

OLIVIER CHAMBELANT

IT TRANSITION EXPERT DRIVING STRATEGIC TRANSFORMATION

Specialist in IT networks and management with over 15 years of experience in integrating and securing infrastructures. I have led projects in sensitive areas and managed technological transitions while overseeing multidisciplinary teams. I place a strong emphasis on collaboration, continuous improvement, and fostering team autonomy, while ensuring the security and performance of operations.




SPECIALIZATIONS

Interim CIO & IT Manager driving strategy and IT-business alignment
Management of complex projects using PRINCE2 and ITIL 4 methodologies
Leadership of multidisciplinary teams in critical environments
Execution of strategic transitions and change management
Infrastructure transformation and system modernization
Securing and integrating network infrastructures (LAN, WAN, WLAN)
Skill development and knowledge transfer to teams
Cisco Meraki solutions: deployment and administration
Wi-Fi audits and optimization of coverage and security

CONTACT DETAILS

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EDUCATION

Cegos

CIO, MANAGE THE INFORMATION SYSTEM

Conservatoire National des Arts et Métiers

ENGINEER - MASTER 2 SCIENCES,
TECHNOLOGIES, SANTÉ MENTION
RÉSEAUX TÉLÉCOMMUNICATION
PARCOURS RÉSEAUX D'ENTREPRISE

PROFESSIONAL EXPERIENCE

IT Transition Expert

NetManagerPro – May 2024 to Present

Technical Services Manager – Network

NTT Data – December 2022 to April 2024

Global IT Network Manager

Nemera – September 2019 to April 2024

Network Infrastructure Expert

NXO – November 2017 to August 2019

Project Manager and Network Lead

Karelis – January 2015 to October 2017

Network Deployment Engineer

Rétis – May 2013 to December 2014

Security and Network Administrator (Military)

French Air Force – May 2008 to November 2012



NetManagerPro

CERTIFICATIONS



PRINCE2 Foundation
PeopleCert - Jan.-22



ITIL 4 Foundation
PeopleCert - Dec.-21



Meraki ECMS
Fast Lane - Oct.-21



BULAT B2
Wall Street English - Feb.-19

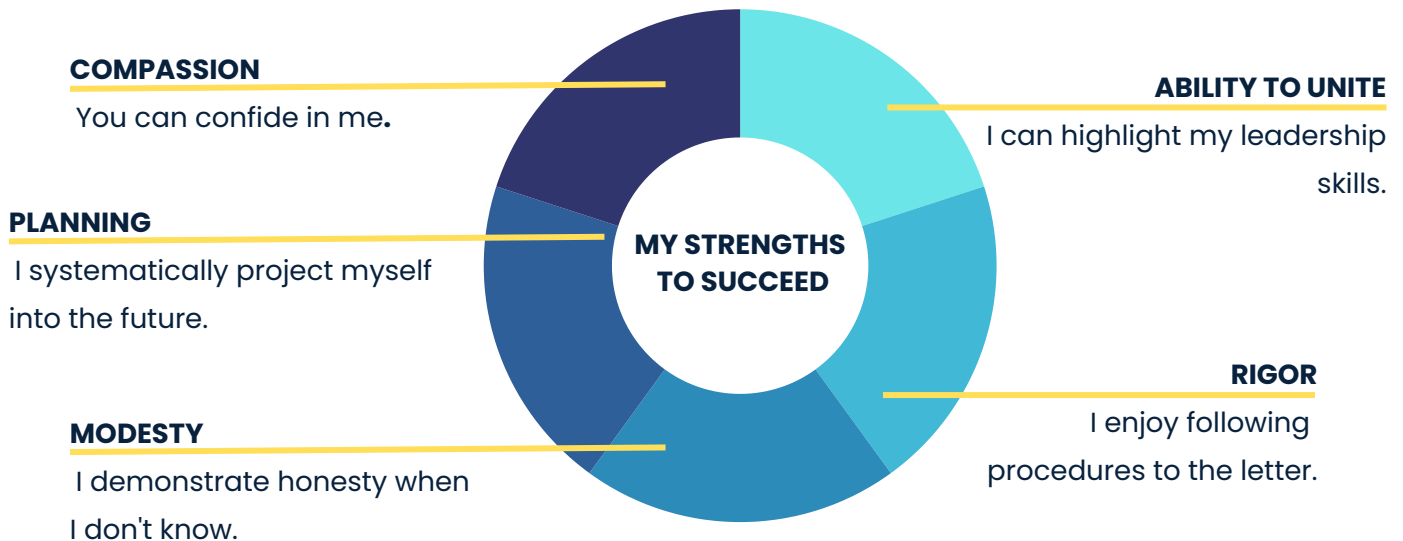


CCNA Wireless
Global Knowledge - Feb.-18



CCNP Routing & Switching
Global Knowledge - Avr.-16

SOFT SKILLS



AREAS OF INTERVENTION

I primarily operate in the **Auvergne-Rhône-Alpes, PACA** and **Paris** (France) and **Lémanique** (CH) regions, while remaining available for occasional **international assignments**, including in sensitive areas.

Transition Manager – SODIAAL – May 2024 to November 2024

- Managed a team of 5 engineers and an L1/L2 outsourcing team, ensuring proactive incident handling and escalation management.
- Optimized network processes and team performance based on ITIL 4 best practices, including the implementation of continuous improvement workshops.
- Secured network infrastructures in compliance with the internal Security Policy.
- Led network transformation projects, including the implementation of an SD-WAN network.
- Conducted regular technology watch to anticipate developments and enhance incident management.

Wi-Fi Consultant – Lever Touch – July 2024

- Commissioned by Aster Architecture & Project Management to perform a Wi-Fi blueprint audit for Lever Touch.

Technical Services Manager – Network – NTT Data – December 2022 to April 2024

- Team Leadership:** Managed a team of 13 engineers across Paris and other regions, fostering attentive leadership and ensuring smooth communication and effective support through regular interactions.
- Resource Planning:** Organized intervention schedules with precision, optimizing resource allocation and ensuring high client satisfaction.
- Coordination and Training:** Worked closely with other managers to maintain organizational cohesion. Developed training and certification plans, promoting continuous professional growth.
- Escalation and Change Management:** Proactively handled escalations and led change management initiatives, driving positive transformation in the workplace.
- Vendor Relationships:** Maintained strong partnerships with vendors to ensure strategic alignment and optimal performance.
- Pre-Sales Support:** Oversaw technical proposals and validated responses to RFPs, ensuring accuracy and alignment with client needs.
- Cross-Team Engagement:** Actively contributed to initiatives improving Workplace Quality of Life (QVT) and internal processes, including the implementation of a Customer Satisfaction Score (CSAT).
- Coaching and Mentoring:** Personally invested in team coaching and mentoring of apprentices, sharing knowledge and fostering professional growth.

Global IT Network Manager – Nemera – Sep.-19 à Dec.-22

- Network Solutions Deployment:** Led the implementation of LAN, WLAN, WAN, and UC solutions to build a reliable architecture, coordinating with partners and teams while providing technical support to IT departments.
- Project Leadership with PRINCE2:** Directed infrastructure upgrades, including NAC implementation, site integration, and the migration from PABX to IPBX systems.
- Network Transformation:** Modernized WAN architecture, renewed WLAN and LAN systems, enhancing performance and reliability across global operations.
- Network Strategy:** Developed and executed a comprehensive strategy for LAN, WAN, WLAN, UC, and security, targeting high-performance objectives.
- Documentation and Process Improvement:** Created technical documentation and applied ITIL 4 principles to optimize IT processes.
- Results:** Maintained a 99.96% network uptime in a global 24/7 production environment.

Network Infrastructure Expert – NXO – Nov.-17 to Aug.-19

On-Site Consulting at STMicroelectronics:

- Managed LAN and WLAN migrations (Cisco) following ITIL methodology, ensuring a smooth and secure network upgrade.
- Performed Operational Maintenance (MCO) to maintain optimal reliability in a 24/7 production environment.
- Achieved an exceptional infrastructure uptime rate of 99.9999%.

On-Site Consulting at SEB:

- Led Build and Run projects for SEB's infrastructure in an international context.
- Conducted security audits and reverse engineering to enhance system safety.
- Applied ITIL-based processes to optimize IT operations and service delivery.

Meraki Solution Integration:

- Migrated infrastructure solutions with zero service interruption, ensuring a seamless transition for business operations.

IT Manager & Project Manager – Karelis – Jan.-15 to Oct.-17

IT System Overhaul:

- Redesigned the group's IT system to improve performance and reliability.
- Implemented best practices for IT security and operations.
- Developed a ticketing service for efficient request management.
- Created a knowledge-sharing wiki to enrich collective expertise.
- Deployed a monitoring solution for precise tracking of performance and incidents.

IT Team Management:

- Supervised the IT department, assigning tasks and promoting skill development to enhance team expertise and cohesion.

IT Project Management (ITIL):

- Strategically led IT projects, ensuring alignment with ITIL best practices for optimized service management.


Traceability Solutions and Network Infrastructure Deployment:


- Conducted Wi-Fi audits and configurations to meet operational needs.
- Managed schedules to ensure timely project delivery.
- Drafted procedures and documentation to support clear understanding and effective maintenance.
- Provided hardware recommendations based on in-depth needs analysis.
- Coordinated with various stakeholders to foster collaboration and project success.
- Configured and deployed Cisco and Zebra – Motorola devices, enhancing network performance.


Technical Expertise:


- Configured industrial IT and network equipment, delivering secure and reliable infrastructure solutions.


Network Deployment Engineer – Rétis – May.-13 to Dec.-14

 Cisco Deployment: Implemented Cisco solutions to establish robust and efficient network infrastructures.

 Wi-Fi and WLC Deployment: Installed and configured Wi-Fi solutions, including Wireless LAN Controllers (WLC), ensuring optimal connectivity and coverage.

 Unified Communications: Integrated unified communication systems, enhancing collaboration and organizational efficiency.

 Network Security: Strengthened network security by implementing advanced measures and technologies to protect systems and data against threats.

 Level 2 and Level 3 Troubleshooting: Provided expert troubleshooting for Level 2 and Level 3 network issues, ensuring optimal performance and high availability.

Military – Network and Security Administrator – Sergeant – French Air Force – May.-08 to May.-13

International Missions and Architecture Design:

- Actively participated in missions across France and abroad, averaging 200 days per year on various global sites.
- Designed network architectures, managed hardware logistics, performed cabling, and supervised personnel on-site.

Deployment and Maintenance:

- Led teams in the deployment and configuration of active equipment, ensuring seamless operational readiness.
- Specialized in troubleshooting and preventive maintenance to guarantee system reliability and optimal performance.

Team Management and R&D:

- Supervised teams in operational theaters, conducted training sessions, and engaged in research and development activities.
- Focused on enhancing team expertise and improving deployed technologies.

Project Management and Reporting:

- Managed projects from initiation to completion, including drafting detailed reports and after-action reviews to drive continuous improvement.

Operations in Afghanistan and Sahel Region:

- Provided critical operational support to Special Forces, including 24/7 maintenance of mission-critical networks and on-the-ground military operations.