

Refund Policy

Effective Date: May 27th, 2025

Last Updated: May 27th, 2025

At Cana120films, we understand that wedding planning can involve unexpected changes. To support our clients while also honoring our commitments, we have established the following refund policy:

- Clients are eligible to request a partial refund within seven (7) business days from the initial signing of the service agreement.
- After this 7-business-day period, all payments made are non-refundable, as our team begins allocating time and resources immediately upon contract initiation.
- To request a refund within the eligible timeframe, clients must contact us in writing at info@cana120films.com.
- Any refund requests made after the 7-business-day window will not be honored.

By signing our contract and submitting payment, you acknowledge and agree to the terms outlined in this refund policy.