

# Privacy Policy

**Last updated:** 18/01/2026

Daydream Celebrations respect your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information in accordance with the *Privacy Act 1988 (Cth)* and the *Australian Privacy Principles (APPs)*.

## 1. Who We Are

Daydream Celebrations is an Australian marriage celebrant business providing wedding and ceremonial services.

For the purposes of the Privacy Act, Daydream Celebrations is the entity responsible for the handling of your personal information.

## 2. What Personal Information We Collect

We may collect personal information including, but not limited to: - Full names - Contact details (email address, phone number, postal address) - Dates and locations of ceremonies - Personal details required for marriage documentation (such as date and place of birth, marital status, and identification details) - Information you provide through enquiry forms, questionnaires, emails, phone calls, or social media - Website usage data (such as IP address, browser type, and pages visited)

Some information collected for marriage ceremonies is considered **sensitive or legally required information** under Australian marriage law.

## 3. How We Collect Personal Information

We collect personal information when you: - Submit an enquiry or contact form on our website - Communicate with us via email, phone, or social media - Complete marriage documentation or questionnaires - Engage our services as a client - Browse our website (via cookies and analytics tools)

## 4. Why We Collect Personal Information

We collect and use your personal information to: - Provide marriage celebrant and ceremonial services - Prepare and lodge legal marriage documentation - Communicate with you before, during, and after your ceremony - Personalise your ceremony content - Meet legal and regulatory obligations - Improve our website and services - Respond to enquiries and provide customer support

## 5. Disclosure of Personal Information

We do not sell or rent your personal information.

We may disclose your personal information: - To the Attorney-General's Department or state registries as required by law - To service providers who assist with business operations (such as website hosting or email services) - Where required or authorised by law

All third parties are required to handle your information securely and in accordance with privacy laws.

## 6. Storage and Security of Personal Information

We take reasonable steps to protect your personal information from misuse, interference, loss, unauthorised access, modification, or disclosure.

Personal information may be stored: - Electronically (password-protected systems and secure cloud services) - In physical form (locked files where required)

We retain personal information only for as long as necessary to fulfil legal, business, and record-keeping obligations.

## 7. Access and Correction

You have the right to request access to the personal information we hold about you and to request corrections if it is inaccurate, incomplete, or out of date.

Requests can be made by contacting us using the details below. We will respond within a reasonable timeframe.



## 8. Cookies and Website Analytics

Our website may use cookies and analytics tools to: - Analyse website traffic and usage - Improve user experience

You can choose to disable cookies through your browser settings, however this may affect website functionality.

## 9. Use of Images, Names, and Identifying Information

From time to time, Daydream Celebrations may capture photographs or short video clips during

ceremonies for promotional or portfolio purposes, including use on our website and social media

platforms.

Images may include members of the wedding party or guests.

We do **not** publish full legal names of couples, wedding parties, or guests alongside images unless

explicit permission has been provided.

First names only, initials, or general descriptions (e.g. "the couple", "newlyweds") may be used.

Sensitive personal details contained in legal marriage documentation are **never** disclosed publicly.

Clients may request that images not be used, or request removal of images at any time by contacting us in

writing.

## 10. Overseas Disclosure

We do not intentionally disclose personal information to overseas recipients. Some digital service providers (such as website hosting or email platforms) may store data on servers located outside Australia. Where this occurs, we take reasonable steps to ensure compliance with Australian privacy laws.

## 11. Complaints

If you believe we have breached your privacy, please contact us in writing. We take privacy complaints seriously and will respond promptly.

If you are not satisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC) at [www.oaic.gov.au](http://www.oaic.gov.au).

## 12. Changes to This Policy

This Privacy Policy may be updated from time to time. The most current version will always be available on our website.

## 13. Contact Us

If you have any questions about this Privacy Policy or how your personal information is handled, please contact:

**Daydream Celebrations**

Email: [Johnnathan.day@daydreamcelebrations.com.au](mailto:Johnnathan.day@daydreamcelebrations.com.au)

Phone: 0419749659

*This policy is intended as general information and does not constitute legal advice.*