

# FRANKI REFSLAND

Colorado, USA

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## Professional Summary

Creative and highly adaptable professional with experience spanning culinary leadership, small business ownership, customer focused retail, hospitality, and digital design. Known for strong communication skills, visual creativity, problem solving, and a hands on work ethic. Brings an entrepreneurial mindset and a calm, organized approach to both people centered and technical roles.

## Core Skills

- Leadership and team management
- Customer experience and service excellence
- Culinary operations and kitchen management
- Time management and multitasking
- Small business operations and entrepreneurship
- Web design collaboration and digital content
- Inventory and equipment handling
- Problem solving and adaptability
- Clear communication and collaboration

## Professional Experience

### Head Chef-Present

Sutcliffe Vineyard, Colorado

- Led kitchen operations for a high profile vineyard, ensuring consistent quality and presentation
- Managed food preparation, menu execution, and kitchen workflow
- Maintained cleanliness, organization, and safety standards
- Collaborated with vineyard staff to support events and guest experiences

### Art Teacher-Present

Win Room School House, ElytraCraft.com

- Guided students through visual design, creativity, and project based art concepts

- Communicated clearly with learners of different skill levels in a virtual environment
- Encouraged creativity, confidence, and independent problem solving through art instruction

### **Web Design Team Member**

Waking Girl Web Design Company

- Collaborated on website design and creative projects
- Assisted with visual layout, content organization, and client focused design decisions
- Supported team deadlines and project goals

### **Equipment Rental Team Member**

- Assisted customers with equipment selection and usage
- Managed inventory, maintenance checks, and returns
- Provided clear instructions and ensured safety standards

### **Bike Shop Team Member**

- Delivered customer service and product support in a retail environment
- Assisted with bike setup, basic maintenance, and accessories
- Maintained an organized and welcoming shop environment

## **Education**

College coursework in progress