

PRIVACY POLICY

Jet Life Aero Sp. z o.o.

Version 1.0

1. DATA CONTROLLER

The controller of personal data is:

Jet Life Aero Sp. z o.o.

Złota 75A/7

00-819 Warsaw

Poland

NIP: 9542824185

REGON: 388330679

KRS: 0000886145

Email: sales@jetlife.aero

Phone: +48 507 961 805

The Controller processes personal data in accordance with Regulation (EU) 2016/679 ("GDPR") and applicable Polish law.

2. CATEGORIES OF PERSONAL DATA

The Controller may process:

Information provided by users

- full name,
- email address,
- telephone number,
- passenger information,
- flight-related information,
- invoicing details,
- information contained in correspondence.

Information collected automatically

- IP address,
- browser type,
- operating system,

- device information,
- website usage information,
- cookies.

3. PURPOSES AND LEGAL BASES OF PROCESSING

Customer communication

Purpose:

Responding to inquiries submitted via contact forms or email.

Legal basis:

Article 6(1)(f) GDPR.

Flight arrangements and contract performance

Purpose:

Preparing quotations, organizing flights and performing contractual obligations.

Legal basis:

Article 6(1)(b) GDPR.

Accounting and tax compliance

Purpose:

Issuing invoices and maintaining accounting records.

Legal basis:

Article 6(1)(c) GDPR.

Legal claims

Purpose:

Establishing, exercising or defending legal claims.

Legal basis:

Article 6(1)(f) GDPR.

Website security

Purpose:

Ensuring the security and integrity of IT systems.

Legal basis:

Article 6(1)(f) GDPR.

4. RECIPIENTS OF DATA

In connection with the organization and performance of aviation services, personal data may also be shared with:

- air carriers operating the flight,
- airport operators,
- ground handling providers,
- aviation agents,
- border control authorities,
- customs authorities,
- immigration authorities,
- other entities involved in the organization of travel,

to the extent necessary for the performance of aviation services and compliance with applicable national and international legal requirements.

5. PAYMENT PROCESSING

Where online payments are used, personal data may be transferred to:

imoje (ING Bank Śląski S.A.)

solely for payment processing, fraud prevention and compliance purposes.

6. DATA RETENTION

Quotation-related information:

up to 3 years after last contact.

Contract-related information:

for the duration of the contract and limitation periods.

Accounting records:

for the period required by tax regulations.

Marketing-related information:

until consent is withdrawn or an objection is submitted.

7. DATA SUBJECT RIGHTS

Individuals have the right to:

- access their data;
- rectify inaccurate data;
- erase personal data;

- restrict processing;
- data portability;
- object to processing;
- withdraw consent where applicable;
- lodge a complaint with a supervisory authority.

8. SUPERVISORY AUTHORITY

Individuals have the right to lodge a complaint with:

President of the Personal Data Protection Office (PUODO)

Stawki 2
00-193 Warsaw
Poland

9. PROFILING

The Controller does not perform:

- profiling;
- automated decision-making producing legal effects.

10. INTERNATIONAL DATA TRANSFERS

As a rule, personal data is processed within the European Economic Area.

Where flight arrangements require international transfers, appropriate GDPR safeguards shall be applied.

11. COOKIES

The Website uses cookies to:

- ensure proper operation of the Website;
- maintain security;
- collect technical statistics.

Users may manage cookies through browser settings.

12. CONTACT FORM

Submission of the contact form constitutes the voluntary provision of personal data contained therein and consent to be contacted by the Controller for the purpose of responding to inquiries, preparing quotations or taking steps prior to entering into a contract.

Where a Customer provides personal data relating to other individuals, including passengers, the Customer represents and warrants that it has a valid legal basis for providing such data and has fulfilled all information obligations required under applicable data protection laws.

The Website contact form collects:

- full name;
- email address;
- telephone number.

The data is used exclusively for communication and quotation purposes.

13. DATA SECURITY

The Controller applies appropriate technical and organizational measures to protect personal data against:

- unauthorized access;
- disclosure;
- alteration;
- destruction;
- loss.

14. Voluntary Provision of Personal Data

Providing personal data is voluntary.

However, providing data marked as required is necessary for:

- preparing and presenting quotations,
- entering into and performing contracts,
- arranging flights,
- issuing accounting and tax documents,
- processing payments,
- handling complaints and customer inquiries.

Failure to provide the required personal data may prevent the Controller from entering into a contract, providing services or responding to inquiries.

Where personal data is processed based on consent, providing such data is entirely voluntary and consent may be withdrawn at any time without affecting the lawfulness of processing carried out before withdrawal.

15. CHANGES TO THIS POLICY

Jet Life reserves the right to amend this Privacy Policy whenever required by legal, technical or operational changes.

The latest version is always available at:

www.jetlife.aero