

Annexure – 18.5 (IV)



GHOUSIA INSTITUTE OF TECHNOLOGY FOR WOMEN

Near Dairy Circle, Hosur Road, Bengaluru-560029, KARNATAKA

Affiliated to VTU., Belagavi, Recognized by Government of Karnataka & A.I.C.T.E., New Delhi

18.5 (IV)

ESTABLISHMENT OF ONLINE GRIEVANCE REDRESSAL MECHANISM.

Ghouisia Institute of Technology for Women has established a well-defined Online Grievance Redressal Mechanism to provide a transparent, accessible, and student-centric platform for addressing grievances. The mechanism enables students to submit complaints related to academic, administrative, infrastructural, or personal concerns through an online grievance submission form available on the institute website. All grievances received through the system are formally recorded, reviewed, and forwarded to the Students' Grievance Redressal Committee for appropriate action. The institution ensures confidentiality, fairness, and impartiality during the grievance handling process, and every effort is made to resolve complaints within a reasonable timeframe. The online mechanism promotes ease of access, timely redressal, and accountability while encouraging students to express their concerns without fear of discrimination or retaliation. This initiative reflects the institution's commitment to student welfare, good governance, and continuous improvement in compliance with AICTE and UGC guidelines.

For more details click on: <https://gitw.in/students-grievance-redressal-club>