

## Edible Cake Wrap / Icing Sheet Terms and Conditions

Thank you for purchasing our icing sheets :)

We have a few basic Terms and Conditions:

- We do not refund if your order arrives after the time you need it, so ensure you ask for the correct postage needed for your requirements
- Please check over your items as soon as it arrives, any issues must be reported within 7 days of purchasing. This allows me time to correct any issues.
- Leaving it in the packet unchecked and then letting me know the day before it is needed would not be accepted.
- If you feel there is an issue with the order a replacement would be sent before any refunds are considered, this is because it is a bespoke product.
- General returns are not accepted due to the nature of it being a bespoke edible product.
- Any refunds approved would only be done so on receipt of the product sent back.
- There are many ways to use the icing sheets and edible cake wraps, how you use it is your choice and we cannot be held accountable for damage of the product.
- Any complaints about the product past 7 days from dispatch will not be accepted.

We use high quality icing sheets and have excellent printing services, we feel you will be super happy with the product :)

On the rare occasion it is not up to scratch we will do our absolute best to resolve any issues for you fast.