



WB Redemption Portal International

Japan (JP) Japanese

February 14, 2019

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WB Redemption Portal UAT and Launch Information

Welcome to the WB Redemption Portal User Acceptance Testing. The objective of this session is to understand the redemption flow and to verify the translations if applicable to your territory. Please go ahead and follow the instructions on this deck and return to me no later than Wednesday, February 20, 2019.

As you know, we are going to start using this redemption portal for International Digital Copy redemption starting February 28, 2019. Once the site is launched, titles releasing on or after February 28 will go through this portal and redeem through Google Play. Titles released prior to February 28 will go through this portal and redeem through Flixster Video.

The site URL is <https://wb.com/redeemdigital> which should be the URL printed on your physical copy inserts. Currently, this URL is redirecting to <https://www.flixstervideo.com>. On February 28, the redirect to Flixster Video will no longer occur.

WB Redemption Portal UAT Quick FAQs

UAT Quick FAQs:

- **What:** User Acceptance Testing Session to prepare for the WB Redemption Portal international launch
- **When:** User Acceptance Testing window start February 18 and end February 20
- **How:** Follow instructions on each slide and mark results as 'Pass' or 'Fail'. If 'Fail', provide reason why testing failed and what the result should be. For example,
 - Result: Fail
 - Reason: Incorrect translation
 - Actual result: Shows text 'Name my is'
 - Expected result: Should be 'My name is'
- **Test URL:** <https://test.digitalredeem.warnerbros.com/>
 - Pages are based on user geolocation and browser language
 - If you are testing for Japan but are not currently in that region, please enter <https://test.digitalredeem.warnerbros.com/?t=jp>
 - To see the language specified, set your computer language setting to it and restart your computer.
- **Due Date:** Please return test results to Eunice.Quezon@warnerbros.com no later than February 20, 2019 5pm PST.

WB Redemption Portal Launch Quick FAQs

Launch Quick FAQs:

- **What:** WB's digital copy portal for digital copy code redemption to launch internationally
- **When:** February 28, 2019
- **How:** Titles releasing on or after February 28, 2019 will go through this portal and redirected to Google Play to complete redemption. Titles that released prior to February 28, 2019 will go through this portal and get routed to Flixster Video.
- **Launch URL:** <https://wb.com/redeemdigital/>
 - Pages are based on user geolocation and browser language
 - **Launch URL FAQ:** <https://wb.com/redeemdigital/faq>

WB Redeem Digital – Landing Page

Go to <https://test.digitalredeem.warnerbros.com/> (browser language must be set to Japanese). The below page should appear



Test Case 1	Landing Page - Verify URL lands on page and page displayed above is what appears
Result (Pass or Fail)	
If Fail, describe why	
What was the result?	
What should the result be?	

WB Redeem Digital – Google Play

Step 1: Enter code '7782NDBMMDZ2KQJ4' and click 'Redeem'



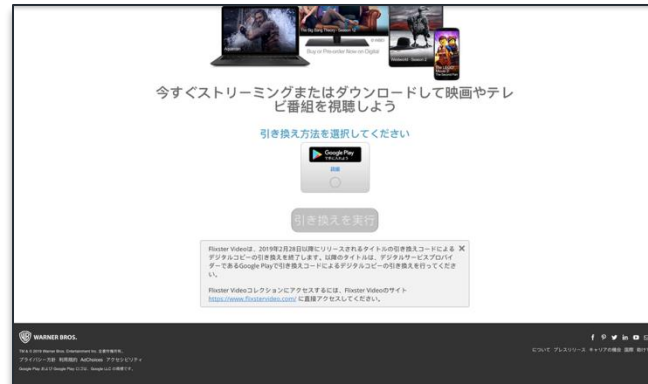
Step 2: Page below appears. Click on 'here'



Step 4: Select Google Play radio button. Redeem button turns blue



Step 3: Message box appears. Close ('x') box



Test URL: <https://test.digitalredeem.warnerbros.com/>

Test Case 2

Redeem on Google Play – verify pages (note: complete redemption on Google Play will not work in test)

Result (Pass or Fail)

If Fail, describe why

What was the result?

What should the result be?

WB Redeem Digital – Flixster Video

Step 1: Enter code '7ZTF7CGUV6YG8RP3' and click 'Redeem'



Step 2: Page below appears. Click on Flixster Video radio button



Step 3: Select 'Radio Button'. Redeem button turns blue



Test URL: <https://test.digitalredeem.warnerbros.com/>

Test Case 3

Redeem on Flixster Video – verify pages (note: complete redemption on Flixster Video will not work in test)

Result (Pass or Fail)

If Fail, describe why

What was the result?

What should the result be?

WB Redeem Digital – Code already redeemed

Step 1: Enter code '71KY7Y8SNU5MGDX0' and click 'Redeem'



Step 2: Code redeemed message should appear with details



Test URL: <https://test.digitalredeem.warnerbros.com/>

Test Case 4

Code already redeemed – verify pages

Result (Pass or Fail)

If Fail, describe why

What was the result?

What should the result be?

WB Redeem Digital – Redirect Message

Step 1: Enter code '7XSBRP0Q9EF35TF0' and click 'Redeem'



Step 2: Successful redemption and redirect message appears



Note: Click on your browser's back button to get back to this page

Test URL: <https://test.digitalredeem.warnerbros.com/>

Test Case 5

Redirect Message – verify pages

Result (Pass or Fail)

If Fail, describe why

What was the result?

What should the result be?

WB Redeem Digital – Invalid Region

Step 1: Enter code '7VQ56XTXT05B5F69' and click 'Redeem'



Step 2: Invalid Region message should appear



Test URL: <https://test.digitalredeem.warnerbros.com/>

Test Case 6

Invalid Region – verify pages

Result (Pass or Fail)

If Fail, describe why

What was the result?

What should the result be?

WB Redeem Digital – Invalid Code

Step 1: Enter code '1234' and click 'Redeem'



Step 2: Invalid code message should appear



Test URL: <https://test.digitalredeem.warnerbros.com/>

Test Case 7

Invalid Code – verify pages

Result (Pass or Fail)


If Fail, describe why

What was the result?

What should the result be?

WB Redeem Digital – FAQs

Click on 'FAQs' in the header menu

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引き換えコードでデジタルコピーにアクセスするには?


Blu-rayまたはDVDに英数字の引き換えコードが同梱されています。このコードを「引き換えコードを入力してください」のフィールドに入力し、「引き換えを実行」をクリックしてください。

QRコードも同梱されている場合は、モバイルデバイスのQRコードスキャナーを使ってQRコードをスキャンして引き換えコードを入力することも可能です。（注意：QRコードスキャナーはモバイルデバイスやオペレーティングシステムによって異なる場合があります。）

引き換えコードを入力すると、引き換えプロセスを完了してコンテンツにアクセスするために、（これらのサービスでのデジタルコピーの使用状況に応じて）Flixster VideoまたはGoogle Playでコードを引き換えるオプションが表示されます。

他にもご質問がございましたら、カスタマーサポートチームまでご連絡ください。

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Test URL: <https://test.digitalredeem.warnerbros.com/>

Test Case 8

FAQs – verify FAQs page

Result (Pass or Fail)

If Fail, describe why

What was the result?

What should the result be?