

Wayma Paradise Resort — Privacy Policy & Website Terms

Last updated: 05 Oct 2025

Privacy Policy (Wayma Paradise Resort)

Who we are

Wayma Paradise Resort (“Wayma”, “we”, “us”, “our”), Kajengwa, House No. 10, Jambiani, Zanzibar 71101.
Contact: reservations@waymaparadise.com | +255 67 419 3060

Scope

This Policy explains how we collect, use, disclose, and protect personal information when you use our website, contact us, or stay with us. If you book through a third-party platform (e.g., Booking.com), that platform is an independent controller of your data under its own policy; we also receive booking details from them to manage your stay.

Information we collect

- **Enquiries & communication:** name, email/phone, and message contents.
- **Reservations & stay details:** guest names, dates, preferences, and required identification if applicable by law.
- **Website usage & cookies:** device, pages viewed, approximate location, and preferences.
- **Social & external links:** when you interact with Instagram, X, WhatsApp, maps, etc., those services may collect data under their own policies.

We do not collect or store payment card data on this website.

How we use information (legal bases)

- Provide services and respond to enquiries; manage reservations and stays.
- Operate, secure, and improve our website and services (legitimate interests).
- Send information with consent (you can withdraw any time).
- Comply with law and enforce our rights.

Cookies & similar technologies

We use essential cookies to run the site and optional analytics only where permitted. You can control cookies in your browser and via our banner settings.

Sharing & disclosure

We share information with service providers strictly as needed to provide our website, email, forms, hosting, analytics, and reservations. We do not sell personal information. We may disclose information if required by law or to establish, exercise, or defend legal claims.

International transfers

Some providers may process information in other countries. We use reasonable safeguards appropriate to the transfer and the type of information.

Security

We use administrative, technical, and physical measures designed to protect information. However, no method of

transmission or storage is 100% secure, and we cannot guarantee absolute security.

Retention

- Enquiries: kept as long as needed to respond and for routine records.
- Reservation/guest records: retained as required for operations, accounting, and legal obligations.
- Cookie/analytics data: retained according to tool settings.

Your rights

Depending on your location, you may request access, correction, deletion, restriction, or portability of your information, and withdraw consent. Contact reservations@waymaparadise.com and we will assist.

Children

Our website is not directed to children under 13. If you believe a child provided information, contact us to delete it.

Changes

We may update this Policy and will post the new date above. Continued use of the site after changes means you accept the revised Policy.

Complaints & jurisdiction

You can contact us using the details above. This Policy is governed by the laws of Zanzibar/Tanzania, without regard to conflict-of-law rules.

Website Terms & Legal Disclaimer (Wayma Paradise Resort)

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Acceptance

By using this website, you agree to these Terms. If you do not agree, do not use the site.

Use of the site

You may browse the site for personal, non-commercial use and make lawful enquiries about accommodation and services.

Third-party platforms & links

Our site links to external services (including Booking.com, social media, maps, messaging). We do not control and are not responsible for their content, availability, or data practices. Your use of those services is governed by their own terms and policies.

Accuracy & availability

We aim for accurate, current information but make no warranties that content is error-free, complete, or available at all times. Room features, prices, availability, and policies may change without notice; definitive details are confirmed during booking.

No warranties

To the maximum extent permitted by law, the website and its content are provided “as is” and “as available”, without warranties of any kind—express, implied, or statutory—including merchantability, fitness for a particular purpose, and non-infringement.

Limitation of liability

To the fullest extent permitted by law, Wayma Paradise Resort and its owners, officers, employees, and agents shall not be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages; lost profits, revenue, data, goodwill; or business interruption arising from or related to your use of the site or reliance on its content—even if advised of the possibility of such damages. Our total aggregate liability for any claim relating to the site shall not exceed the greater of USD \$100 or the amount you paid us specifically for the service giving rise to the claim.

Indemnity

You agree to indemnify, defend, and hold harmless Wayma Paradise Resort and its personnel from any claims, liabilities, damages, losses, and expenses (including reasonable legal fees) arising from your misuse of the site, violation of these Terms, or infringement of any rights.

Force majeure

We are not responsible for delays or failures caused by events beyond our reasonable control (including outages, acts of nature, government action, network failures).

Intellectual property

All site content (text, images, logos) is owned by or licensed to Wayma and protected by law. You may not copy, modify, or use it except as allowed under these Terms.

Changes to Terms

We may modify these Terms at any time by posting the updated version. Continued use after posting constitutes acceptance.

Governing law & disputes

These Terms are governed by the laws of Zanzibar/Tanzania. Courts located in Zanzibar shall have exclusive

jurisdiction over disputes, subject to any mandatory local consumer protections.

Contact

reservations@waymaparadise.com | +255 67 419 3060