

# Carson Pemble

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(503) 930-9864 · [CarsonPemble777@gmail.com](mailto:CarsonPemble777@gmail.com) · [Personal Website](#)

## PROFESSIONAL SUMMARY

Results-driven QA Manager skilled in manual and automated testing, team leadership, and process improvement. Experienced in developing test strategies, mentoring teams, and ensuring high-quality software delivery in fast-paced environments.

## EXPERIENCE

### QA Manager | Reorg

01/2023 – Present

- As the Lead QA Manager at Reorg, I lead multiple teams to ensure the delivery of top-notch financial products across all teams.
- Focused on the execution of rigorous testing processes throughout the software development lifecycle to ensure safe project completion.
- Drove continuous improvement of QA automation frameworks using Selenium and WebDriverIO, reducing time to release and increasing testing accuracy.
- Created an Application Support Team to ensure prompt resolution of client's technical issues and improved overall customer satisfaction.

### Software QA Manager | FinDox

10/2021 – 01/2023

- Led a high-performing QA team, managing all aspects of testing for a cutting-edge FinTech platform, including manual and automated testing.
- Collaborate with Product Management and Development teams to refine QA processes, ensuring efficient testing cycles and improving overall product quality.
- Develop and execute test strategies, creating scalable automated tests and ensuring proper test coverage across all releases.
- Mentor team members, fostering a culture of continuous improvement and collaboration.

### Quality Assurance Engineer | Infosys Limited

10/2020 – 10/2021

- Spearheaded the automation of web application testing using **Selenium** and **SOAPI**, integrating the framework with **Jenkins CI**, significantly reducing manual testing time and increasing testing efficiency.

- Conducted **E2E analysis** and streamlined the conversion of processes to **Appian jobs** following **Agile methodologies**, contributing to improved productivity and operational efficiency.

### Software Engineer Intern | Intel Corporation

07/2019 – 09/2019

- Contributed to an advanced automation framework for Network Interface Card (NIC) software, reducing test cycle times by 30%.
- Integrated validation tests into Jenkins for continuous integration, improving the efficiency of nightly/weekly builds.

## EDUCATION

### OREGON STATE UNIVERSITY, Corvallis, OR

Bachelor of Science in Computer Science | GPA: 3.8

### CHEMEKETA COMMUNITY COLLEGE, Salem, OR

Associate of Science | GPA: 3.9

## CERTIFICATIONS

ISTQB Certified Tester Foundation Level (ISTQB-CTFL)

ISTQB Certified Agile Tester Extension (ISTQB-ATE)

Selenium Automation Certification (Infosys Lex)

SOAPUI Web Service Tester Certification (Infosys Lex)

## KEY SKILLS

Test Automation: Selenium WebDriver, Cypress.io

Tools: Jenkins CI, JIRA, SOAPUI, Git

Programming Languages: Java, Python, SQL, C++

Quality Assurance: Manual Testing, Regression Testing, Functional Testing