### The Model Home Intelligence Kit™

How to Transform Every Builder Visit Into a Strategic Intelligence Mission

## Introduction: From Random Visits to Systematic Intelligence Gathering

So you've gone through The Builder Decoder Method<sup>TM</sup> and had that lightbulb moment. You understand that builders don't negotiate on price, that going direct doesn't save you money, and that their entire sales system is designed to protect their interests, not yours.

That's huge. Seriously—most buyers never figure that out until after they've signed a contract and realized they gave up their only advocate for absolutely zero financial benefit.

But here's what I've learned watching buyers implement the 72-hour challenge: Understanding how the system works is only half the battle. The other half is knowing exactly what to do with that knowledge when you walk into a model home.

Because here's the reality—even armed with your new decoder mindset, those model home visits can still be overwhelming. The homes are gorgeous, the sales reps are friendly and professional, there's a lot of information coming at you quickly, and if you've got kids in tow (which, let's be honest, happens to the best of us), the whole experience can become a blur.

What typically happens is this: You walk out thinking "that was interesting," but when you try to compare what you learned at Builder A versus Builder B three days later, you realize you can't remember half the specifics. Which builder offered the better closing cost credit? What exactly did that sales rep say about pricing flexibility? What was included in the base price versus requiring upgrades?

The Model Home Intelligence Kit<sup>TM</sup> solves this problem.

Instead of approaching model home visits as casual browsing sessions where you hope to remember the important stuff, this system transforms each visit into a structured intelligence-gathering mission. You'll know exactly what to prepare before you go, what to observe and document while you're there, what questions to ask in what order, and how to process what you learned afterward.

The result? You'll gather more useful information in a single focused visit than most buyers collect across multiple casual drop-ins. You'll spot red flags immediately. You'll recognize sales tactics as they're being deployed. And you'll walk out with documented intelligence you can actually use to make strategic decisions.

This isn't about becoming paranoid or adversarial. It's about being systematic and prepared. The Builder Decoder Method<sup>TM</sup> taught you what to look for—The Model Home Intelligence Kit<sup>TM</sup> gives you the exact tools to capture it all effectively.

Let's get you prepared.

# Why Systematic Intelligence Gathering Changes Everything

Before we dive into the specific tools, let me explain why this systematic approach makes such a massive difference.

When you walk into a model home without a structured approach, you're essentially letting the builder control the entire information flow. They've designed the experience to guide your attention exactly where they want it—the stunning kitchen, the luxurious master bathroom, the impressive square footage. Meanwhile, critical information about what's actually included, how pricing really works, and what flexibility exists gets buried in friendly conversation.

Even smart, research-oriented buyers (which, if you're reading this, describes you perfectly) struggle to capture everything that matters because you don't know what you don't know. You can't document information you don't realize is significant until later.

A systematic intelligence gathering approach flips this dynamic completely.

Instead of reacting to the builder's carefully orchestrated tour, you're executing a prepared plan. You know what information you need before you arrive. You have tools ready to capture it. You've got questions prepared in a strategic sequence. And you've got a framework for processing everything you learned immediately after the visit while it's still fresh.

This transforms the power dynamic from "hoping you remember the important stuff" to "systematically extracting exactly what you came for."

The beauty of this system is that it works whether you're visiting your first builder or your fifth. It scales from exploring different builders to narrowing down specific communities to making final decisions. The same core tools and frameworks apply throughout because they're built around capturing the intelligence that actually matters for making strategic decisions.

Let me share what happens when buyers implement this systematic approach: They consistently report that their second model home visit (using the Intelligence Kit) reveals critical information they completely missed during their first casual visit to the same builder. Same homes, same sales reps, completely different level of understanding. That's the power of having a system.

## The Three-Phase Intelligence Gathering System

The Model Home Intelligence Kit<sup>TM</sup> breaks down into three distinct phases, each serving a specific purpose in your intelligence gathering mission:

**Phase 1: Pre-Visit Preparation** This is where you do your homework before ever setting foot in a model home. You'll research what's publicly available, prepare your questions, and set up your documentation system. Most buyers skip this entirely and wing it—which is exactly what builders count on. Five minutes of preparation will save you from missing critical information you can't get back later.

**Phase 2: During-Visit Intelligence Capture** This is your field operations phase. You'll execute your prepared plan, use your observation framework to notice what matters, deploy your questions strategically, and document everything in real-time. This phase is where systematic preparation pays off—you'll capture intelligence other buyers miss entirely because you know what to look for and how to record it efficiently.

**Phase 3: Post-Visit Processing** This is where you transform raw observations into actionable intelligence. You'll process what you learned, identify red flags, spot opportunities, and organize everything for easy comparison later. This step is crucial because unprocessed information becomes worthless when you're trying to make decisions weeks later.

Here's what's important to understand: Each phase builds on the previous one, but they're also independently valuable. Even if you only implement the Pre-Visit Preparation phase, you'll gather better intelligence than 90% of buyers. Add the During-Visit tools and you're operating at a completely different level. Complete the Post-Visit Processing and you've got documented intelligence that will serve you throughout your entire purchase process.

Let's walk through each phase with the specific tools and frameworks you'll use.

### Phase 1: Pre-Visit Preparation (5-10 Minutes)

The single biggest mistake buyers make is treating model home visits like casual browsing. "We'll just stop by and see what they have." Then they arrive unprepared, get swept up in the tour, forget half their questions, and leave without capturing the information they actually needed.

Five to ten minutes of preparation eliminates this problem entirely.

#### The Pre-Visit Research Checklist

Before you visit any builder, gather this publicly available information:

**Builder Background:** - How long has this builder operated in your market? (Newer builders may offer more aggressive incentives but less established track record) - What other communities have they built locally? (You can drive by these to see how they age) - Are there online reviews mentioning construction quality, customer service, or warranty issues?

**Community Basics:** - What's the price range for move-in ready homes in this community? - What schools serve this area? (Even if you don't have kids, this affects resale) - How many lots remain unsold? (Affects how long the community will be under construction) - When did the first homes close? (Tells you if this is established or brand new)

**Comparable Market Intelligence:** - What similar communities exist within 5 miles? - How do their prices compare? - What makes this location different (better or worse)?

You can find most of this information through Google searches, the builder's website, and a quick drive around the community. Ten minutes of research gives you context that changes how you interpret everything the sales rep tells you.

### Your Strategic Question List

Prepare these specific questions before you arrive. Don't try to remember them—have them ready on your phone or written down:

The Core Decoder Questions (from the main product): 1. "If I don't have an agent, does that change the price of the home?" 2. "What kind of flexibility do you have on move-in ready home prices?"

These establish the pricing reality immediately. The sales rep's answers (and more importantly, how they phrase them) tell you everything about how this builder operates.

The Move-In Ready Specific Questions: 3. "For the move-in ready homes you currently have, what incentives are available that wouldn't be available on homes that aren't complete yet?" 4. "How long has your current move-in ready inventory been on the market?" 5. "Have any of your move-in ready homes sold in the past 30 days, and if so, what were the final terms?"

These questions reveal urgency, inventory pressure, and recent sale patterns—all intelligence that affects your negotiating position.

The What's-Really-Included Questions: 6. "Can you walk me through what's included in the base price versus what I'm seeing in this model that would be upgrades?" 7. "What are the three upgrades buyers most commonly regret not getting?" 8. "What are the three upgrades buyers most commonly regret spending money on?"

Question 6 forces transparency about base versus upgrade pricing. Questions 7 and 8 are brilliant because the sales rep will usually give you honest answers (they're trying to be helpful), and you'll learn what really matters versus what's just for show.

The Process and Timeline Questions: 9. "What's your current timeline from contract to closing on move-in ready homes?" 10. "What typically causes delays in that timeline?" 11. "What's your procedure if there are issues found during the final walkthrough?"

These questions reveal how smoothly the builder's operation actually runs and what problems commonly occur.

### Your Boundary Script

Here's the most important preparation: knowing exactly what to say when you're pressured to sign something or provide contact information.

Memorize this script:

"I appreciate all the information. I'm not signing anything or providing contact details on my first visit to any builder—that's just my personal policy. I'll definitely be back if this community makes sense for us."

That's it. Friendly, firm, non-negotiable. If they push back (and some will), just repeat: "I understand, but that's my policy."

You don't need to explain yourself. You don't need to justify your boundary. You're not being difficult—you're being strategic. (And honestly, any builder that gets pushy about signatures on a first visit just showed you exactly why you need this boundary.)

#### **Your Documentation Setup**

Before you leave for the visit, set up a simple note on your phone with this structure:

Builder/Community Name: Visit Date: Sales Rep Name: Quick Observations: Answers to Key Questions: Red Flags: Positive Indicators: Follow-Up Items:

This five-second setup gives you a ready framework for capturing information during the visit without fumbling around trying to figure out how to organize your notes.

## Phase 2: During-Visit Intelligence Capture (30-45 Minutes)

You've done your preparation. Now you're walking into the model home. This is where systematic intelligence gathering separates strategic buyers from casual visitors.

#### The First Five Minutes: Setting the Tone

Here's what most buyers do: They walk in, immediately start looking at the pretty finishes, and let the sales rep control the entire conversation flow.

Here's what you're going to do instead:

When you arrive, introduce yourself pleasantly, and then say this:

"Before we tour the model, I'd like to understand a few things about your community and pricing. Is now a good time for a few quick questions, or would you prefer to show us around first and then talk details?"

This simple statement does three things: 1. It establishes that you have an agenda (you're not just browsing) 2. It signals you're organized and prepared 3. It gives the sales rep a choice, which maintains a collaborative dynamic

Most sales reps will say "let's talk now" because they'd rather qualify you before investing time in a tour. Perfect. That's exactly what you want—information before emotional attachment to the gorgeous kitchen.

If they insist on touring first, that's fine too. You'll get your questions answered afterward. The key is that you've established from minute one that you have a system and you're executing it.

#### The Observation Framework: What to Actually Notice

While the sales rep is talking and showing you around, you're capturing specific categories of intelligence. Most of this you won't mention out loud—you're just documenting what you notice.

Sales Tactic Recognition: - How does the sales rep describe unrepresented buyers? (Listen for language suggesting you'll save money by going direct) - What urgency language do they use? ("This home won't last long," "Prices are going up," etc.) - How do they describe the base price versus what you're seeing? (Watch for vague language around "included features") - What questions do they avoid answering directly? (This reveals sensitive areas)

You're not looking for these tactics to get offended—you're cataloging them to understand this particular builder's approach. Some builders are more aggressive than others. That information matters.

Base Price Versus Model Reality: - Document every feature the sales rep mentions as an "upgrade" from base - Note the approximate cost they mention for common upgrades - Observe what isn't mentioned as an upgrade (these are probably base features) - Pay attention to model home staging (furniture, fixtures, landscaping) that makes spaces feel larger or more luxurious

The goal is developing a realistic sense of what that advertised "starting from \$389,000" price actually gets you versus what the \$425,000 model you're touring actually costs.

Construction Quality Indicators: - What materials do you see in critical areas? (Cabinets, countertops, flooring, fixtures) - How do finishes look up close? (Sometimes beautiful from 10 feet away, questionable at 2 feet) - What do other homes under construction in the community look like? (This is the real indicator) - How clean and organized is the construction site? (Messy sites often indicate rushed work)

If possible, ask to see a home under construction. The sales rep may or may not allow it, but the request itself is reasonable and their response tells you something.

**Community Development Stage:** - How many homes are complete? - How many are under construction? - How many lots remain empty? - What stage of completion is community infrastructure (roads, landscaping, amenities)?

A community that's 80% sold builds differently than one that's 20% sold. Early buyers in a new community face more construction disruption but potentially get better deals. Late buyers get a more established neighborhood but less negotiating leverage.

### The Strategic Question Deployment

Now you deploy your prepared questions. Here's the sequence that works best:

**Start with the easy questions** (base price, included features, timeline). This builds rapport and gets the sales rep talking.

Move to the decoder questions ("If I don't have an agent, does that change the price?" and "What flexibility do you have on move-in ready prices?"). These reveal the pricing reality and the builder's negotiation parameters.

**Follow with the intelligence questions** (current incentives, recent sales, upgrade recommendations). The sales rep is warmed up now and more likely to share useful details.

**End with process questions** (timeline, common delays, walkthrough procedures). These matter but aren't as sensitive, so they make good closing questions.

The order matters because you're building psychological momentum. Early easy questions establish a conversational flow. The critical decoder questions come when rapport is established but before the sales rep is tired of questions. Later questions gather important details after you've already gotten the core intelligence.

#### **Real-Time Documentation Strategy**

Here's a truth nobody tells you: You can't document everything in real-time without looking like you're conducting an interrogation. And honestly? That's fine.

What you can do is develop a quick-capture system:

**During the conversation:** - Capture key numbers (prices, incentives, timelines) immediately - Note striking phrases or evasive answers - Document definitive "yes" or "no" answers to your decoder questions

**Immediately after leaving:** - Spend five minutes in your car filling in the rest while it's fresh - Expand abbreviated notes into complete thoughts - Add your impressions and observations

This two-step approach lets you be present and engaging during the visit while still capturing comprehensive intelligence. Trying to document everything in the moment makes you seem suspicious and reduces your ability to observe non-verbal cues and sales tactics.

#### The Boundary Moment

At some point—usually near the end of the visit—the sales rep will probably ask you to "register" or provide contact information or "reserve your spot" or review a contract.

This is where your prepared boundary script comes in:

"I appreciate all the information. I'm not signing anything or providing contact details on my first visit to any builder—that's just my personal policy. I'll definitely be back if this community makes sense for us."

Say it with a smile. Say it confidently. And when they push back (because they often will), just repeat the same line. You're not negotiating your boundary—you're stating it.

If they say "We just need your information to follow up" or "This doesn't commit you to anything," your response is: "I understand, but that's my policy."

You don't need to explain that you're gathering intelligence across multiple builders. You don't need to justify wanting time to think. You're simply maintaining the strategic space you need to make a good decision.

Any builder who can't respect that boundary just revealed exactly why you need it.

### Phase 3: Post-Visit Processing (10-15 Minutes)

Here's where most buyers fail even if they did everything else right: They gather intelligence but never process it into a usable form.

You walk out of the model home with notes in your phone, a head full of impressions, maybe a folder of brochures, and you tell yourself you'll organize it all later. Then "later" becomes "three weeks from now when you're trying to remember which builder offered what" and you realize your notes are cryptic and your memory is fuzzy.

The Post-Visit Processing phase solves this by giving you a simple framework to process what you learned while it's still fresh. This doesn't take long—ten to fifteen minutes max—but it transforms raw observations into strategic intelligence you can actually use.

### The Immediate Debrief (In Your Car Before You Leave)

Before you drive away, spend five minutes doing this:

**Expand Your Quick Notes:** You captured key points during the visit. Now expand them into complete thoughts: - "Good incentives" becomes "Offering 3% closing cost credit OR \$10k toward rate buydown on move-in ready homes" - "Evasive on agent question" becomes "Sales rep avoided directly answering whether going direct changes price—kept redirecting to 'we can

handle everything'" - "Seemed rushed" becomes "Sales rep mentioned they have several appointments today, seemed eager to move us along"

**Record Your Gut Reactions:** Don't overthink this, just note your immediate impressions: - Did this builder feel professional and organized, or scattered? - Did the sales rep seem knowledgeable and helpful, or scripted and pushy? - Did you feel comfortable and informed, or pressured and confused? - Would you feel confident purchasing from this builder based on this interaction?

These gut reactions matter. Research shows that experienced professionals often make accurate assessments based on pattern recognition they can't fully articulate. You just spent 25+ years learning to read builder operations—trust what your instincts are telling you.

**Identify What You Didn't Learn:** What questions didn't get answered? What information seemed vague or incomplete? What topics got deflected or redirected?

This matters because these gaps reveal either sensitive information the builder doesn't want to discuss, or areas where you need to dig deeper on a second visit.

#### The Red Flag Assessment

Now evaluate what you learned against these specific red flag categories:

**Pricing Red Flags:** - Vague or inconsistent information about what's included in base price - Pressure to "lock in today's price" before you've done due diligence - Reluctance to provide clear answers about recent comparable sales - Suggesting you'll save money by skipping representation (you now know this is false)

**Process Red Flags:** - Pushy about getting you to sign something on first visit - Reluctant to let you take documents home to review - Avoiding questions about construction timelines or common delays - Unwilling to show homes under construction

**Quality Red Flags:** - Messy or disorganized construction sites - Poor attention to detail in model home finishes - Vague answers about warranty coverage or problem resolution - Few or no completed homes in the community to evaluate

Sales Tactic Red Flags: - Heavy use of urgency language ("this won't last," "prices going up") - Attempting to isolate you from representation ("you don't need an agent") - Creating artificial scarcity ("only one left," "others interested") - Deflecting questions about builder history or problem resolution

None of these are automatic deal-killers, but each deserves serious consideration. One or two red flags might be explainable. Five or six suggests a pattern you should probably avoid.

### The Strategic Comparison Framework

As you visit multiple builders, you need a way to compare them systematically. Here's the framework that makes this easy:

#### For each builder, rate these categories on a simple 1-5 scale:

Pricing Transparency (1=vague and evasive, 5=clear and forthright): How clearly did they explain what's included versus upgrades? How directly did they answer pricing questions? How comfortable did you feel with their pricing information?

Sales Approach (1=aggressive and pushy, 5=consultative and helpful): Did you feel pressured or guided? Were they trying to help you make a good decision or just close a sale? How comfortable was the interaction?

Construction Quality Indicators (1=concerning, 5=impressive): Based on what you saw in models, under construction, and completed homes, how confident are you in their work quality?

Process Professionalism (1=chaotic, 5=organized): How organized did their operation seem? How knowledgeable was the sales rep? How clear were their processes?

Value Perception (1=poor value, 5=excellent value): Based on price versus what's included versus comparable communities, does this feel like good value?

This isn't scientific analysis—it's systematic impression capture. When you're comparing Builder A, B, and C two weeks later, these ratings give you a structured way to process what you experienced rather than just vague feelings.

#### The Follow-Up Action List

Based on your visit, document your next steps:

**If This Builder Seems Promising:** - What specific information do you still need? - What homes under construction should you see? - What comparable communities should you visit? - What questions need clearer answers on a second visit? - When will you schedule that second visit?

**If This Builder Seems Questionable:** - What specific concerns need to be resolved before considering them? - What research would confirm or disprove your concerns? - Are the concerns serious enough to eliminate this builder entirely?

**Regardless:** - What intelligence from this visit helps you evaluate other builders? - What questions should you add to your list based on what you learned? - How does this builder's pricing/value/ approach compare to others you've seen?

This action list transforms vague intentions ("we should probably visit them again") into concrete next steps ("second visit scheduled for Saturday to see homes under construction and get clarity on contract terms").

## Integration with The Builder Decoder Method<sup>TM</sup>

Let's talk about how The Model Home Intelligence  $Kit^{TM}$  enhances what you learned in The Builder Decoder Method<sup>TM</sup>.

The main product gave you the crucial foundation—the data-driven understanding that builders don't negotiate on price and that going direct doesn't save money. That lightbulb moment is essential. You can't navigate the new construction system strategically if you don't understand how it actually works.

But understanding the system and having tools to navigate it effectively are two different things.

The Builder Decoder Method<sup>TM</sup> taught you to recognize that when a sales rep says "you don't need an agent," they're really saying "we prefer unrepresented buyers because we keep the commission." That's powerful knowledge.

The Model Home Intelligence Kit<sup>TM</sup> gives you the exact question to ask in that moment: "If I don't have an agent, does that change the price of the home?" And it gives you the framework to document their answer, recognize evasion if they deflect, and integrate that information into your overall assessment of this builder.

The main product identified the two power questions that reveal pricing reality. The Intelligence Kit shows you when to deploy those questions in the conversation flow, how to document the responses, and what to do with that information after the visit.

Here's the practical reality: You could implement The Builder Decoder Method™ without this Intelligence Kit and still be miles ahead of most buyers. You'd understand the system, you'd know what to look for, and you'd approach model home visits with appropriate skepticism rather than naive enthusiasm.

But adding the systematic intelligence gathering tools accelerates everything. You capture more useful information per visit. You process it more effectively. You compare builders more systematically. And you make better decisions faster because you're not operating on vague impressions—you're working from documented intelligence.

Think of it this way: The Builder Decoder Method<sup>TM</sup> taught you what game you're playing. The Model Home Intelligence Kit<sup>TM</sup> gives you the scoreboard, the playbook, and the recording system so you can play that game strategically rather than reactively.

# Your First Implementation: The Single-Visit Challenge

Alright, enough theory. Let's talk about your immediate next step.

Your challenge is simple: Use this Intelligence Kit on your very next model home visit. Not your fifth visit after you've "practiced" the system. Not after you've "gotten comfortable" with the tools. Your next visit. Even if that's tomorrow.

Here's why immediate implementation matters: The difference between understanding a system and being able to execute it is always smaller than you think. You don't need more preparation—you need one real-world implementation that proves the system works.

#### Here's your specific challenge:

**Before the visit (tonight or tomorrow morning):** - Spend 10 minutes doing the Pre-Visit Research on the builder you'll see - Review the Strategic Question List and add it to your phone - Memorize the Boundary Script - Set up the Documentation Framework note on your phone

**During the visit:** - Deploy your Strategic Question Deployment sequence - Use the Observation Framework to guide what you notice - Execute your Boundary Script when asked for information or signatures - Capture key points in your prepared documentation structure

**After the visit (in your car before leaving):** - Complete the Immediate Debrief expansion - Run through the Red Flag Assessment - Document your Follow-Up Action items

That's it. One complete cycle through all three phases.

I guarantee you'll gather more useful intelligence in this single systematic visit than you did in your previous three casual visits combined (assuming you've already done any). You'll walk out with documented answers to your key questions. You'll have identified red flags and positive indicators. You'll know exactly what your next steps should be.

More importantly, you'll have proved to yourself that this systematic approach works. And once you've proved it works once, you'll use it confidently on every subsequent visit.

**The Success Indicator:** You'll know the Intelligence Kit worked if, when someone asks you two weeks later "what did you think of that builder," you can pull up your notes and give them specific, detailed information rather than vague impressions. That's the difference between random visits and systematic intelligence gathering.

Don't overthink this. Don't wait until you feel "ready." Just implement it on your next visit and trust the system. The tools work because they're built on 25+ years of experience seeing what information actually matters and what buyers consistently miss when they wing it.

## Final Thoughts: From Overwhelmed to Systematic

Let me leave you with this: The Model Home Intelligence Kit<sup>TM</sup> isn't about turning you into some kind of paranoid, adversarial buyer who treats every model home visit like a hostile interrogation. That's not the goal and it's not what effective intelligence gathering looks like.

The goal is to transform model home visits from overwhelming experiences where you hope to remember the important details into systematic missions where you confidently capture exactly what you need to make strategic decisions.

You're still going to enjoy looking at the beautiful homes. You're still going to be excited about the possibility of living in a new construction community. You're still going to have pleasant conversations with sales reps who are, in most cases, perfectly nice people doing their jobs.

You're just going to do all of that while executing a systematic intelligence gathering plan that ensures you walk away with the information that actually matters.

And here's what I've seen happen when buyers implement this systematic approach: They consistently report feeling more confident and in control during model home visits. The experience becomes less overwhelming because they have a clear plan they're executing. They don't leave wondering "did I miss something important?" because they know they captured what matters. And they make better decisions because they're working from documented intelligence rather than vague impressions.

That confidence shift is worth more than any individual piece of information you'll gather. When you walk into a model home with a system, you're no longer the nervous visitor hoping you ask the right questions. You're the strategic buyer executing an intelligence gathering mission. Builders notice the difference immediately—and they take you more seriously as a result.

So here's my final challenge: Implement this system on your next three model home visits. Not forever—just three visits. Give it a legitimate test with enough repetitions to smooth out the learning curve.

After three systematic visits, you'll have enough documented intelligence to make meaningful builder comparisons. You'll have refined your question deployment. You'll have caught yourself recognizing sales tactics in real-time. And you'll have proved to yourself that this approach delivers better results than casual browsing.

At that point, systematic intelligence gathering won't be something you're "trying"—it'll be how you naturally approach model home visits because you've experienced how much more effective it is.

You've got the tools. You understand the framework. Now go prove to yourself it works.

### Quick Reference: The Complete Toolkit

**Pre-Visit Preparation Checklist:** - Research builder background and community basics - Review Strategic Question List - Memorize Boundary Script

- Set up Documentation Framework on phone

Strategic Question Deployment Sequence: 1. If I don't have an agent, does that change the price? 2. What flexibility do you have on move-in ready prices? 3. What incentives are available on move-in ready homes? 4. How long has current move-in ready inventory been on market? 5. Have any move-in ready homes sold recently, and what were final terms? 6. What's included in base price versus upgrades? 7. What upgrades do buyers most commonly regret not getting? 8. What upgrades do buyers most commonly regret spending money on? 9. What's your timeline from contract to closing on move-in ready homes? 10. What typically causes delays? 11. What's your procedure for issues found during final walkthrough?

**Boundary Script:** "I appreciate all the information. I'm not signing anything or providing contact details on my first visit to any builder—that's just my personal policy. I'll definitely be back if this community makes sense for us."

**Post-Visit Processing Framework:** - Immediate debrief (expand notes while fresh) - Red flag assessment (pricing, process, quality, sales tactics) - Strategic comparison ratings (1-5 scale on key categories) - Follow-up action list (concrete next steps)

**Red Flag Categories to Assess:** - Pricing transparency issues - Process pressure or evasion - Quality concerns - Aggressive sales tactics

Use this Quick Reference section as your field guide. Screenshot it, print it, whatever works—just have it accessible during your visits. The system works best when you're not trying to remember everything from memory.