



# SAFEPAVE® LIMITED PRODUCT WARRANTY

**SafePave® Reinforcement (SPR)**

**SafePave® Structural Support (SSS)**

**SafePave® Support Board (SSB)**

Issued by:

**CBP117 Pty Ltd Trading as Clever Building Products**  
("SafePave", "we", "us", "our")

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## 1. WARRANTY

Subject to the terms, limitations and exclusions set out in this document, Clever Building Products Pty Ltd warrants that **SafePave®** products supplied by us will, for a period of **twenty-five (25) years from the date of purchase**, be free from **manufacturing defects in materials and workmanship**.

This warranty applies only where the **SafePave®** products:

- are stored, handled and installed in accordance with **SafePave®** instructions
- are used in their intended application
- have not been modified or altered
- form part of a correctly designed raised floor system

This warranty applies solely to the **SafePave®** product supplied and **does not extend to the overall flooring system or installation**.

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## 2. PRODUCTS COVERED

This warranty applies to:

- **SafePave® Reinforcement (SPR)**
- **SafePave® Structural Support (SSS)**
- **SafePave® Support Board (SSB)**

Each product is designed as a **reinforcement component within a multi-component raised floor assembly**.

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## 3. WARRANTY PERIOD

The warranty period commences on the **date of purchase** and continues for **twenty-five (25) years**.

Where products are incorporated into a building project, the warranty period will not exceed **25 years from the original date of supply**.

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## 4. SAFE PAVE OBLIGATIONS

If Clever Building Products determines that a product is defective and covered by this warranty, Clever Building Products will, at its sole option:

- repair the product
- supply replacement product of equivalent specification, or
- refund the original purchase price of the defective product

The remedy provided above is the **exclusive remedy under this warranty**.

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## 5. LIMITATION OF LIABILITY

To the maximum extent permitted by law, Clever Building Products will not be liable for:

- costs of removal or reinstallation
- labour costs
- access equipment or site costs
- damage to tiles or other building materials
- project delays
- loss of profits or revenue
- indirect, consequential, or economic loss

Clever Building Products total liability under this warranty **shall not exceed the original purchase price of the SafePave® product supplied**.

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## 6. SYSTEM PERFORMANCE DISCLAIMER

SafePave® products are designed to enhance the structural performance of brittle flooring materials. However, SafePave® products form **only one component of a raised floor system**.

does not warrant the performance of:

- pedestal systems
- wind uplift restraint systems
- tile or stone materials
- adhesives or bonding systems not supplied by SafePave®
- structural substrates
- waterproofing systems

The design and performance of the overall flooring system remain the responsibility of the **project designer, engineer, installer and building owner**.

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## 7. INSTALLATION CONDITIONS

This warranty applies only if the SafePave® products are:

- installed in accordance with SafePave® installation instructions
- installed onto compatible materials

- installed under suitable environmental conditions
- applied to clean, dry surfaces free from contaminants

SafePave® reserves the right to reject warranty claims where installation procedures have not been followed.

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## 8. STORAGE AND HANDLING

Products must be stored:

- flat and protected from distortion
- free from contamination
- protected from moisture and UV exposure before installation

Improper storage or handling may void this warranty.

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## 9. EXCLUSIONS

This warranty does not cover damage caused by:

- incorrect installation
- improper storage or handling
- misuse, abuse or modification
- structural building movement
- pedestal system failure
- tile manufacturing defects
- impact loads beyond typical service conditions
- exposure to incompatible chemicals
- fire, flood, cyclone, earthquake or other force majeure events

Normal wear, surface marking or cosmetic damage are not covered.

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## 10. WIND UPLIFT AND STRUCTURAL PERFORMANCE

Wind uplift performance depends on the complete system configuration including:

- tile mass
- pedestal design
- restraint clips
- building exposure classification

SafePave® products may improve tile performance but **do not constitute a wind-rated system unless specifically engineered and approved as such.**

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## 11. CLAIM PROCEDURE

To make a warranty claim:

1. Notify Clever Building Products in writing within **30 days of becoming aware of the alleged defect.**

2. Provide proof of purchase.
3. Provide photographs and installation details.
4. Provide access for inspection if requested.

Clever Building Products reserves the right to inspect the installation prior to determining warranty eligibility.

Failure to follow the above procedure may result in rejection of the claim.

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## 12. PRODUCT TRACEABILITY

For warranty purposes purchasers must retain:

- purchase documentation
- product batch information where available
- installation records

Clever Building Products may request these records when assessing claims.

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## 13. AUSTRALIAN CONSUMER LAW

This warranty is provided in addition to rights under the **Australian Consumer Law (ACL)**.

Our goods come with guarantees that cannot be excluded under the Competition and Consumer Act 2010 (Cth).

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Nothing in this warranty excludes, restricts or modifies rights under the Australian Consumer Law.

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## 14. GOVERNING LAW

This warranty is governed by the laws of **New South Wales, Australia**.

Any disputes arising under this warranty will be subject to the jurisdiction of the courts of New South Wales.

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## CONTACT

**CBP117 Pty Ltd T/as Clever Building Products**

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## Safer Raised Floors

*Making pedestal paving stronger, safer and more reliable.*