

# PRIVACY POLICY

Last updated: 28 January 2026

## Compliance with the POPI Act

This privacy policy is aligned with the Protection of Personal Information Act (Act 4 of 2013) and reflects the eight conditions for lawful processing.

## Collection of personal information

We collect personal information only when necessary, typically when you register for training, request services, or make purchases. The information we collect may include your name, contact details, location, and any additional details required to fulfil the service you have requested.

We also collect technical data such as your IP address, browser type, operating system, access times, and referring website addresses. This information is used solely to maintain and improve our services and to compile usage statistics.

Website-visitation data may be assigned a unique identifier but is not connected to your personal information unless you provide explicit consent.

## Use of personal information

We use your personal information to:

- Ensure our website and services meet your needs.
- Deliver services you request or purchase.
- Develop and provide relevant content.
- Notify you of product updates, special offers and new services when requested.



- Provide access to restricted areas of our website where required.

We may combine anonymous demographic data with visitation information for research and service improvement. In certain secure areas of our website, and only with your consent, visitation data may be linked to your personal information to offer a personalised experience. If you do not grant consent, the information will not be merged.

We may engage trusted service providers to perform limited functions on our behalf, such as customer support and processing. These providers receive only the information necessary to perform their work and are not permitted to use it for any other purpose.

## Disclosure of personal information

Valiant Compliance Solutions may disclose your personal information when required by law or when such disclosure is necessary to:

- Comply with legal obligations.
- Protect the rights or property of Valiant Compliance Solutions.
- Safeguard the personal safety of employees, users, or the public in urgent circumstances.

## Control of your personal information

Valiant Compliance Solutions will not share your personal information with third parties without your permission, except as outlined above.

You may receive essential service-related communications from us, such as security notices or confirmation of service requests. These communications form part of the service and cannot be unsubscribed from.

## Access to your information

You may contact Valiant Compliance Solutions directly to access your information.

## Security of personal information

We are committed to safeguarding your personal information. We use a range of technical and organisational measures to protect data from unauthorised access, use, or disclosure. Personal information is stored on secure servers located in controlled environments. When transmitting sensitive data (such as payment details), encryption technologies such as SSL are used.

## Children's information

Valiant Compliance Solutions is a general-audience website and does not knowingly collect personal information from children.

## Use of cookies

Cookies may be used to enhance your browsing experience, support site functionality, and compile aggregate visitation statistics.

Web beacons may be used to deliver cookies or track website engagement. These tools help us improve our services and are not used to access personal information.

You may disable cookies in your browser settings; however, doing so may limit your ability to access certain personalised features and services.

## Opt-out procedure

Where legally required, we provide options for you to opt out of certain data uses or communications. "Opting-out" means you choose not to participate in specific services or data processing activities. Not all services require an opt-out mechanism.

## Purpose limitation

Personal information is collected only for the purpose for which it was originally provided. If your information is required for another purpose, we will obtain your consent before using it.

## Accuracy of personal information

You are responsible for informing Valiant Compliance Solutions of any changes to your personal information to ensure that our records remain accurate and current.

## Changes to this policy

Valiant Compliance Solutions may update this Privacy Policy periodically. The 'last updated' date will be amended accordingly. Material changes will be communicated through prominent notices on our website. We reserve the right to amend or terminate this Policy at any time.

## Contact information

This policy is available at [www.vcsgroup.co.za](http://www.vcsgroup.co.za).

## Information Officer Details

Contact person: Lee O'Reilly

Cell: 081 776 7791

E-mail: [lee@vcsgroup.co.za](mailto:lee@vcsgroup.co.za)

Website: [www.vcsgroup.co.za](http://www.vcsgroup.co.za)