issues arise, we'll communicate with you immediately and provide options to keep your project as close to budget as possible.

WILL THE REMODEL ADD VALUE TO MY HOME?

Absolutely. Kitchen and bathroom remodels are among the highest-return home improvements, increasing resale value while also enhancing your daily life.

We design every project with functionality, beauty, and long-term value in mind, ensuring you get the best return on your investment.

FAQS

HOW DO YOU HANDLE COMMUNICATION DURING THE PROJECT?

Clear communication is a top priority at Hello Handyman—it's part of our core value: "Exceed Expectations." You'll always know who to contact if you have questions. We provide regular updates and are always available to address any concerns. If there's a delay or unexpected issue, we'll be upfront and transparent about how we're handling it.

WILL MY HOME BE A MESS DURING THE REMODEL?

We take extra care to protect your home and keep the workspace tidy. Our team sets up dust barriers, floor coverings, and a daily cleaning routine to minimize disruption.

Check out our daily cleaning checklist to see how we maintain a clean and organized worksite.

HAVE YOU DONE PROJECTS LIKE MINE BEFORE?

Yes! Our team has extensive experience with kitchen and bathroom remodels, from simple updates to full-scale transformations. During your consultation, we'll share examples of past projects and discuss how we can tailor your remodel to match your vision and needs.

WHAT IF I WANT TO MAKE CHANGES DURING THE PROJECT?

We understand that plans can evolve! If you'd like to make changes, we'll review the impact on timeline and budget before proceeding. Our goal is to ensure you're thrilled with the final result, so we'll work with you to incorporate adjustments where possible.

WHAT IF SOMETHING GOES WRONG?

While we take every precaution to avoid issues, we're committed to resolving challenges quickly and professionally. We are fully insured and stand behind our work with a 100% satisfaction guarantee—a level of protection that less than 1% of contractors nationwide offer and actually back up.



FROM OUR TEAM TO YOUR HOME

Thank you for taking the time to learn more about Hello Kitchen & Bath. We're honored that you're considering us to be part of your home repair and improvement journey.

Whether you've got a to-do list a mile long or a single project you've been meaning to tackle, we're just a message away. We're here to make your home feel a little more you—one task, fix, or upgrade at a time. At Hello Handyman, we don't just show up with a toolbox. We show up with heart, hustle, and a commitment to doing things right the first time. Reliable, respectful, and ready to help—every time.

LET'S GET IT DONE—TOGETHER.

