

Service Agreement

This Agreement is made between Speedster Solutions ("Service Provider") and [[the Client]] ("Client") and sets forth the terms for website hosting, development, and management services.

Services Provided

- Website hosting and maintenance
- Website setup and management
- Updates and support through email or chat
- Basic reporting and analytics
- One business email address (1st year free) with up to five aliases
- Optional features based on plan (additional fees may apply):
 - Online booking/appointments feature
 - E-commerce feature
 - Blogging feature
 - Additional site pages or blog pages
 - Additional forms
 - Subdomains
- Free initial setup of the website (except system features)
- Basic search engine optimization (SEO) setup

Client Responsibilities

- The Client is expected to provide all required materials (e.g., images, written content, branding assets) within seven (7) business days of onboarding or confirmation of payment. Failure to submit these assets in a timely manner may delay the website build and result in the delivery timeline being adjusted (rescheduled, deprioritized, or placed on hold).
- The Client is solely responsible for hiring graphic designers or other creative professionals to produce brand assets (e.g., logos, banners, product images, videos, animations) for use on their website. Speedster Solutions does not provide design services for these materials. Otherwise, Speedster Solutions shall use its own discretion to select relevant assets based on the details provided by the Client.

- The Client affirms that they own or have secured rights to all content (text, images, videos, etc.) provided for their website. Speedster Solutions will not be held liable for any copyright infringement claims arising from client-supplied materials.
- Purchase and register their own domain from their preferred domain registrar. Speedster Solutions may assist upon the Client's request.
- Manage and renew their own domain name.
- Review and approve drafts, updates, and changes when requested.
- The Client is solely responsible for setting up and managing any advertising or monetization services such as Google AdSense, Google AdMob, Google Analytics, or similar platforms. Speedster Solutions will integrate any required code snippets or IDs into the Client's website upon request, but is not responsible for account creation, verification, compliance, or performance issues related to these services. The Client must provide all necessary codes, scripts, or credentials in a timely manner for proper implementation.
- Respond promptly to communication and feedback requests. During the initial setup, delays in response from the Client may extend Speedster Solutions' expected timeline for website delivery and shall not be considered a failure on the part of Speedster Solutions.

Payment Terms

- Service is charged monthly, payable in advance at the start of the agreement date (i.e., date of payment confirmation).
- The Client's project shall enter Speedster Solutions' pipeline once the initial payment is settled.
- Payment shall be made in full through any channel most convenient for both parties. Options include bank account, Wise, CIMB Bank, and GCash.
- The Agreement is effective month-to-month and can be canceled by the Client at any time.
- Failure to pay on time may result in temporary suspension of the website and associated services until payment is resolved.
- The Client may opt to pay in advance to ensure uninterrupted service uptime.
- Payments are non-refundable.

Ownership and Intellectual Property

- The Client owns all original assets (e.g., logos, copy, images) they provide.
- The structure, code, platform setup, and hosting environment remain under the management of Speedster Solutions.

- If the Client decides to discontinue service, a content export (where feasible) may be provided upon request.

Termination

- Either party may terminate this Agreement at any time with written notice.
- No refunds will be issued for payments already made.
- Service will be discontinued at the end of the paid period.
- Upon termination, the Client may request to convert their website into a subdomain under speedstersolutions.com (e.g., yourbrand.speedstersolutions.com). This option allows the Client to maintain online visibility without needing to renew their own domain. This is offered at an additional setup cost and a separate monthly cost to be determined by Speedster Solutions. This offer is subject to availability and Speedster Solutions' discretion.
- The Client's website must not host or promote illegal content, hate speech, or fraudulent activities. Speedster Solutions reserves the right to terminate or refuse service immediately for violations.

Limitation of Liability

- Speedster Solutions is not liable for any direct or indirect damages resulting from delays, outages, errors, or causes beyond its reasonable control, including but not limited to acts of God, internet outages, platform disruptions, or government actions. The Client agrees to use the service at their own risk.
- To the maximum extent permitted by law, Speedster Solutions' liability for any claims arising out of this agreement shall not exceed the total amount paid by the Client for the services in the three (3) months preceding the incident.

Pricing and Plan Adjustments

- Speedster Solutions reserves the right to change pricing, features, or service inclusions at any time without prior notice. While we aim to communicate changes in advance whenever possible, Clients are encouraged to regularly review their service plan and pricing. Continued use of the service after any changes constitutes agreement to the updated terms.

Portfolio and Showcase Rights

- Unless the Client explicitly requests otherwise in writing, Speedster Solutions reserves the right to feature the completed website, including screenshots and URLs, in its portfolio, marketing materials, and social media to showcase design and development work.

Jurisdiction

- This Agreement shall be governed and interpreted under the laws of the Republic of the Philippines.

Agreement Acknowledgment

By proceeding with payment and availing the Service offered by Speedster Solutions, the Client acknowledges that they have read, understood, and agreed to the terms outlined in this Agreement. No physical or digital signature is required for this Agreement to take effect or be valid. Continued use of the Service constitutes acceptance of these terms.