

RISK
RESPONSE AFRICA

Value Impact Quality



360°

Risk Management Excellence

COMPANY PROFILE



RISK

RESPONSE AFRICA

Value Impact Quality

March 2025

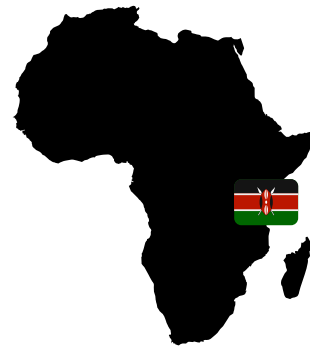
01. About Our Company
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01. About Us

Risk Response Africa is a technology-driven risk management consulting and training firm specializing in delivering a comprehensive range of risk resilience management services. Our core areas of expertise include Enterprise Risk Resilience Management (ERM), Information Security Risk, Governance and Compliance, IT Governance and Compliance, Data Privacy & Protection, and Cybersecurity Virtual Services. Backed by deep technical expertise and a thorough understanding of industry best practices, we provide tailored solutions that align seamlessly with our clients' unique business objectives and regulatory requirements.

Leveraging advanced technologies such as artificial intelligence (AI), machine learning (ML), and data analytics, we provide innovative risk intelligence solutions that enhance decision-making, strengthen security postures, and drive operational efficiency. Our approach integrates predictive analytics, automation, and real-time monitoring to deliver proactive and adaptive risk management strategies.

At the core of our services is a commitment to empowering organizations through specialized training programs. Our approach is rooted in the belief that true organizational resilience begins with a well-equipped and knowledgeable workforce. We equip executives, board members, and professionals with the knowledge and skills required to navigate complex risk landscapes, enforce governance frameworks, and build a culture of security and compliance.



Uganda



Rwanda



Kenya



Malawi



Botswana



Zambia



Tanzania



Libya

Countries of work experience

Building on a decade of industry experience, Risk Response Africa combines deep technical expertise with a profound understanding of global best practices. Our consulting services are tailored to deliver customized solutions that align with your organization's unique business objectives and regulatory requirements. We pride ourselves on our ability to translate complex risk management challenges into actionable strategies, ensuring that resilience and security are seamlessly integrated into your day-to-day operations.

Every opportunity presents varying risks and benefits. By utilizing foresight and critical thinking, seemingly unforeseen risks can be identified. With the right tools and knowledge, risks can be managed to select opportunities that align with your risk-benefit matrix. Effective risk management involves choosing which opportunities to pursue and which to avoid.

*- Mary Mbugua
CEO & Founder
Risk Response Africa*

02. Our Value Commitment

At Risk Response Africa, we pride ourselves on our commitment to delivering exceptional services, backed by our extensive experience and industry knowledge. Our reputation as a trusted partner in risk & resilience management is a testament to our unwavering dedication to client satisfaction and success.

Our Mission

Our mission is to deliver high value & quality world class services etched in international best practice. We aim to serve our clients and the overall ecosystem by shaping not only the African risk & resilience management narrative but also playing an active role in defining the future of risk & resilience management. We do this by leveraging on key service aspects:

Proactive Risk Mitigation

Leveraging on data-driven insights and advanced analytics to empower you to stay one step ahead.

Tailored solutions

Our value proposition lies in crafting tailored resilience solutions that address the specific challenges and opportunities inherent to your industry

Technology Integration

By integrating innovative technologies, we provide a competitive edge, ensuring sustained growth and success in an ever-evolving landscape

Our core values

We are guided by our core values and principles that drive our company culture and the relationships we pursue to ensure true value transfer to our clients and the ecosystems we operate in. We ;

- Act with uncompromising honesty and integrity in everything we do.
- Satisfy our customers with innovative technology and superior quality, value and service.
- Provide our investors an attractive return through sustainable, global growth.
- Respect our social and physical environment around the world.
- Value and develop our employees' diverse talents, initiative and leadership



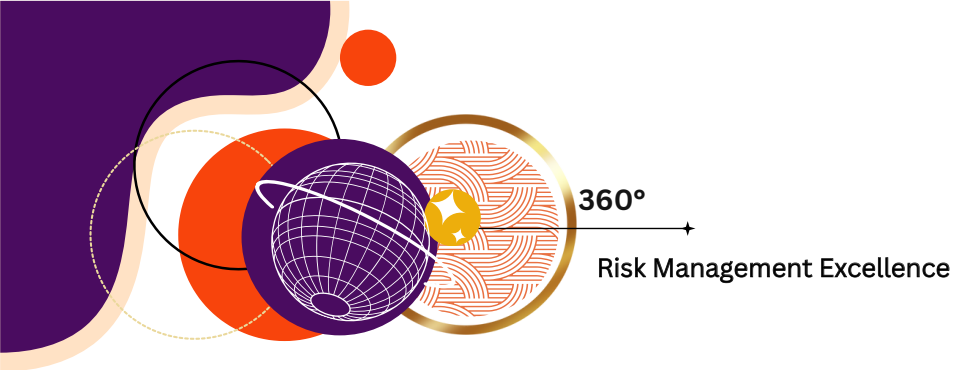
Our Partnerships

DRATA

PECB

RTI
RANKUKE
TRAINING INSTITUTE
— HOME OF FORENSICS —

bsi



03. Our Services

At Risk Response Africa, we understand that today's business landscape is fraught with uncertainties and evolving threats. Our team of seasoned experts brings a wealth of knowledge and insights, enabling us to provide comprehensive risk management strategies that address the unique challenges faced by each client. We go beyond traditional approaches, focusing on building resilience within organizations to ensure they can withstand unexpected disruptions and emerge stronger. We operate on a multi-faceted service delivery model, ensuring tailored risk management solutions that align with the unique needs of our clients:

- **Consulting & Advisory Services:** We offer strategic risk management consulting, helping organizations design and implement robust risk frameworks, governance structures, and security controls.
- **Technology-Enabled Risk Solutions:** We leverage AI, machine learning, big data analytics, and automation to enhance risk detection, predictive analysis, and decision-making capabilities.
- **Training & Capacity Building:** Our specialized training programs equip executives, board members, and employees with the knowledge and skills required to navigate evolving risks and ensure compliance.
- **Managed Risk & Compliance Services:** Through continuous monitoring, regulatory compliance support, and virtual risk management solutions, we provide ongoing risk assessment and mitigation strategies tailored to industry-specific challenges.



3.1 ENTERPRISE RISK MANAGEMENT

Our comprehensive enterprise risk management services encompass a wide range of solutions aimed at assisting organizations in identifying, assessing, and mitigating risks while bolstering their overall resilience. Our approach is firmly grounded in international best practices, ensuring that our clients receive the highest standard of service. By leveraging cutting-edge technology and industry expertise, we develop tailored risk management strategies that address the unique needs of each client.

Our team provides impartial assessments of an organization's risk landscape, offering valuable insights that may not be readily apparent to internal stakeholders deeply involved in day-to-day operations. These insights help identify blind spots and enhance risk management effectiveness. Our flexible approach ensures that our clients receive solutions that align with their size, complexity, and growth trajectory.

Our services include:

- ESG & Sustainability Advisory
- Risk Management framework design & development
- Risk workshops
- Automated tooling & Risk modelling



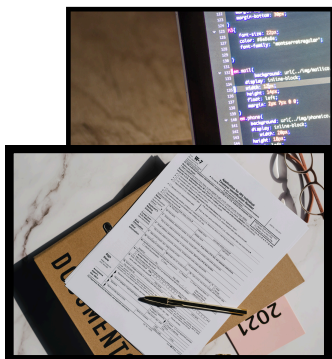
3.2 INFORMATION SECURITY GOVERNANCE RISK & COMPLIANCE

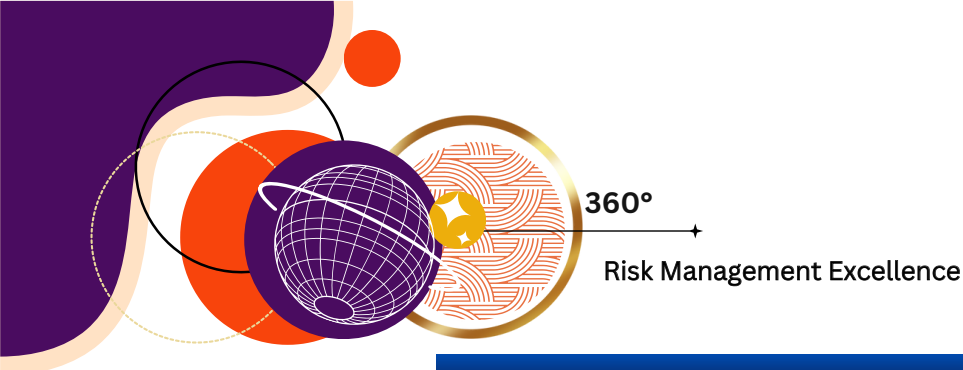
Our Information security governance, risk & compliance services are designed to help organizations effectively implement and achieve compliance with international best practice standards, which focuses on information security management systems. We offer comprehensive support throughout the entire implementation process, ensuring that our clients establish a robust framework to protect their valuable information assets. We offer end to end support in the design & implementation of Information security management systems aligned to:

1. International best practice as captured in;
 - a. ISO27001
 - b. ISO27017- Cloud Security
 - c. BS27799 guidelines- Health Institutions
 - d. NIST publications
 - e. SOC2 Tier II
2. Legal/ regulatory Requirements as captured in
 - a. PCI DSS
 - b. PA DSS



As an official **BSI ACP member**, we have demonstrated expertise in implementing ISO standards and best practices led risk management programs, allowing us to provide specialized training and consulting services tailored to your industry





3.3 BUSINESS CONTINUITY & RESILIENCE MANAGEMENT

Business continuity and resilience services focus on helping organizations prepare for and respond to disruptions and crises. Our services aim to ensure the continuity of critical business operations and minimize the impact of unexpected events. Through our Business continuity and resilience services, crisis response and recovery services, and associated training services, organizations can develop robust strategies, enhance preparedness, minimize disruptions, and effectively manage crises to protect your operations, reputation, and stakeholders

We offer the full spectrum of Business continuity services including:

- Crisis Management & Communication
- IT Disaster Recovery & Information security Continuity
- Management system design advisory & implementation guidance
- Certification body liaison & certification audit support.



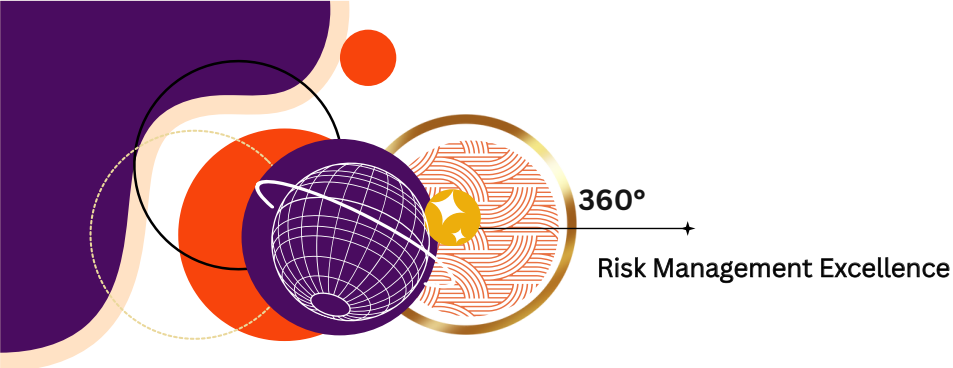
3.4 DATA PRIVACY & PROTECTION

At Risk Response Africa, we make it our business to understand data privacy from all angles; the end user's, the processor's, the controller's and the third parties with respect to the data lifecycle. We are experienced data privacy and cybersecurity professionals and our well tested approaches and methodologies guide our clients through the relevant data protection legislation in the jurisdictions in which they are active. We Seamlessly work with counterparts in other practice areas where feasible, and collaboratively institute a privacy management program etched in international best practice

We support organizations in the development of a robust privacy information management system etched in international best practice and aligned to the respective and applicable data privacy laws and regulations in the jurisdictions you operate in. Our services include:

- Data flow mapping
- Policy & procedure development
- Data privacy Impact assessment
- Awareness training
- Incident & breach management
- management system certification audit support





04. Our Training Services

At Risk Response Africa, we firmly believe that building a resilient organization begins with cultivating a competent and risk-aware workforce. Risk management is not just about frameworks and technologies—it is about people who can proactively identify, assess, and mitigate risks before they escalate. To this end, we have developed bespoke training programs designed to empower professionals across all organizational levels, from board members and executives to operational teams, ensuring a holistic approach to risk resilience. Our training services are meticulously designed to align with international standards and industry best practices, ensuring that your team is equipped to navigate the evolving risk landscape with confidence. We offer:

- **Executive & Board-Level Training** – Focused on strategic risk oversight, governance, and regulatory compliance to help leadership teams make informed decisions.
- **Risk Management & Compliance Training** – Covering enterprise risk management (ERM), regulatory frameworks, and best practices in risk assessment and mitigation.
- **Cybersecurity Awareness & Incident Response Training** – Equipping employees with the skills to recognize cyber threats, respond to security incidents, and maintain compliance with data protection regulations.
- **Technology-Enabled Risk Training** – Educating teams on emerging technologies such as artificial intelligence (AI), machine learning (ML), robotic process automation (RPA), and their applications in risk management.

OUR COURSES

“Learning and innovation go hand in hand. The arrogance of success is to think that what you did yesterday will be sufficient for tomorrow.”
– William Pollard



3.5 VIRTUAL SERVICES

VCISO/ VCRO/VDPO

Our service offers executives, security teams, and technology teams the necessary support and expertise to protect information assets, minimize business risks, and ensure the smooth functioning of business operations. By providing augmented cyber and data privacy expertise, we enable organizations to demonstrate their commitment to data security and enhance their overall security posture.

By leveraging our virtual services, you gain access to experienced privacy & cybersecurity professionals who provide strategic guidance, expertise, and leadership. Our goal is to help you strengthen your cybersecurity posture, protect your organization from threats, and ensure compliance with regulations, enabling you to focus on your core business objectives with confidence.



A sample of the service matrix

Service	Delivery Parameters
Information security & Privacy leadership and guidance.	Throughout the service/contract tenure
Participation in or leadership of steering committees.	Throughout the service/contract tenure
Technical expertise and guidance.	Throughout the service/contract tenure
Development of cybersecurity strategies & roadmaps aligned with industry standards including policies, incident & breach management plans following comprehensive risk assessments including 3 rd party risk management, Data Privacy risk assessments	Annual/ Review upon significant changes (business/ legal/regulatory)
Governance and compliance support: Assurance Audits (Information security processes audit: incident management, data privacy, Policy compliance)	Quarterly
Incident & Data breach response	When incidents occur
Optimization of security operations.	Annual, following performance reporting
Security awareness initiatives for end-users, management, and board members.	Quarterly, through automated platforms
Security Performance management and reporting	Quarterly & upon request
Annual Penetration Test	Annual



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