

The Leadership Troubleshoot Retainer

Ongoing coaching and on-demand problem-solving for leaders.



Overview

Leadership isn't linear.

You don't just solve a problem and move on. New challenges emerge every week — often when you're already stretched.

The **Leadership Troubleshoot Retainer** gives you continuous, high-level support from someone who's in your corner when things go sideways.

This is for leaders who don't just need advice — they need a partner.



What This Is

- ✓ Ongoing coaching and strategic support
- ✓ On-demand problem-solving when things go wrong
- ✓ Interim leadership thinking when you don't have capacity
- ✓ Behavioural and cultural troubleshooting — at the executive/team level

Think of it as a **second brain for leadership** — combining insight, accountability, and real-time backup.

Who It's For

This is ideal for:

- Senior leaders under pressure to lead through change
- Heads of department navigating tension, misalignment, or underperformance
- Organisations without a dedicated OD or L&D team – but who still want cultural support
- Leaders who have completed *The Leadership Fix* sprint and want to embed and sustain progress



What's Included

You get a flexible mix of **coaching, consultancy, and real-time support**, tailored to what you need that month.

Monthly 1:1 Coaching

- 2 x 60-minute Zoom sessions
- Strategic check-ins, issue diagnosis, mindset shifts

On-Demand Troubleshooting

- Up to 2 additional 30-minute “urgent issue” calls
- Use these when something needs immediate response (team conflict, messaging, behaviour issues, etc.)

Direct Access Support

- Unlimited email and voice note support (within agreed hours)
- 48-hour response guaranteed
- Review of comms, presentations, meeting plans or sensitive convos

Leadership Thinking Partner

- Light strategic input (culture, change, alignment, structure)
- Advice on difficult decisions, behaviour change, or people challenges
- Option to work with additional leaders in your team

Optional Add-Ons

Customise support depending on your situation

- Team diagnostics and culture audits
- Conflict facilitation and mediated conversations
- Leadership team coaching
- Shadowing & observation with leadership feedback
- Internal comms reviews or redesign

Let's shape this around your reality.

Pricing

Core Retainer – Solo Leader

- £850/month
- Rolling month-to-month
- Pause or cancel anytime with 14 days' notice

Leadership Pair Retainer (Two leaders)

- £1,250/month
- Shared sessions and support tailored to joint priorities

Team Support Retainer (For leadership teams or departments)

- From £1,950/month
- Includes up to 4 leaders
- Blended coaching + team sessions + strategic advisory



How It Works

1. **Discovery Call** – Clarify your current challenges, outcomes, and urgency
2. **Retainer Agreement** – Simple, flexible monthly commitment
3. **We Start** – Get instant access to strategic support, monthly coaching, and on-call troubleshooting



Why It Works

You don't need more theory.

You need someone who can help you lead through tension, transition, and uncertainty — with real-time clarity.

You'll get a thinking partner who:

- Knows leadership behaviour from the inside out
- Understands pressure, politics, and performance
- Isn't afraid to challenge you — or support you
- Shows up when things get hard



Ready to Get Started?



[Book a Discovery Call](#)

Pricing Summary Snapshot

Included	Core Retainer	Leadership Pair	Team Retainer
Monthly Coaching	✓	✓	✓
Troubleshooting Calls	✓	✓	✓
Voice Note & Email Support	✓	✓	✓
Strategic Advisory Input	✓	✓	✓
Team Support / Multi-Leader	✗	Partial	✓
Investment	£850/month	£1,250/month	from £1,950/month

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 Website: www.consultancy-facilitation.com