

Quality Policy

FutureChemistry is dedicated to providing services and products that are both safe and effective, intended to benefit our customers worldwide. A culture focused on quality is maintained throughout FutureChemistry, ensuring that safety, efficacy, and reliability are always prioritized. This culture supports the integrity of services and products and the trust of customers and regulatory authorities, all of whom expect the highest standards for the systems and data underpinning these products. FutureChemistry's management actively supports this quality culture by implementing systems and processes that encourage transparency, accountability, empowerment, and sound decision-making. Every individual associated with FutureChemistry holds responsibility for upholding this focus on quality. Compliance with applicable quality regulations, safety guidelines, and professional standards is a fundamental commitment within all business activities.

To demonstrate this commitment to quality:

- FutureChemistry's management and staff regard the Quality Policy as a core principle guiding organizational conduct.
- This policy establishes the foundation for defining FutureChemistry's objectives and measurable targets.
- All activities, including development and design, align with customer requirements as well as legal, regulatory, and industry standards.
- FutureChemistry actively identifies and manages risks and opportunities to enhance system effectiveness and ensure consistent delivery of quality outcomes.
- FutureChemistry is dedicated to continuous improvement of its quality management system, ensuring compliance with evolving customer and regulatory demands by identifying risks and implementing corrective and preventive actions accordingly.
- The achievement of quality goals depends on the shared responsibility and engagement of FutureChemistry's management, employees, suppliers, and subcontractors.
- Management maintains active involvement in advancing quality through established quality system processes.
- Adequate resources are allocated by management to support the effective operation of the quality management system.
- Mechanisms are in place to protect data integrity, including processes for escalation and investigation of any issues raised by employees, customers, or other concerned parties.
- FutureChemistry strives to meet customer expectations and to achieve full satisfaction. Customer feedback is actively gathered and used to improve products and services.
- Changes affecting services and processes are managed in a controlled and deliberate manner to maintain quality and compliance.
- FutureChemistry selects and monitors suppliers and partners based on their ability to meet quality standards and regulatory requirements.
- FutureChemistry commits to maintaining the confidentiality of customer information and safeguarding customer property, including intellectual and physical assets entrusted during business activities.
- Management empowers all functions and personnel to be accountable for establishing procedures and providing resources that uphold the organization's quality focus.
- All employees and third-party contractors possess the necessary education, training, skills, and experience to perform their duties competently and in compliance with all relevant policies and regulations. New employees receive supervision and training to help them gain the necessary experience.
- FutureChemistry is committed to maintaining and strengthening the overall effectiveness of the quality management system.